**National Hospital Care Survey**

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| **INTRO\_APPT** |  |
| Text: | Hello,**This is ... calling on behalf of the National Center for Health Statistics, part of the Centers for Disease Control and Prevention. I'm (calling/visiting) about the National Hospital Care Survey and to let you know that this hospital will be included in our study. I would like to arrange to meet with you so that I can better present the details of the study. Is there a convenient time within the next week or so that I could meet with you or your representative for about 15 minutes?** |
|  |  |
| **NAMECHEK** |  |
| Text: | **Let me verify that I have the correct name and address for your hospital. Is the correct name (facility name)?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **HSP\_NAME** |  |
| Text: | **What is your hospital's name?** |
| 1. | Enter 1 to update information |
| 2. | Continue  |
|  |  |
| **ADDCHEK** |  |
| Text: | **Is your hospital located at (Facility Address)** |
| 1. | Yes |
| 2. | No |
|  |  |
| **HSP\_ADDRESS** |  |
| Text: | **What is the correct address?** |
|  |  |
| **MAILADD** |  |
| Text: | **Is this also the mailing address?** (Facility Address) |
| 1. | Yes |
| 2. | No |
|  |  |
| **MHSP\_STRET** |  |
| Text: | **What is the correct mailing address?** |
|  |  |
| **INTRO\_AB** |  |
| Text: | **(Although you have not received the letter,) I'd like to briefly explain the study to you at this time and answer any questions about it. The National Center for Health Statistics of the Centers for Disease Control and Prevention is (conducting an/continuing its) annual study of hospital-based ambulatory care.  (Intro for the survey) Before discussing the details, I would like to verify our basic information about (facility name) to be sure we have correctly included this hospital in the study.  First, concerning licensing:** |
|  |  |
| **LICHOSP** |  |
| Text: | **Is this facility a licensed hospital?** |
| 1. | Yes |
| 2. | No |
| **H\_ELIGIBLE** | Text: **Are there 6 or more hospital beds staffed for inpatient use at this hospital, not including “newborn” bassinets?**1. Yes
2. No
 |
| **OWN101**  |  |
| Text: | **Is this hospital nonprofit, government, or proprietary?** |
| 1. | Nonprofit (includes church-related, nonprofit corporation, other nonprofit ownership) |
| 2. | State or local government (includes state, county, city, city-county, hospital district or authority) |
| 3. | Proprietary (includes individually or privately owned, partnership or corporation) |
|  |  |
| **OWNHCC**  |  |
| Text: | **Is this hospital owned, operated, or managed by a health care corporation that owns multiple health care facilities (e.g., HCA or Health South)?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **TEACHOSP** |  |
| Text: | **Is this a teaching hospital?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **MERGER** |  |
| Text: | **Did this hospital either merge or separate from any OTHER hospital in the past 2 years?** |
| 1. | Merged or separated |
| 2. | No |
| 3. | Unknown |
|  |  |
| **MERSEP** |  |
| Text: | **Was this a merger or a separation?** |
|  |  |
| **MERGMEDR** |  |
| Text: | **Does YOUR hospital have its own medical records department that is separate from that of the OTHER hospital?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **OTHNAME** |  |
| Text: | **What is the name and address of this OTHER hospital?** |
|  |  |
| **ESA24** |  |
| Text: | **Does this hospital provide emergency services that are staffed 24 HOURS each day either here at this hospital or elsewhere?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **ESANOT24** |  |
| Text: | **Does this hospital operate any emergency service areas that are not staffed 24 HOURS each day?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **TRAUMA** |  |
| Text: | **What is the trauma level rating of this hospital?** |
| 1. | Level I |
| 2. | Level II |
| 3. | Level III |
| 4. | Level IV  |
| 5. | Level V |
| 6. | Other/unknown |
| 7. | None |
|  |  |
| **OOOPD** |  |
| Text: | **Does this hospital operate an organized outpatient department either at this hospital or elsewhere?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **PHYSSERV** |  |
