

ImmPort Customer Satisfaction Survey For Data Users

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Expiration Date: 1/31/2016

ImmPort Customer Satisfaction Survey For Data Users

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Please enter the email address where you received the invitation to this survey and the password provided in that email (NOTE - Skip for testing: needs to be activated):

Survey Tips:

- For best functionality and appearance, use the most recent version of your web browser.
- To navigate the survey, use the buttons at the bottom of each survey page that read "Next Page" or "Previous Page" to navigate the survey.
- For technical assistance, please contact Jennifer Sargent (jsargent@madrillongroup.com or 888-236-9826, toll free).

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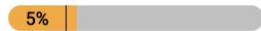
ImmPort Customer Satisfaction Survey For Data Users

What is your experience with ImmPort? (Please select all that apply.)

- I have downloaded data from ImmPort
- I have submitted data to ImmPort
- I have used tools on ImmPort (e.g., FLOCK, MHC Analysis (SFVT), immuneXpresso, ImmPort's Cell Ontology Browser)
- I have used resources/metadata from ImmPort (e.g., Protein Networks, SNPs, Comprehensive List of Immune-Related Genes, ImmPort Gene Lists)

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In which of the following topic areas have you accessed data? (Please select all that apply.)

- Atopy/Allergy
- Autoimmune
- Immune Response
- Infection Response
- Transplantation
- Vaccine Response
- Other (please specify)

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How did you first become aware of ImmPort? (Please select all that apply.)

- NIAID website
- Grant announcement
- NIH program officer
- Colleague
- Scientific meeting
- Referenced in a publication
- Academic advisor
- Internet search engine
- Other (please specify):

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What types of information did you access from the dataset(s)? (Please select all that apply.)

- Experiments
- Subjects
- Biological samples
- Protocols
- Reagents
- Experiment samples
- Results from Analysis Tools
- Other (please specify):

Did you have any difficulties accessing any of these research data?

- Yes
- No

If yes, please describe the difficulties you experienced.

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In approximately what year(s) did you access data through ImmPort? (Please select all that apply.)

- 2010 or before
- 2011
- 2012
- 2013
- 2014
- 2015

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Are you planning to submit any manuscripts for publication using data from ImmPort?

- Yes
- No

If yes, how many?

- 1
- 2
- 3 or more

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Have you had any manuscripts using data from ImmPort accepted for publication?

- Yes
- No

If yes, how many?

- 1
- 2
- 3 or more

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Based on your use of the ImmPort dataset(s), did you apply for research funding?

- Yes
- No

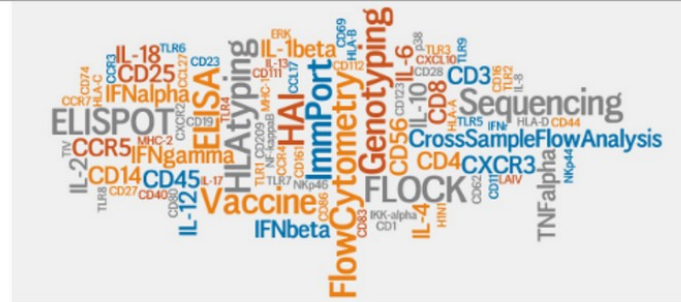
If yes, did you receive funding to support your research? (Please select one.)

- Yes, please indicate the funding source:
- No
- Still under review

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How satisfied were you with the time and effort required to complete the following actions?: (Please select one in each row.)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
Locating the data files you wanted	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Identifying which files you needed for your project	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Downloading the files	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Importing the files into your data analysis program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

You indicated that you were dissatisfied with one or more items in the above question. Please tell us why you were dissatisfied and how we could improve the process in the future.

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Which data download package would be most useful to you?

MySQL package

TSV package

Other (please specify):

Don't know

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How well were the ImmPort data cleaned (i.e., free from errors such as miscodes, out of range values, missing value labels, and various other artifacts)? (Please select one.)

- Very well
- Adequately
- Poorly

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How much time was required to correct the data errors? (Please select one.)

- No time/No corrections made
- Less than 1 hour
- 1 to 5 hours
- More than 5 hours

What type of errors did you encounter in the data?

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Did you request assistance from ImmPort staff to help you download the data? (Please select one.)

