CROWD (3.2.2) BLIST

MEDICARE PROGRAM CARRIER PERFORMANCE WORKLOAD REPORT FISCAL YEAR: OCTOBER, 2010 THRU SEPTEMBER, 2011

NUMBER

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CARRIER RRB-SO CAR PGBA(RRB)

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WORKING DAYS 252.00

REPORTING ITEM	TOTAL	ASSIGNED	UNASSIGNED
A: MONTHLY WORKLOAD OPERATIONS			
OPENING PENDING			
	1 105 600	1 100 000	E 200
1. CLAIMS PENDING END OF LAST MONTH 2. ADJUSTMENTS 3. ADJUSTED OPENING PENDING	1,125,609	1,120,203	5,320
2. ADJUSIMENIS 2. ND HIGHER ODENING DENDING	300,404	1 470 960	10,055
RECEIPTS	1,492,073	1,4/9,860	12,213
A WORNT OT A THE DECENTION DIDING MONTH	0 100 000	0 050 000	40 862
4. TOTAL CLAIMS RECEIVED DURING MONTH 5. TRANSFERRED TO OTHER CARRIER 6. NET NUMBER OF CLAIMS RECEIVED	9,100,860	9,039,990	40,002
5. TRANSFERRED TO OTHER CARRIER	0 100 000	0 050 000	10.000
6. NET NUMBER OF CLAIMS RECEIVED	9,100,860	9,059,998	40,862
7. ELECTRONIC MEDIA CLAIMS RECEIVED	8,359,205	8,334,819	
CLAIMS PROCESSED 8. TOTAL CWF CLAIMS 9. CLAIMS PAID 10. CLAIMS APPLIED TO DEDUCTIBLE 11. CLAIMS DENIED 12. TOTAL NON-CWF CLAIMS 13. CLAIMS APPROVED 14. CLAIMS DENIED 15. TOTAL CLAIMS PROCESSED 16. REPLICATE CLAIMS PROCESSED CLOSING PENDING	0 (00 140	0 500 500	40 610
8. TOTAL CWF CLAIMS	8,635,149	8,592,539	42,610
9. CLAIMS PAID	7,773,123	7,738,349	34,774
10. CLAIMS APPLIED TO DEDUCTIBLE	311,043	307,359	3,684
11. CLAIMS DENIED	550,983	546,831	4,152
12. TOTAL NON-CWF CLAIMS	840,778	835,553	5,225
13. CLAIMS APPROVED	0	· 0 .	0
14. CLAIMS DENIED	840,778	835,553	5,225
15. TOTAL CLAIMS PROCESSED	9,475,927	9,428,092	47,835
16. REPLICATE CLAIMS PROCESSED	20,804		
CLOSING PENDING			
17. CLAIMS PENDING AT END OF MONTH	1,117,006	1,111,766	5,240
DISTRIBUTION BY DAYS ELAPSED SINCE RECEIPT			
18. 1 - 15 DAYS	1,014,285	1,010,232	4,053
19. 16 - 30 DAYS	54,628	54,162	466
19. 16 - 30 DAYS 20. 31 - 60 DAYS	17,934	54,162 17,760	174
21. 61 - 90 DAYS	1,263	1,240	23
22. OVER 90 DAYS	28,896	1,240 28,372	23 524
20. 31 - 60 DAYS 21. 61 - 90 DAYS 22. OVER 90 DAYS CLAIM INVESTIGATIONS 23. NUMBER CLAIMS INVESTIGATED DUBLING MONTH			
23. NUMBER CLAIMS INVESTIGATED DURING MONTH	17,704	17.326	378
B. INOUTRIES			
24. TOTAL PROCESSED DURING MONTH	997,207 975,159 5 22,043	105,868	891,339
25. TELEPHONE	975,159	96,687	878,472
26. WALK-IN CONTACT	5,0,205	50,001	0
27. WRITTEN	22 043	9 176	12.867
C: MISCELLANEOUS CLAIMS DATA	22,013	27270	12,00,
MEDICAID CROSSOVER CLAIMS 28. NUMBER TRANSFERRED TO ST. AGENCIES 29. NUMBER TRANSFERRED ELECTRONICALLY	0		•
29 NUMBER TRANSFERRED TO SI. AGENCIES	0		
OPTICAL CHARACTER RECOGNITION CLAIMS	J		
30. TOTAL CLAIMS	1,045,578		
31. TOTAL MSNS MAILED			
ST. TOTAT MONS MATTER	74,646		