

Appendix A-3: Follow-Up Telephone Script to Schedule Interviews—Los Angeles site

Public reporting burden for this collection of information is estimated to average 4 minutes per response, including the time for reviewing the instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. This information collection is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: Reports Clearance Officer (Attn: OMB/PRA 0970-XXXX), Administration for Children and Families, Department of Health and Human Services, 370 L'Enfant Promenade, S.W., Washington, D.C. 20447.

Hello, may I speak with _____?

Hi! My name is _____ and I'm a researcher at the Urban Institute in Washington, DC. You may remember speaking with a member from our research team about a study we are conducting about mothers who are unemployed or have experienced unemployment, called *Family Coping Strategies*.

We are calling you again because you agreed to participate in the study. We are now at the point of scheduling the interviews. Is now a good time to schedule your interview?

NO → Arrange other date/time
YES → Continue

Based on other interviews we've done, the interview will last about 90 minutes on average, depending on your responses.. We will be in your city the week of [time frame]. What day that week works best for you? Do you prefer mornings, afternoons or evenings? Does [time] on [day] work for you?

We can either meet with you in your home or another convenient place for you. It is okay if children are around, but it's usually easier when we can speak in a place that is somewhat private and comfortable for you. Would you like to meet in your home or a different location?

Just as a reminder, you will be offered \$40 cash as a token of appreciation. Some of the questions may seem personal and sensitive, but the information you provide will remain private to the fullest extent of the law. We will audio-record the interview so that we can later check our notes, but your name will never be included in any reports or other products that come out of this study. Two people will meet with you for the interview: <IDENTIFY NAMES OF RESEARCHERS.>

Do you have any questions for me at this time?

Thanks so much for speaking with me today. I look forward to meeting with you on [day/time/location]. We will call you again to remind you a couple days before the interview. Have a nice day.