

Revised Burden Estimates

Based on our findings from the pilot test, we present the revised burden and cost estimates in Tables E.3 and E.4 below. We have updated the number of respondents based on new assumptions that about 80 CBOs will provide care transition services to 300 patients per month for a total of 288,000 patients annually. Further, we computed the number of respondents using the 75 percent response rate from the pilot test for a total of 216,000 respondents. We also revised the average burden hours per response based on the survey time means from the pilot test.

Table E.3. Revised Estimated Annualized Burden Hours Based on Pilot Test Response Rate

Forms	Type of Respondent	Number of Respondents	Number of Responses per Respondent	Average Burden Hours per Response	Total Burden Hours
Participant Experience Survey (First Administration)	CCTP participants	216,000	1	9/60	32,400
PAM-13 (Second Administration)	CCTP participants	216,000	1	6/60	21,600
Total		216,000	2	15/60	54,000

We computed cost per participant using a median hourly wage rate of \$16.27: $\$16.27 \times 0.27 = \4.34 per response.¹

Table E.4. Revised Estimated Annualized Burden Costs Based on Pilot Test Response Rate

Type of Respondent	Total Burden Hours	Hourly Wage Rate	Total Respondent Costs
CCTP Participants	54,000	\$16.27	\$878,580

¹ The national hourly median wage is \$16.27, according to “Occupational Employment Statistics: May 2010 National Occupational Employment and Wage Estimates” (Bureau of Labor Statistics 2011). This burden estimate is high, since 2007 data show that only about 16 percent of people 65 and over (much of the Medicare population) are in the labor force (Bureau of Labor Statistics 2008).