| Text: | **Does this OPD include physician services?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **AMBSURG** |  |
| Text: | **Does this hospital have locations that perform ambulatory surgery?Ambulatory surgery locations include a general or main operating room, dedicated ambulatory surgery room, satellite operating room, cystoscopy room, endoscopy room, cardiac catheterization lab, laser procedures room, or a pain block room.** |
| 1. | Yes |
| 2. | No |
|  |  |
| **ELIGREQ** |  |
| Text: | **\*\* Not displayed \*\*** |
|  |  |
| **STUDY\_DESC** |  |
| Text: | **Thank you.** Provide the administrator or other hospital representative with a brief description of the study. |
|  |  |
| **INDUCTION\_APPT** |  |
| Text: | **I would like to arrange to meet with you so that I can better present the details of the study. Is there a convenient time within the next week or so that I could meet with you or your representative?**           Record day, date and time of appointment           Enter 999 if the respondent wants to continue with the induction now |
|  |  |
| **SCREENER\_THK** |  |
| Text: | **Thank you for your cooperation.  I am looking forward to our meeting.**  |
|  |  |
| **THANK\_MERGSEP** |  |
| Text: | **Since your hospital has merged or separated within the last 2 years, I need to get further instructions from the Centers for Disease Control and Prevention (CDC) on how to proceed.  I will call you back within a week and let you know which parts of your hospital will be in the survey.  Thank you for your cooperation.** |
|  |  |
| **CALLRO\_MERGSEP** |  |
| Text: |   Call Headquarters and inform them of the situation.     Await resolution from Headquarters before continuing with this case. |
|  |  |
| **THANK\_B1** |  |
| Text: | **Thank you, but it seems that our information is incorrect. Since (facility name) is not a licensed hospital, it should not have been chosen for our study. Thank you very much for your cooperation.**  |
|  |  |
| **THANK\_B2** |  |
| Text: | **Thank you, but it seems that our information is incorrect. Since (facility name) does not have 24-hour emergency services, outpatient clinics, or ambulatory surgery centers, it should not have been chosen for our study.  Thank you very much for your cooperation.**  |
|  |  |
| **REVIEW** |  |
| Text: | **I would like to begin with a brief review of the background for this study.** Provide the administrator or other hospital representative with a brief introduction to the study and a general overview of procedures. |
|  |  |
| **SURGDAY** |  |
| Text: | **Now I would like to ask you a few more questions about your hospital.How many days in a week are inpatient elective surgeries scheduled?** |
| **BEDCZAR** |  |
| Text: | **Does your hospital have a bed coordinator, sometimes referred to as a bed czar?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **BEDDATA** |  |
| Text: | **How often are hospital bed census data available?** |
| 1. | Instantaneously |
| 2. | Every 4 hours |
| 3. | Every 8 hours |
| 4. | Every 12 hours |
| 5. | Every 24 hours |
| 6. | Other |
| 7. | Unknown |
| **HLIST** |  |
| Text: | **Does your hospital have hospitalists on staff?**A hospitalist is a physician whose primary professional focus is the general care of hospitalized patients.  He/she may oversee ED patients being admitted to the hospital. |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **HLISTED** |  |
| Text: | **Do the hospitalists on staff at your hospital admit patients from your ED?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **EMEDRES** |  |
| Text: | **Does this hospital have an emergency medicine residence program?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |
|  |
| **MUINC** |  |
| Text: | **Medicare and Medicaid offer incentives to practices that demonstrate “meaningful use of health IT”. Does your hospital have plans to apply for these incentive payments?** |
|  | 1. Yes, we already applied 2. Yes, we intend to apply 3. Uncertain if we will apply 4. No, we will not apply  |
|  |  |
| **MUYEAR** |  |
| Text: | If MUINC = 1 or 2**When did your hospital first apply or when does your hospital first intend to apply?** |
| 1. | 2011 |
| 2.3. | 20122013 |
| 4. | 2014 or later |
| 5. | Unknown |

