

ImmPort Customer Satisfaction Survey for Data Submitters

OMB Control Number: 0925-0668

Expiration Date: 01/31/2016



ImmPort Customer Satisfaction Survey For Data Submitters

Burden Disclosure:

Public reporting burden for this collection of information is estimated to average 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA# 0925-0668. Do not return the completed form to this address.

Please enter the email address where you received the invitation to this survey and the password provided in that email (NOTE - Skip for testing: needs to be activated):

Survey Tips:

- For best functionality and appearance, use the most recent version of your web browser.
- To navigate the survey, use the buttons at the bottom of each survey page that read "Next Page" or "Previous Page" to navigate the survey.
- For technical assistance, please contact Jennifer Sargent (jsargent@madrillongroup.com or 888-236-9826, toll free).

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ImmPort Customer Satisfaction Survey For Data Submitters

Informed Consent Form

Identification of Project

ImmPort Customer Satisfaction Survey for Data Submitters

Statement of Age of Subject

I state that I am at least 18 years of age and wish to participate in a survey being conducted by the National Institute of Allergy and Infectious Diseases (NIAID), Bethesda, MD 20892.

Purpose

The purpose of this survey is to determine how the ImmPort System can be improved.

Procedures

Participants will be asked to access a web-based questionnaire and complete the questionnaire by a specific date. The total time involved, including instructions, will be no more than 20 minutes.

Confidentiality

All information collected in this survey will be kept secure to the extent permitted by law. I understand that the data I provide will be grouped with data that others provide for the purpose of reporting and presentation, and that my name will not be used.

Risks

I understand that the risks of my participation are expected to be minimal in nature.

Benefits, Freedom to Withdraw, & Ability to Ask Questions

I understand that this is not designed to help me personally but that the investigators hope to learn about overall usage and satisfaction with the ImmPort System; and obtain feedback on users' experiences with the website and input on challenges and areas for improvement. I am free to ask questions or withdraw from participation at any time and without penalty. I understand that participation in this survey is voluntary.

Contact Information

For questions regarding the survey, please contact Liberty Walton (waltonla@niaid.nih.gov). If you have any technical questions and/or have difficulty accessing the survey please contact Jennifer Sargent (jsargent@madrillongroup.com or 888-236-9826, toll-free).

Agreement to Consent *

- I have read the information about this study, and I agree to participate in this survey.
- I have read the information about this study, and I do not wish to participate in this survey at this time.

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ImmPort Customer Satisfaction Survey For Data Submitters

What is your experience with ImmPort? (Please select all that apply.)

- I (or someone on my team) have submitted data to ImmPort
- I have downloaded data from ImmPort
- I have used tools on ImmPort (e.g., FLOCK, MHC Analysis, immuneXpresso, ImmPort's Cell Ontology Browser)
- I have used resources/metadata from ImmPort (e.g., Protein Networks, SNPs, Comprehensive List of Immune-Related Genes, ImmPort Gene Lists)

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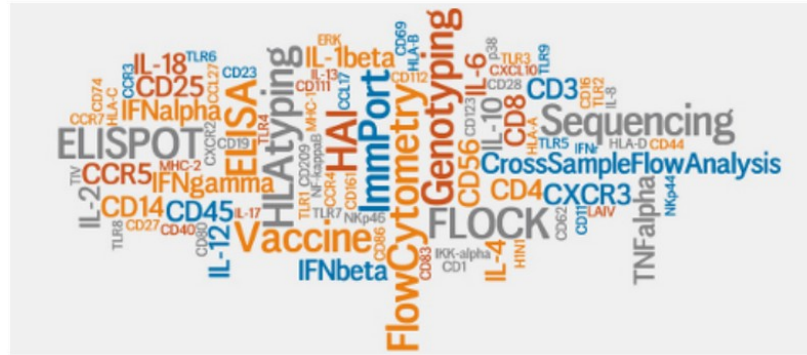
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ImmPort Customer Satisfaction Survey For Data Submitters

Have you personally submitted data to ImmPort? (Please select all that apply.)

- Yes, I have personally submitted data to ImmPort.
- Yes, I was on a team who submitted data to ImmPort.
- No, a staff member submitted data to ImmPort for me.
- Other (please specify):

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How many studies have you or your team submitted to ImmPort?

- 1
- 2
- 3
- 4 or more

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ImmPort Customer Satisfaction Survey For Data Submitters

How did you first become aware of ImmPort? (Please select all that apply.)

