

---

Dear \_\_\_\_\_:

It was a pleasure to meet you and work with you at our recent inaugural Consumer Advisory Board (CAB) meeting. Please take a few moments to complete the enclosed survey. Your input will contribute to the overall improvement of future CAB meetings.

Feel free to add your personal comments.

Thanks very much for your time and attention to this.

Sincerely,

Delicia Hand

---

**For each of the items identified below, circle the number to the right that best fits your rating.  
Use the scale ranging from poor to excellent to select the quality number.**

---

Survey Item	Scale				
	P o o r	Good			E x c e l l e n t
<b>1. Notification of the inaugural meeting date and location</b>  Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>2. Meeting location (St. Louis, Missouri)</b>  Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

<p><b>3. Meeting site #1 (Randall Gallery)</b></p> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5
<p><b>4. Meeting site #2 (Hilton St. Louis at the Ball Park)</b></p> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5
<p><b>5. Host hotel (Hilton St. Louis at the Ball Park)</b></p> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5
<p><b>6. Interactions with CFPB staff assisting with travel arrangements</b></p> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5
<p><b>7. Overall experience at the inaugural CAB meeting</b></p> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5
<p><b>8. Meeting goals:</b></p> <ul style="list-style-type: none"> <li>• Introduce the general public to the CFPB’s Inaugural CAB</li> <li>• Introduce CAB members to each other and to key CFPB leadership</li> <li>• Discuss CFPB’s 1<sup>st</sup> year of accomplishments and priorities</li> <li>• Build CAB rapport, governance and committees</li> <li>• Discuss key trends and themes in the field</li> <li>• Learn about and discuss CFPB Catalyst</li> </ul> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5
<p><b>9. Pre-meeting welcome reception at the Hilton Hotel</b></p> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5
<p><b>10. Day 1 - Welcome, group introductions and meeting overview</b></p> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5

Please proceed

<b>Day 1: CFPB Meets the CAB - CAB members discuss goals for participation on CAB</b>					
<b>11.</b> Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>12. Day 1: CFPB Strategic Overview - Research, Markets and Regulations at CFPB (Working Lunch)</b>					
Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>13. Day 1: Public Meeting - Discussion on Post Financial Consumer Trends and Market Conditions</b>					
Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>14. Day 1: CAB Structure and Governance – Bylaws Discussion</b>					
Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>15. Day 1: CAB Tone-setting Exercise</b>					
Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>16. Day 2: Keeping CAB Alive In-Between Meetings/ Committee Discussion</b>					
Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>17. Day 2: CFPB and Consumer Friendly Innovation</b>					
Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>18. Day 2: CFPB Strategic Overview - Supervision, Enforcement and Fair Lending at CFPB</b>					
Comments: _____ _____	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

Please proceed

<p><b>19. Day 2: CFPB Strategic Overview - Consumer Education and Engagement at CFPB</b></p> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5
<p><b>20. Day 2: Open Session: Horizons Overview and taskforce/committee discussion /Working Lunch</b></p> <p>Comments: _____</p> <p>_____</p>	1	2	3	4	5

**Thank you for completing this survey! If you would like to provide additional information, please send an email message to John Asbury at [john.asbury@cfpb.gov](mailto:john.asbury@cfpb.gov).**

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection of information displays a valid control number assigned by the Office of Management and Budget (OMB). The OMB Control Number for this form is 3170-0021 and it expires on 7/31/2015. The Bureau will treat the information received from you consistent with our confidentiality regulations at 12 C.F.R. Part 1070, *et seq.*