**HOSPMEDREC**

Text: **Does your hospital currently use an electronic health record (EHR) or electronic medical record (EMR) system for ambulatory/outpatient records?  Do not include the inpatient record system or billing record systems.**

Read answer categories out loud.

1. Yes, our hospital uses an EHR/EMR system for all ambulatory/outpatient records
2. Yes, our hospital has part paper and part electronic ambulatory/outpatient records
3. No, our hospital currently has all paper ambulatory/outpatient records
4. Unknown

**REMACC** If HOSPMEDRC=1 or 2

Text: **Now I’d like to ask you some questions about your hospital’s electronic health records system. Can this system be accessed from the outside by entities not associated with the hospital?**

1. Yes
2. Unsure (will have to check and get back to interviewer)
3. No – Skip to PERMPART
4. Unknown

**REMREP** Text: **Would your hospital be willing to allow CDC’s contractor to obtain password access to your hospital’s electronic health records system and load the charting software onto desktop computers at their headquarters? The contractor’s Data Security Plan complies with all relevant laws, regulations, and policies governing the security of data and protection of confidentiality.**

1. Yes
2. Unsure (will have to check and get back to interviewer)
3. No
4. Unknown

|  |  |
| --- | --- |
|  |  |
| **PERMPART** |  |
| Text: | **As I mentioned earlier, I would like to discuss the plan for conducting the study.  This hospital has been assigned to a (1-month, 2-month, 3-month) data collection period beginning on Monday, (Reporting period begin date). First, I would like to discuss the steps needed to obtain approval for the study. Are there any additional steps needed to obtain permission for the hospital to participate in the study?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **PERMPARTSPEC** |  |
| Text: |   Specify the necessary steps needed to obtain permission for the hospital to participate in the study.    Include the name, address, phone and title of the person(s) who can grant approval |
|  |  |
| **PERM\_THANK** |  |
| Text: | **Thank you for your help.** |
| **RO\_PERMISSION** |  |
| Text: |   Call the Regional Office to inform them of the additional steps needed to    obtain permission |
|  |  |
| **VSREPPER** |  |
| Text: | **Now I would like to make arrangements to obtain the information needed for sampling. I will need to (know/verify) how your (emergency department and/or outpatient department and/or ambulatory surgery location) (is/are) organized and obtain an estimate of the number of patient visits expected during the (1-month, 2-month, 3-month) reporting period.  Would you prefer I (get/verify) this information from you or someone else?** |
| 1. | Respondent |
| 2. | Someone else |
|  |  |
|  |  |
| **CINFO** |  |
| Text: | **What is the name of the person I should talk to?** |
| 1. | New contact |
| 2. | Continue interview |
|  |  |
| **THANK\_RESP** |  |
| Text: |        Thank current respondent for his/her time and cooperation |
|  |  |
| **CONTACT\_DEPT** |  |
| Text: | * All eligible departments are complete.

Department    StatusED      (Elig /Partial /Elig (refusal) / Partial (refusal) / Cmplt / Inelig)OPD   (Elig /Partial /Elig (refusal) / Partial (refusal) / Cmplt / Inelig)ASL    (Elig /Partial /Elig (refusal) / Partial (refusal) / Cmplt / Inelig) |
| 1. | ED  |
| 2. | OPD  |
| 3. | ASL |
| 4. | Department refusal |
| 5. | Department callback |
| 9. | Wrap up case |
|  |  |
| **INTRO\_ED** |  |
| Text: | If necessary, introduce yourself and explain the survey using the hospital administrator script       Explain that in order to develop a sampling plan, you would like to collect more specific information about this hospital's emergency department and need about 25 minutes of their time  |
|  |  |
| **ESA\_NAME** |  |
| Text: | **(What is the name of the (first/next) emergency service area? /Are there any other emergency service areas?)** |
|  |  |
| **ESA\_TYPE** |  |
| Text: | What type of ESA is (ESA name) |
| 1. | General |
| 2. | Adult |
| 3. | Pediatric |
| 4. | Urgent care/Fast track |
| 5. | Psychiatric |
| 6. | Other |
|  |  |
| **ESA\_EVISITS** |  |
| Text: | **What is the expected number of visits from (Reporting period begin date) to (Reporting period end date) for (ESA name)?** |
|  |  |
|  |  |
| **EBILLRECE** |  |
| Text: | **Now I would like to ask you some questions about your ED.** If ESAs within the ED vary with respect to their use of the EHR/EMR systems, then ask these questions of the ESA with the largest number of expected visits during the reporting period.**Does your ED submit any CLAIMS electronically (electronic billing)?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
|  |  |
| **EMEDRECE** |  |
| Text: | **Does your ED use an electronic HEALTH record (EHR) or electronic MEDICAL record (EMR) system?  Do not include billing record systems.**Read answer categories out loud |
| 1. | Yes, all electronic |
| 2. | Yes, part paper and part electronic |
| 3. | No |
| 4. | Unknown |
|  |  |
| **EHRINSYRE** |  |
| Text: | **In which year did your ED install the EHR/EMR system?** |
|  |  |
| **HHSMUE** |  |
| Text: | **Does your ED’s current system meet meaningful use criteria as defined by the Department of Health and Human Services?**  |
| 1. | Yes, all electronic |
| 2. | No |
| 3. | Unknown |
|  |  |
| **EHRNAME13** |  |
| Text: | **What is the name of your current EHR/EMR system?** |
|  |  |
| 1. | Allscripts |
| 2. | Amazing Charts |
| 3. | athenahealth |
| 4. | Cerner |
| 5. | eClinicalWorks |
| 6. | e-MDs |
| 7. | Epic |
| 8. | GE/Centricity |
| 9. | Greenway Medical |
| 10. | McKesson/Practice Partner |
| 11. | Practice Fusion |
| 12. | NextGen |
| 13. | Sage/Vitera |
| 14. | Other - Specify |
| 15. | Unknown |
| **EHRNAMOTHE** |  |
|

