

Justification for Change
OMB #1505-0217
Generic IC - Identity Theft Questionnaire
(Treasury Inspector General for Tax Administration (TIGTA) Generic Survey Request)

We are only changing the questionnaire.

Changes we're making to the originally submitted survey:

The new questions are identified below.

Please circle the tax year(s) of the tax returns affected by the identity theft.

2007 2008 2009 2010 2011

When the IRS resolved your identity theft issue, did they notify you of the resolution?

Yes No Not Resolved

Did you receive an Identity Protection Personal Identification Number (IP PIN) to use when filing your next tax return?

Yes No

How confident are you that the IRS will correctly process the next tax return you file?

Very Confident Somewhat Confident Somewhat Not Confident Not Confident At All

Why the changes are needed

The new questions will provide additional perspective on the service taxpayers receive from the IRS as their identify theft issue is resolved.

Why the changes weren't included in the original submission

TIGTA had already submitted the original questionnaire for approval. During a discussion with the IRS, IRS management noted they were interested in what we would be asking. After showing the draft questionnaire to the IRS managers, feedback was provided that would provide further information that will help the IRS improve service to victims of identity theft. After incorporating the feedback, TIGTA resubmitted the questionnaire for approval.