## We Care

How easy was it to access your Primary

Care Team?
Poor Fair Good Excelle How was our customer servicest
today?
☐ Poor ☐ Fair ☐ Good ☐ Excelle
How was your wait time?
☐ Poor ☐ Fair ☐ Good ☐ Excelle
How did your team perform today?
How did your team perform today? ☐ Poor ☐ Fair ☐ Good ☐ nt
How were your needs met today?
How were your needs met today?  How was your overall experience
today?
☐ Poor ☐ Fair ☐ Good ☐ Excelle

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0917-0036. The time required to complete this information collection is estimated to average five minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this



Form Approved OMB Form No. 0917-0036 Expiration Date:

<b>Northern Chey</b>	enne	Service	Unit
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We value your opinion. Thank you for taking a moment to let us know about your visit today. Care Provider/Location: Date of Visit: Would you like to be contacted about any concerns? Yes No  Name: Address: Phone:
Your
concerns/comment s:

## BELOW THIS IS FOR INTERNAL USE ONLY

Date Received by Risk Management Department	_ Assigned Tracking Number  Date Investigation Completed		
Date Referred on for further investigation			
Referred to: Date Returned to Risk Management Department	Complainant Contacted on		
Date Closed	☐ Phone	☐ Letter	□ Email
Comments:			