- NIAID Website
- Grant Announcement
- NIH Program Officer
- Colleague
- Scientific Meeting
- Referenced in a Publication
- Academic Advisor
- Internet Search Engine
- Other (please specify):

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ImmPort Customer Satisfaction Survey For Data Submitters

In which of the following topic areas have you or your team submitted data? (Please select all that apply.)

- Atopy/Allergy
- Autoimmunity
- Immune Response
- Infection Response
- Transplantation
- Vaccine Response
- Other (please specify):

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Which type(s) of data/file(s) did you or your team submit? (Please select all that apply.)

- Experiments
- Subjects
- Biological samples
- Protocols
- Reagents
- Experiment samples
- Other (please specify):

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In approximately what year(s) did you or your team submit data to ImmPort? (Please select all that apply.)

- 2010 or before
- 2011
- 2012
- 2013
- 2014
- 2015

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Approximately how long did it take you or your team to submit a complete data package?

- Less than a day
- 1 – 3 days
- 4 – 6 days
- 1 – 2 weeks
- 3 – 4 weeks
- More than 4 weeks

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Relative to your expectations, how much time did it take to complete the data submission process?

- A lot more time than I expected
- Somewhat more time than I expected
- Just the amount of time that I expected
- Somewhat less time than I expected
- A lot less time than I expected

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ImmPort Customer Satisfaction Survey For Data Submitters

Have you encountered any obstacles when attempting to submit data to ImmPort?

- Yes
- No

If yes, please explain:

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ImmPort Customer Satisfaction Survey For Data Submitters

Which of the following (if any) have been a barrier to your ImmPort data submission efforts? (Please select all that apply.)

- The complexity of the submission process
- The lack of customized assistance from ImmPort
- The lack of training for the system
- My lack of programming skills
- The lack of funding to support the submission process
- A lack of organization for the data collected in my group
- The lack of documentation of the data generated by other group members or collaborators
- No barriers were encountered
- Other, Please specify:

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ImmPort Customer Satisfaction Survey For Data Submitters

What other data systems/repositories have you or your group members submitted data to? (Please select all that apply.)

- NIAID ITN TrialShare
- NCBI GEO (Gene Expression Omnibus)
- TCGA (The Cancer Genome Atlas)
- ImmuneSpace
- Flow Repository
- IEDB (Immune Epitope Database)
- None
- Other (please specify):

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ImmPort Customer Satisfaction Survey For Data Submitters

How did your experience of submitting data to ImmPort compare to your experience with "NIAID ITN TrialShare"?

- About the same
- ImmPort was easier to use
- ImmPort was more difficult to use

Please explain your answer:

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ImmPort Customer Satisfaction Survey For Data Submitters

How did your experience of submitting data to ImmPort compare to your experience with "NCBI GEO (Gene Expression Omnibus)"?

- About the same
- ImmPort was easier to use
- ImmPort was more difficult to use

Please explain your answer:

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ImmPort Customer Satisfaction Survey For Data Submitters

How did your experience of submitting data to ImmPort compare to your experience with "TCGA (The Cancer Genome Atlas)"?

- About the same
- ImmPort was easier to use
- ImmPort was more difficult to use

Please explain your answer:

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ImmPort Customer Satisfaction Survey For Data Submitters

How did your experience of submitting data to ImmPort compare to your experience with "ImmuneSpace"?

- About the same
- ImmPort was easier to use
- ImmPort was more difficult to use

Please explain your answer:

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ImmPort Customer Satisfaction Survey For Data Submitters

How did your experience of submitting data to ImmPort compare to your experience with "Flow Repository"?

- About the same
- ImmPort was easier to use
- ImmPort was more difficult to use

Please explain your answer:

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ImmPort Customer Satisfaction Survey For Data Submitters

How did your experience of submitting data to ImmPort compare to your experience with "IEDB (Immune Epitope Database)"?

- About the same
- ImmPort was easier to use
- ImmPort was more difficult to use

Please explain your answer:

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ImmPort Customer Satisfaction Survey For Data Submitters

Have you been required to use any specific data standards when preparing your data for submission to "NIAID ITN TrialShare"?

- Yes
- No

In which areas have you been required to use standards? (Pease select all that apply.)

