

Paperwork Reduction Act Statement - This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 3090-0297. We estimate that it will take 10 minutes to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate, including suggestions for reducing this burden, or any other aspects of this collection of information to: General Services Administration, Regulatory Secretariat Division (MVCB), ATTN: Ms. Flowers/IC 3090-0297, 1800 F Street, NW, Washington, DC 20405.

Industry Satisfaction Survey (Req-17)

Your firm submitted an offer for Request for Quote (RFQ) No. _____. Please provide us with your feedback on the pre-award phase of the acquisition process. Your answers will help us assess our performance and identify our strengths and weaknesses. We believe the survey should take no more than 10 minutes to complete. The survey is confidential, so your answers will not be connected with your firm's name or your offer. The results from the survey will not be published or made publicly available. Please submit your response within the next thirty days to: [insert agency contact information here].

Please rate your level of satisfaction on a scale of 1 to 5, with 5 being "Very Satisfied" and 1 being "Very Dissatisfied"

	Very Satisfied				Very Dissatisfied	
1. Overall acquisition process	5	4	3	2	1	N/A
2. Clarity of the requirements	5	4	3	2	1	N/A
3. The agency's understanding of your firm's marketplace and their market research efforts	5	4	3	2	1	N/A
4. If the agency held an industry day, the exchange offered valuable information that improved our understanding of the agency's requirements.	5	4	3	2	1	N/A
5. The agency effectively used one or more methods to engage with the vendor community about the acquisition and receive feedback (e.g., issued an RFI or draft RFP, or held a pre-award conference or industry day) to foster early communication and exchange before receipt of proposals.	5	4	3	2	1	N/A
6. The agency kept vendors informed about any delays in its initial schedule for the solicitation.	5	4	3	2	1	N/A
7. The agency answered questions regarding the solicitation in such a way that it helped me to prepare my proposal.	5	4	3	2	1	N/A
8. The solicitation included clear proposal submission instructions that sufficiently guided offerors or respondents in preparing proposals or responses to requests for information.	5	4	3	2	1	N/A
9. The solicitation's requirements included a general description of capabilities that permitted my firm to respond with a unique and innovative solution.	5	4	3	2	1	N/A
10. The agency allowed sufficient time to submit a proposal.	5	4	3	2	1	N/A

11. The solicitation's evaluation criteria was clear	5	4	3	2	1	N/A
12. The solicitation's evaluation allowed for fair comparison among competing proposals	5	4	3	2	1	N/A
13. The agency's resolution of issues/concerns related to the solicitation and acquisition process	5	4	3	2	1	N/A
14. Please provide any additional comments:						
15. I am a Small Business.	Yes			No		