|  |  |
| --- | --- |
| Descriptionn: | Other-Specify name of EHR/EMR system  |

 | Other-Specify name of EHR/EMR system |
| Text: |   Enter name of EHR/EMR system |
|  |  |
| **EHRINSE** |  |
| Text: | **Does your ED have plans for installing a new EHR/EMR system within the next 18 months?** |
| 1. | Yes |
| 2. | No |
| 3. | Maybe |
| 4. | Unknown |
|  |  |
| **EDEMOGE** |  |
| Text: | **Indicate whether your ED has each of the following computerized capabilities.  Does your ED have a computerized system for:   Recording patient history and demographic information?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPROLSTE** |  |
| Text: | **Does this include a patient problem list?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EVITALE** |  |
| Text: | **Recording and charting vital signs?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **ESMOKEE** |  |
| Text: | **Recording patient smoking status?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPNOTESE** |  |
| Text: | **Recording clinical notes?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EMEDALGE** |  |
| Text: | **Do the notes include a list of the patient's medications and allergies?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EMEDIDE** |  |
| Text: | **Reconciling lists of patient’s medications to identify the most accurate list?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
| **ECPOEE**Text:  | **Ordering prescriptions?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **ESCRIPE** |  |
| Text: | **Are prescriptions sent electronically to the pharmacy?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
| **EWARNE** |  |
| Text: | **Are warnings of drug interactions or contraindications provided?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EREMINDE** |  |
| Text: | Indicate whether your ED has each of the following computerized capabilities.  Does your ED have a computerized system for:**Providing reminders for guideline-based interventions or screening tests?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
| **ECTOEE** |  |
| Text: | **Ordering lab tests?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EORDERE** |  |
| Text: | **Are orders sent electronically?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
| **ERESULTE** |  |
| Text: | Indicate whether your ED has each of the following computerized capabilities.  Does your ED have a computerized system for: **Viewing lab results?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EGRAPHE** |  |
| Text: | **Can the EHR/EMR automatically graph a specific patient's lab results over time?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EIMGRESE** |  |
| Text: | Indicate whether your ED has each of the following computerized capabilities Does your ED have a computerized system for: **Viewing imaging results?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPTEDUE** |  |
| Text: | **Identifying education resources for specific patient conditions?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
| **ECQME**  Text: | **Reporting clinical quality measures to federal or state agencies (such as CMS or Medicaid)?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EGENLISTE** |  |
| Text: | **Generating lists of patients with particular health conditions?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EIMMREGE** |  |
| Text: | **Electronic reporting to immunization registries?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
| **ESUME** |  |
| Text: | Indicate whether your ED has each of the following computerized capabilities.  Does your ED have a computerized system for:**Providing patients with clinical summaries for each visit?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EMSGE** |  |
| Text: | **Exchanging secure messages with patients?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EHLTHINFOE** |  |
| Text: | **Providing patients with an electronic copy of their health information?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPTRECE** |  |
| Text: | **Providing patients the ability to view online, download or transmit information from their medical record?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
| **ESHAREE** |  |
| Text: | **Does your ED share any patient health information electronically (not fax) with other providers, including hospitals, ambulatory providers, or labs?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **ESHAREHOWE** |  |
| Text: | **How does your ED electronically share patient health information?**     Enter all that apply, separate with commas |
| 1. | EHR/EMR |
| 2. | Web portal (separate from EHR/EMR) |
| 3. | Other electronic method: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  |
|  |  |
| **ESHAREHOWOTHE** |  |
|  | Text:  Specify other electronic method |
| **LABRESE** |  |
