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## **Data.Gov Customer Satisfaction Survey AGENCY Website**

Survey Intro text: You have been selected to take a brief survey about Data.gov. Participation is voluntary and your anonymous feedback will help us serve you better in the future.

Please answer the following questions based on your experience on the site today. We appreciate your time. Thanks!

**1. Which of the following best describes your role?**

- Developer (software)
- Researcher
- Data scientist/Publisher
- Innovator/entrepreneur
- Business analyst
- Journalist
- Citizen
- Other, please specify

**2. Which of the following best describes the sector you are in?**

- Government
- Academia
- Science/Research
- Business
- Start Up
- Non-profit/Civil Society
- Other, please specify

**3. Were you able to accomplish everything you wanted to on the site today?**

- Yes, fully
- Yes, partly
- No
- Not yet, but still trying
- Just browsing/not trying to accomplish anything specific

**3a. If you were not able to accomplish everything you wanted to, please tell us why**

[Open-ended]

**4. How useful is Data.gov to promoting transparency, open data, and open government?**

- Very useful

- Somewhat useful
- Slightly useful
- Not at all useful
- No opinion

**5. Based on today's visit, how would you rate your experience overall?**

- Very good
- Good
- Fair
- Poor
- Very poor

**6. How likely are you to recommend this website to someone else?**

- Very likely
- Likely
- Neither likely nor unlikely
- Unlikely
- Very unlikely

**7. How likely are you to return to this website?**

- Very likely
- Likely
- Neither likely nor unlikely
- Unlikely
- Very unlikely

**8. Do you have any other comments about how to improve this website?**  
[Open-ended]