

Cover Page

OMB No. 0920-0008

Thank you for inviting CDC to assist with your recent Epi-Aid investigation. Epi-Aid investigations are meant to provide assistance to our public health partners in response to urgent public health problems. They also are one of the most valuable applied epidemiology training opportunities for EIS officers and other CDC-sponsored trainees. We hope that you (and your staff) found that the Epi-Aid was a productive, informative, and congenial experience.

To better inform the Epi-Aid process, we are asking you to complete a satisfaction survey. The survey should take less than 15 minutes to complete 21 questions about overall satisfaction, response time, team composition, communication, and professionalism. You will also have the opportunity to provide open-ended comments.

Your feedback is an invaluable piece of our Epi-Aid evaluation and will help us to improve the process.

Scroll down the page and select next to continue.

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OVERALL SATISFACTION

*** 1. What is the Epi-Aid number for which you are providing feedback? If unknown, please provide the topic and location (state) of the Epi-Aid.**

2. How satisfied were you with CDC's response time to your request for an Epi-Aid?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Comments:

3. How satisfied were you with the composition of the Epi-Aid team?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Comments:

4. How satisfied were you with the EIS Officer(s) on the Epi-Aid team?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Comments:

5. How satisfied were you with the medical students on the Epi-Aid team?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied
- Not applicable

Comments:

6. How satisfied were you with the professionalism of the Epi-Aid team?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Comments:

7. How knowledgeable was the Epi-Aid team about the focus of the investigation?

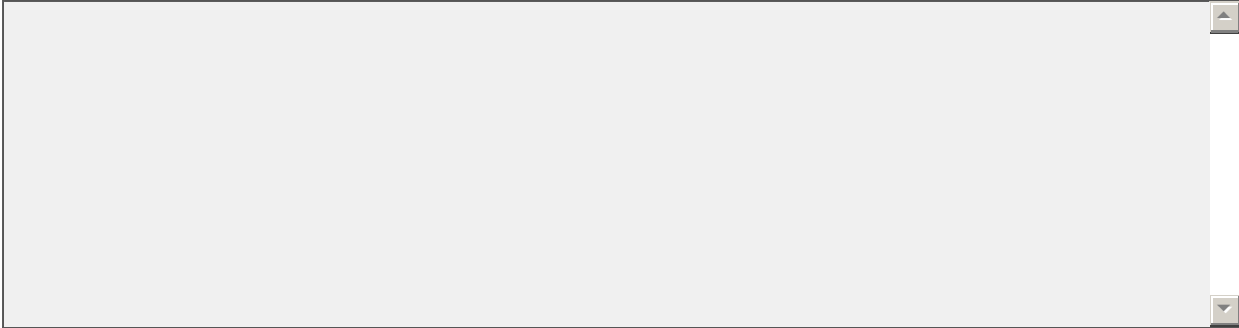
- Extremely knowledgeable
- Very knowledgeable
- Moderately knowledgeable
- Slightly knowledgeable
- Not at all knowledgeable

Comments:

8. How willing are you to request another Epi-Aid in the future (if you should need additional resources to address another outbreak/public health problem)?

- Extremely willing
- Very willing
- Moderately willing
- Slightly willing
- Not at all willing

Comments:



SATISFACTION WITH EPI-AID TEAM COMMUNICATION

9. How well did the Epi-Aid team keep you informed about the status of the investigation?

- Extremely well
- Very well
- Moderately well
- Slightly well
- Not at all well

Comments:

10. How satisfied were you with the briefings provided by the Epi-Aid team?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Comments:

11. When did you receive the PRELIMINARY Epi-Aid REPORT?

- Prior to the team departing
- 1-7 days after the team departed
- 8-14 days after the team departed
- 15-31 days after the team departed
- More than 1 month after the team departed
- No report received

Other (please specify)

Prelim Rpt Detail

12. How satisfied were you with the **TIMELINESS** of the **PRELIMINARY REPORT** provided by the **Epi-Aid team**?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Comments:

13. How satisfied were you with the **CONTENT** of the **PRELIMINARY REPORT** provided by the **Epi-Aid team**?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Comments:

Final Rpt

14. When did you receive the FINAL Epi-Aid REPORT?

- Prior to the team departing
- 1-4 weeks after the team departed
- 2-3 months after the team departed
- 4-6 months after the team departed
- More than 6 months after the team departed
- None received

Other (please specify)

Final Rpt detail

15. How satisfied were you with the **TIMELINESS** of the **FINAL REPORT** provided by the **Epi-Aid team** prior to departure?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Comments:

16. How satisfied were you with the **CONTENT** of the **FINAL REPORT** provided by the **Epi-Aid team**?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Comments:

OUTBREAK/PUBLIC HEALTH PROBLEM CONTROL

17. How satisfied were you with the results of this Epi-Aid?

- Extremely satisfied
- Very satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied
- Not applicable

Comments:

18. How helpful do you think the Epi-Aid was in controlling the current outbreak/public health problem?

- Extremely helpful
- Very helpful
- Moderately helpful
- Slightly helpful
- Not at all helpful

Comments:

19. How helpful do you think the Epi-Aid will be in preventing additional outbreaks or controlling future public health problems?

