

In Reply Refer To: IOP I

Dear

I am writing to encourage you to participate in the Department of Veterans Affairs' (VA) 2012 Survey of Veteran Enrollees' Health and Reliance upon VA. The purpose of the survey is to review past, current, and potential Veteran demand for health care services. This annual survey is sponsored by the Veterans Health Administration (VHA) Office of the Assistant Deputy Under Secretary for Health for Policy and Planning to ensure effective planning for your health care needs.

This is a national survey of a representative sample of enrolled Veterans. You will be asked questions about health care, insurance, and health status. The survey should take about 21 minutes to complete. Your participation is voluntary. While your name and answers will be linked, VA will protect your identity and answers to the fullest extent allowed under the law. None of the personal information that you provide will be released to the public. Your answers will not affect your VA benefits. Please refer to the enclosed Frequently Asked Questions for more detailed information on the survey.

ICF International, a respected research and management consulting company, is partnering with VA to conduct the survey. Our goal is to make it as easy as possible for you to participate in this survey. Within the next few days you will receive the survey by mail from ICF International. You may complete and return it or, alternatively, you may contact ICF International directly to arrange to participate in the survey by phone at 1-866-784-7219 referencing your passcode noted below. Or, you may complete the survey online by going to the Web site (<http://www.vhasurvey.com>), entering your unique passcode (<MASTER ID>), and following the instructions on the Web site.

Your answers, along with those of other Veterans who make up the national representative sample will provide critical information needed for planning for the delivery of services to all Veterans enrolled in the VA health care system. Your answers will not affect your VA benefits in any way. Thank you for your participation in this very important survey.

Sincerely,



Robert A. Petzel, M.D.
Under Secretary for Health

Enclosure