- Genomics
- Proteomics
- Clinical information
- Phenotype
- Flow cytometry
- HLA/KIR typing
- I don't remember
- Other, please explain:

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ImmPort Customer Satisfaction Survey For Data Submitters

Have you been required to use any specific data standards when preparing your data for submission to "NCBI GEO (Gene Expression Omnibus)"?

- Yes
- No

In which areas have you been required to use standards? (Please select all that apply.)

- Genomics
- Proteomics
- Clinical information
- Phenotype
- Flow cytometry
- HLA/KIR typing
- I don't remember
- Other, please explain:



ImmPort Customer Satisfaction Survey For Data Submitters

Have you been required to use any specific data standards when preparing your data for submission to "TCGA (The Cancer Genome Atlas)"?

- Yes
- No

In which areas have you been required to use standards? (Please select all that apply.)

- Genomics
- Proteomics
- Clinical information
- Phenotype
- Flow cytometry
- HLA/KIR typing
- I don't remember

Other, please explain:



ImmPort Customer Satisfaction Survey For Data Submitters

Have you been required to use any specific data standards when preparing your data for submission to "Flow Repository"?

- Yes
- No

In which areas have you been required to use standards? (Please select all that apply.)

- Genomics
- Proteomics
- Clinical information
- Phenotype
- Flow cytometry
- HLA/KIR typing
- I don't remember
- Other, please explain:

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ImmPort Customer Satisfaction Survey For Data Submitters

Have you been required to use any specific data standards when preparing your data for submission to "IEDB (Immune Epitope Database)"?

- Yes
- No

In which areas have you been required to use standards? (Please select all that apply.)

- Genomics
- Proteomics
- Clinical information
- Phenotype
- Flow cytometry
- HLA/KIR typing
- I don't remember

Other, please explain:

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ImmPort Customer Satisfaction Survey For Data Submitters

Did you use any of the following ImmPort data submission resources? (Please select all that apply.)

- User guide
- FAQs
- Templates to download
- Template change history
- Reagents
- Example data resources
- YouTube/video tutorials
- None of the above

Other (please specify):

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ImmPort Customer Satisfaction Survey For Data Submitters

How satisfied are you with the usefulness of each resource that you used?

User guide	Very Satisfied <input type="radio"/>	Satisfied <input type="radio"/>	Dissatisfied <input type="radio"/>	Very Dissatisfied <input type="radio"/>
FAQs	Very Satisfied <input type="radio"/>	Satisfied <input type="radio"/>	Dissatisfied <input type="radio"/>	Very Dissatisfied <input type="radio"/>
Templates to download	Very Satisfied <input type="radio"/>	Satisfied <input type="radio"/>	Dissatisfied <input type="radio"/>	Very Dissatisfied <input type="radio"/>
Template change history	Very Satisfied <input type="radio"/>	Satisfied <input type="radio"/>	Dissatisfied <input type="radio"/>	Very Dissatisfied <input type="radio"/>
Reagents	Very Satisfied <input type="radio"/>	Satisfied <input type="radio"/>	Dissatisfied <input type="radio"/>	Very Dissatisfied <input type="radio"/>
Example data resources	Very Satisfied <input type="radio"/>	Satisfied <input type="radio"/>	Dissatisfied <input type="radio"/>	Very Dissatisfied <input type="radio"/>
YouTube/video tutorials	Very Satisfied <input type="radio"/>	Satisfied <input type="radio"/>	Dissatisfied <input type="radio"/>	Very Dissatisfied <input type="radio"/>

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ImmPort Customer Satisfaction Survey For Data Submitters

You indicated that you were dissatisfied with the usefulness of one or more items in the previous question. Please tell us why the item(s) were not useful and how we could improve them in the future.

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ImmPort Customer Satisfaction Survey For Data Submitters

Would you prefer more video tutorials over written guides?

- Yes
- No

If yes, which types of support would benefit most from video tutorials?

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ImmPort Customer Satisfaction Survey For Data Submitters

Please rate your agreement with the following statements: (Please select one in each row.)

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree
I find it easy to deposit data into ImmPort.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Files I need to deposit are quick to upload.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can work through the deposit steps quickly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance is available.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance is helpful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the options ImmPort provides to submitters to embargo data for a limited period.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ImmPort clearly explains what it does with data deposited to ensure it can be effectively reused.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel confident that my data will be used appropriately by those who might access it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel confident that my data will be cited correctly by those who might access it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



ImmPort Customer Satisfaction Survey For Data Submitters

Did you request assistance from ImmPort staff during the data submission process?