- Extremely helpful
- Very helpful
- Moderately helpful
- Slightly helpful
- Not at all helpful

Comments:

20. How helpful was this Epi-Aid in reducing public health concern about the outbreak/public health problem?

- Extremely helpful
- Very helpful
- Moderately helpful
- Slightly helpful
- Not at all helpful

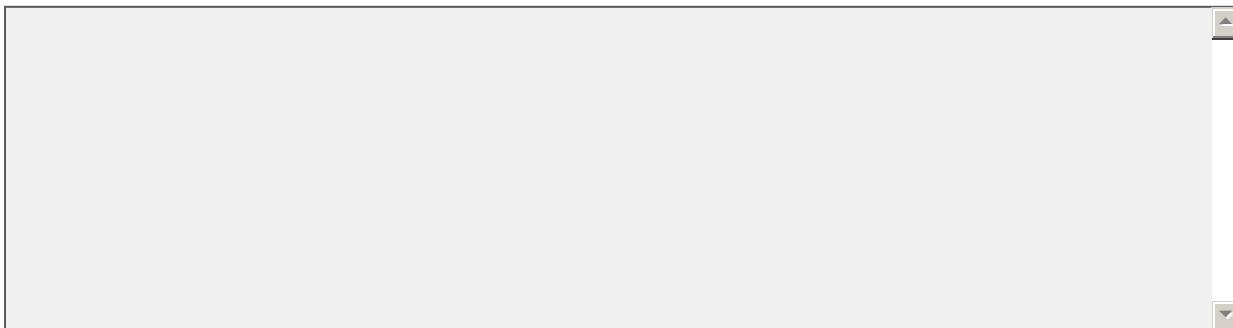
Comments:

CONCLUDING SECTION

21. Do you have suggestions for improving the Epi-Aid process?

- No
 Yes

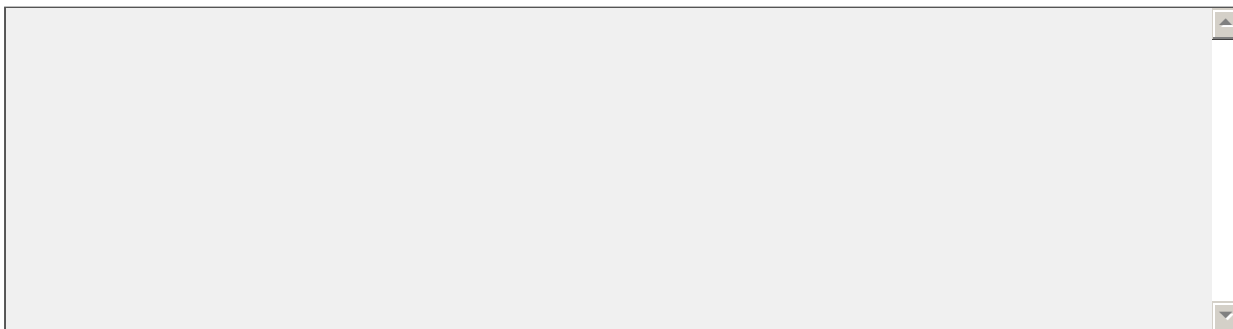
Comments:

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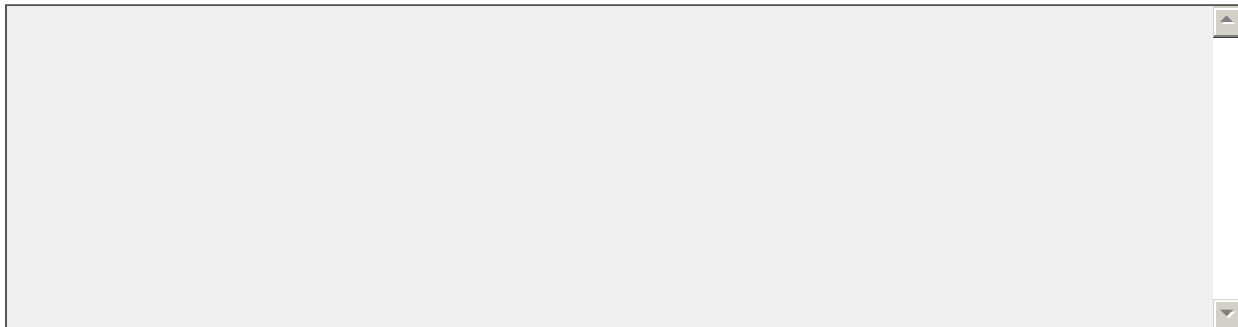
22. Are there any questions you would like us to address?

- No
 Yes

Comments:

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23. Please provide any additional comments you have about this Epi-Aid experience.

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24. Approximatley how long did it take you to complete this survey?

- Less than 5 minutes
- 5-10 minutes
- 11-15 minutes
- More than 15 minutes
- Other (please specify)

Public reporting burden of this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS E-11 Atlanta, Georgia 30333; ATTN: PRA (0920-0008)

Conclusion

Thank you for taking time to complete this survey.

Your feedback is an invaluable piece of our Epi-Aid evaluation and will help us to improve the process.

Please feel free to contact the EIS Program (404.498.6110/EIS@cdc.gov) or one of us if you would like to discuss anything in more detail.

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