| Text: | **Please indicate whether your ED electronically (not fax) shares each of the following types of health data and with which types of health care providers.Lab results?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ED is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ED is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **IMAGREPE** |  |
| Text: | **Imaging reports?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ED is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ED is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **PTPROBE** |  |
| Text: | **Patient problem lists?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ED is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ED is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **MEDLISTE** |  |
| Text: | **Medication lists?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ED is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ED is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **ALGLISTE** |  |
| Text: | **Medication allergy lists?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ED is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ED is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
|  |  |
| **EDPRIM** |  |
| Text: | **When patients with identified primary care physicians arrive at the ED, how often does your ED electronically send notification to the patients' primary care physicians?** |
| 1. | Always |
| 2. | Sometimes |
| 3. | Rarely |
| 4. | Never |
| 5. | Do not know |
|  |  |
| **EDINFO** |  |
| Text: | **When patients arrive at the ED, is your ED able to query for patients' healthcare information electronically (e.g. medications, allergies) from outside sources?**  |
| 1. | Yes |
| 2. | No |
| 3. | Do not know |
| **OBSUNITS**  Text: | **Does your ED have an ~~physically separate~~ observation or clinical decision unit?** |
|  |  |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
| **OBSSEP**  | If OBSUNITS=1Text:     **Is this observation or clinical decision unit physically separate from the ED?**1.         Yes2.         No3.         Unknown |
| **OBSDECMD** |  |
| Text: | **What type of physicians make decisions for patients in this observation or clinical decision unit?**     Enter all that apply, separate with commas |
| 1. | ED physicians |
| 2. | Hospitalists |
| 3. | Other physicians |
| 4. | Unknown |
|  |  |
| **BOARD** |  |
| Text: | **Are admitted ED patients ever "boarded" for more than 2 hours in the ED or the observation unit while waiting for an inpatient bed?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **BOARDHOS** |  |
| Text: | **If the ED is critically overloaded, are admitted ED patients ever “boarded” in inpatient hallways or in another space outside the ED”?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **AMBDIV** |  |
| Text: | **Did your ED go on ambulance diversion in TOTHRDIV\_FILL?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **TOTHRDIV** |  |
| Text: | **What is the total number of hours that your hospital's ED was on ambulance diversion in TOTHRDIV\_FILL?**   Enter CTRL-D if data not available |
|  |  |
| **REGDIV** |  |
| Text: | **Is ambulance diversion actively managed on a regional level versus each hospital adopting diversion if and when it chooses?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **ADMDIV** |  |
| Text: | **Does your hospital continue to admit elective or scheduled surgery cases when the ED is on ambulance diversion?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **NUMSTATX** |  |
| Text: | **As of last week, how many standard treatment spaces did your ED have?**Standard treatment spaces are beds or treatment spaces specifically designed for ED patients to receive care, including asthma chairs.  Enter CTRL-D if data not available |
|  |  |
| **NUMOTHTX** |  |
| Text: | **As of last week, how many other treatment spaces did your ED have?**Other treatment spaces are other locations where patients might receive care in the ED, including chairs, stretchers in hallways that may be used during busy times.            Enter CTRL-D if data not available |
|  |  |
| **EDSPACES** |  |
| Text: | **In the last two years, did your ED increase the number of standard treatment spaces?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **PHYSSPACE** |  |
| Text: | **In the last two years, did your ED's physical space expand?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **EXPAND** |  |
| Text: | **Do you have plans to expand your ED's physical space within the next two years?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **BEDREG** |  |
| Text: | **Does your ED use -   Bedside registration?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **KIOSELCHK** |  |
| Text: | **Does your ED use -   Kiosk self check-in?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
|  |  |
| **IMBED** |  |