- Yes
- No

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ImmPort Customer Satisfaction Survey For Data Submitters

How satisfied were you with the assistance you received?

Very Satisfied

Satisfied

Dissatisfied

Very Dissatisfied

You indicated that you were dissatisfied with the assistance you received. Please tell us why you were dissatisfied and how we could improve in the future.

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ImmPort Customer Satisfaction Survey For Data Submitters

Since you or your team submitted data to ImmPort, how satisfied have you been with each of the ImmPort team's quality assurance/quality control (QA/QC) system components listed below?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
ImmPort Validator	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Submission Templates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immport Curators Interactions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

You indicated that you were dissatisfied with ImmPort's (QA/QC) system. Please tell us why you were dissatisfied and how we could improve the QA/QC system.

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ImmPort Customer Satisfaction Survey For Data Submitters

How satisfied are you with the length of time it took to complete each ImmPort's QA/QC system components below?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
ImmPort Validator	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Submission Templates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immport Curators Interactions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

You indicated that you were dissatisfied with the length of time it took to complete one or more of ImmPort's (QA/QC) system components. Please tell us why you were dissatisfied and how we could improve the QA/QC system.

Save and continue survey later

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ImmPort Customer Satisfaction Survey For Data Submitters

Please rate your overall satisfaction with the submission process.

Very Satisfied

Satisfied

Dissatisfied

Very Dissatisfied

You indicated that you are dissatisfied with the submission process. Please tell us why you are dissatisfied and how we can improve the submission process.

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ImmPort Customer Satisfaction Survey For Data Submitters

How concerned are you that someone else will use your data in the public domain of ImmPort and publish before you do?

- Very Concerned
- Concerned
- Not Very Concerned
- Not At All Concerned

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ImmPort Customer Satisfaction Survey For Data Submitters

Which of the following outcomes have you experienced as a result of submitting data to ImmPort? (Please select all that apply.)

- Communication with a researcher who accessed data I submitted
- Collaborated with a researcher who accessed data I submitted
- Additional publications
- Additional funding
- Increased recognition of the study
- Improved my reputation in my field of study
- None of the above
- Other (please Specify):

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ImmPort Customer Satisfaction Survey For Data Submitters

From your experience submitting data to ImmPort, what suggestions do you have for improving the ImmPort system?

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ImmPort Customer Satisfaction Survey For Data Submitters

Please tell us anything else you think is important to know about your experience with the ImmPort data submission process.

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ImmPort Customer Satisfaction Survey For Data Submitters

Please rate your agreement with the following statements: (Please select one in each row.)

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree
ImmPort exemplifies good practices in data archiving.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ImmPort has plans and processes for long-term stewardship that follow accepted standards.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ImmPort is governed so that its user community has enough say in decision making.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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ImmPort Customer Satisfaction Survey For Data Submitters

Which of the following best describes your primary organizational affiliation? (Please select one.)

- Academic institution
- Government (Federal, State, or Local)
- Industry user
- Non-Governmental Organization (NGO)
- Foundation
- Non-profit organization
- For profit organization
- Other (please specify):

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ImmPort Customer Satisfaction Survey For Data Submitters

Which of the following best describes your current position? (Please select one.)

- Faculty
- Research Staff Scientist
- Postdoctoral Fellow
- Graduate Student
- Undergraduate Student
- IT Support Personnel
- Clinician
- Administrator
- Research Staff
- Other (please specify):

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Please select your current type of employment:

- Federal Employee (FTE)
- Federal Contractor
- Other (Academic employee, Non-profit employee, Unemployed, etc.)

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ImmPort Customer Satisfaction Survey For Data Submitters

What is your field? (Please select one.)

- Basic research
- Clinical research
- Clinical applications
- Industry
- Other (please specify):

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When conducting your research, do you tend to have a disease or science specific focus or do you analyze data across many different studies?

- I tend to do research with a disease or science specific focus.
- I tend to analyze data across many different types of studies.
- I tend to use both of the above-mentioned approaches when working with ImmPort data.

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ImmPort Customer Satisfaction Survey For Data Submitters

Would you be willing to take a survey about your experience accessing and using data from ImmPort?

- Yes
- No

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ImmPort Customer Satisfaction Survey For Data Submitters

Thank you for taking our survey.
Your response is very important to us.

Please close your browser window to exit the survey.