- Yes
- No

If yes, how satisfied were you with the assistance you received? (Please select one.)

- Very Satisfied
- Somewhat Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied

You indicated that you were dissatisfied with the assistance you received. Please tell us why you were dissatisfied and how we could improve the provision of technical assistance in the future.

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How likely are you to access data from ImmPort again? (Please select one.)

- Very Likely
- Somewhat Likely
- Somewhat Unlikely
- Very Unlikely

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ImmPort Customer Satisfaction Survey For Data Users

Are you aware of the new beta site, www.immport.org? This is a new data sharing site for ImmPort geared to simplify searching, viewing, accessing, and downloading data which became available on April 16, 2015.

- Yes, I am aware of the new beta site
- No, I am not aware of the new beta site

If yes, have you accessed ImmPort via this new beta site or have you been accessing it through the standard production site at <https://immport.niaid.nih.gov>? (Check all that apply.)

- I have accessed ImmPort through the new beta site at www.immport.org
- I have accessed ImmPort through the standard site at <https://immport.niaid.nih.gov>
- I'm not sure

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ImmPort Customer Satisfaction Survey For Data Users

What tools did you access from ImmPort? (Please select all that apply.)

- MHC Analysis
- FLOCK
- Cross Sample Comparison
- Gene Pattern Analyses
- HLA
- ImmuneXpresso
- ImmPort's Cell Ontology Browser
- Other (please specify):

Did you have difficulties accessing any of these tools?

- Yes
- No

If yes, please describe the difficulties you experienced.

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How did you use the tool(s) you accessed through ImmPort? (Please select all that apply.)

- Research
- Write scientific articles or papers for presentation or publication
- Write a thesis or dissertation
- Conduct secondary analyses to support current research
- Generate new findings
- Support a grant proposal
- For a class assignment
- For other educational purpose(s)
- As a patient advocate
- As an administrative function
- Other (please specify):

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ImmPort Customer Satisfaction Survey For Data Users

Do you have a favorite tool outside of the ImmPort system that you frequently use to analyze immunological data (such as Flowclust, Flame, or another automated gating tool for flow cytometry)?

- Yes
- No

If yes, what is that tool?

Do you use this tool with data from ImmPort?

- Yes
- No

Would you be more likely to use ImmPort data if you knew you could use the data with this tool?

- Yes
- No

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Have you developed any "data crunching" tools of your own to analyze ImmPort data or have you used someone else's "data crunching" tools

- Yes
- No

If yes, please explain.

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How many times have you accessed these resources from ImmPort?

- 1
- 2
- 3
- 4
- 5 or more

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How important is it that ImmPort provide these resources for you?

- Very important
- Important
- Not very important
- Not at all important

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Please describe any challenges you experienced in using the dataset(s) from ImmPort.

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From your experience with the dataset(s) from ImmPort, what suggestions do you have for improving the ImmPort system?

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Please tell us anything else you think is important to know about your experience with the ImmPort dataset(s) you accessed and the data sharing process.

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Please rate your agreement with the statements below: (Please select one in each row.)

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree
ImmPort exemplifies good practice in data archiving.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ImmPort has plans and processes for long-term stewardship that follow accepted standards.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ImmPort clearly describes what it does with data deposited to ensure it can be effectively reused.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ImmPort is governed so that its user community has enough say in decision making.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Which of the following best describes your primary organizational affiliation? (Please select one.)

- Academic institution
- Government (Federal, State or Local)
- Industry user
- Non-Governmental Organization (NGO)
- Foundation
- Non-profit organization
- For profit organization
- Other (please specify):

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Where is your organization located? (Please select one.)

- Africa
- Asia
- Australia
- Europe
- North America
- South America

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Which of the following best describes your current position? (Please select one.)

- Faculty
- Research Staff Scientist
- Postdoctoral Fellow
- Graduate Student
- Undergraduate Student
- IT support personnel
- Clinician
- Administrator
- Research staff
- Other (please specify):

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When conducting your research, do you tend to have a disease or science specific focus or do you analyze data across many different studies?

- I tend to do research with a disease or science specific focus.
- I tend to analyze data across many different types of studies.
- I tend to use both of the above-mentioned approaches when working with ImmPort data

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Submit

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