

Recently, we sent you a survey asking about your experience with the application process for VA benefits. This important survey is being administered for the Veterans Benefits Administration by J.D. Power and Associates. As a reminder, your participation in this survey is voluntary and your information will be kept private to the extent of the law.

Your input is critical to our efforts to improve the quality of service we provide.

If you have already completed the survey, thank you for your feedback.

If not, please take a few minutes to complete and return the previously provided paper survey. For your convenience, you may also complete the survey online at www.voiceoftheveteransurvey.com. To access the online survey, please enter the access code printed above your name on the front of this postcard.

If you have any questions, please call a J.D. Power and Associates representative at 877-774-5372 (toll-free).

THANK YOU.