

**Readiness and Emergency Management for Schools (REMS)
Technical Assistance (TA) CENTER**
Technical Assistance Follow-Up Survey

The Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center provides information and support to schools, LEAs and other personnel in the emergency planning field. As someone who has contacted the TA Center in the past, we would like to hear your opinions about your experience with our services and resources, and learn ways we can be of better help to you in the future. We would appreciate you taking a few moments to complete a short questionnaire on this topic.

1. Tell us more about who you are:
 - REMS/EMHE Grantee Project Staff
 - School Personnel/Administrator/Teacher
 - Law Enforcement/First Responder
 - Community-based Organization
 - Private Business
 - Other (specify):

2. Primary age group:
 - K-12
 - Higher Education

3. How was the TA delivered (check all that apply):
 - On-site
 - E-mail
 - Telephone
 - Written materials
 - Other (please specify)

4. What kind of help, services, or information were you trying to get when you contacted the REMS TA Center? (Please mark all that apply.)
 - Getting started creating an emergency management plan
 - NIMS Compliance
 - Best Practices
 - Sample plans or templates
 - Information on a specific topic of emergency management (please specify)
 - REMS/EMHE grant-related questions
 - Data/research on emergency management
 - Other (please specify)

5. Overall, how satisfied were you with the way your request was handled?

- Very satisfied
 - Satisfied
 - Somewhat satisfied
 - Somewhat dissatisfied
 - Not at all satisfied
6. Overall, were you provided with the information that you were looking for?
- Yes, definitely
 - Yes, I think so
 - No, I don't think so
 - No, definitely not
7. Will you contact the TA Center in the future for additional help or information?
- Yes
 - No (Please explain)
8. Any additional comments or suggestions for how the REMS TA Center can better serve you?

Thank you for taking the time to provide us your valuable feedback!

The REMS TA Center encourages you to contact us again for continuing support on any of the steps for developing and strengthening your safety plans.

REMS TA Center
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<http://rems.ed.gov>

Public Burden Statement:

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. Public reporting burden for this collection of information is estimated to average 3 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The obligation to respond to this collection is voluntary. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Education, 400 Maryland Ave., SW, Washington, DC 20210-4537 or email ICDocketMgr@ed.gov and reference the OMB Control Number 1880-0542. Note: Please do not return the completed REMS survey this address.