| Text: | **Does your ED use -   Immediate bedding (no triage when ED is not at capacity)?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **ADVTRIAG** |  |
| Text: | **Does your ED use -   Advanced triage (triage-based care) protocols?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **PHYSPRACTRIA** |  |
| Text: | **Does your ED use -   Physician/Practitioner at triage?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **CATRIAGE** |  |
| Text: | Does your ED use - **Computer-assisted triage?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **FASTTRAK** |  |
| Text: | Does your ED use -**Separate fast track unit for nonurgent care?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
| **EDPTOR** |  |
| Text: | Does your ED use-**Separate operating room dedicated to ED patients?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **DASHBORD** |  |
| Text: | Does your ED use-**Electronic dashboard (i.e., displays updated patient information    and integrates multiple data sources)?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **RFID** |  |
| Text: | Does your ED use-**Radio frequency identification (RFID) tracking (i.e., shows exact location of patients, caregivers, and equipment)?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **WIRELESS** |  |
| Text: | Does your ED use-**Wireless communication devices by providers?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **ZONENURS** |  |
| Text: | Does your ED use-**Zone nursing (i.e., all of a nurse's patients are located in one area)?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **POOLNURS** |  |
| Text: | Does your ED use-**Pool nurses (i.e., nurses that can be pulled to the ED to respond to surges in demand)?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **ESA\_NAME** |  |
| Text: | **\*\*\* SHOW ONLY \*\***  |
|  |  |
| **ESA\_TYPE** |  |
| Text: | **\*\* SHOW ONLY \*\*** |
| 1. | General |
| 2. | Adult |
| 3. | Pediatric |
| 4. | Urgent care/Fast track |
| 5. | Psychiatric |
| 6. | Other |
| **ESA\_EVISITS** |  |
| Text: | **\*\* SHOW ONLY \*\*** |
|  |  |
|  |  |
| **ESA\_STRET** |  |
| Text: | **What is (ESA name)'s address?** |
| **ESA\_PHONE** |  |
| Text: | **What is (ESA name)'s telephone number?** |
|  |  |
| **ESA\_CONTACT** |  |
| Text: | Enter ESA contact person's name |
|  |  |
| **INTRO\_OPD** |  |
| Text: | If necessary, introduce yourself and explain the survey using the hospital administrator script  Explain that in order to develop a sampling plan, you would like to collect    more specific information about this hospital's outpatient department and need about 30 minutes of their time. |
|  |  |
| **CLIN\_NAME** |  |
| Text: | **(What is the name of the (first/next) clinic? /Are there any other clinics?)**      Enter 999 for no more. Enter XXX if clinic is not listed |
|  |  |
| **CLIN\_GROUP** |  |
| Text: | **What is (Clinic Name)'s specialty group?** |
| 1. | General Medicine |
| 2. | Surgery |
| 3. | Pediatrics |
| 4. | Obstetrics/Gynecology |
| 5. | Substance Abuse |
| 6. | Other |
| 7. | Out of scope |
|  |  |
| **CLIN\_EVISITS** |  |
| Text: | **What is the expected number of visits from (Reporting period begin date) to (Reporting period end date) for (Clinic Name)?** |
|  |  |
| **EBILLRECO** |  |
| Text: | **Now I would like to ask you some questions about your OPD.** If clinics within the OPD vary with respect to their use of the EHR/EMR systems, then ask these questions of the clinic with the largest number of expected visits during the reporting period.**Does your OPD submit any CLAIMS electronically (electronic billing)?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
|  |  |
| **EMEDRECO** |  |
| Text: | **Does your OPD use an electronic HEALTH record (EHR) or electronic MEDICAL record (EMR) system?  Do not include billing record systems.**Read answer categories out loud |
| 1. | Yes, all electronic |
| 2. | Yes, part paper and part electronic |
| 3. | No |
| 4. | Unknown |
|  |  |
| **EHRINSYRO** |  |
| Text: | **In which year did your OPD install the EHR/EMR system?** |
|  |  |
| **HHSMUO** |  |
| Text: | **Does your OPD’s current system meet meaningful use criteria as defined by the Department of Health and Human Services?**  |
| 1. | Yes, all electronic |
| 2. | No |
| 3. | Unknown |
|  |  |
| **EHRNAMO13** |  |
| Text: | **What is the name of your current EHR/EMR system?** |
|  |  |
|  |  |
| 1. | Allscripts |
| 2. | Amazing Charts |
| 3. | athenahealth |
| 4. | Cerner |
| 5. | eClinicalWorks |
| 6. | e-MDs |
| 7. | Epic |
| 8. | GE/Centricity |
| 9. | Greenway Medical |
| 10. | McKesson/Practice Partner |
| 11. | Practice Fusion |
| 12. | NextGen |
| 13. | Sage/Vitera |
| 14. | Other – Specify |
| 15. | Unknown |
| **EHRNAMOTHO** |  |
|

|  |  |
| --- | --- |
| Description: | Other-Specify name of EHR/EMR system  |

 | Other-Specify name of EHR/EMR system |
| Text: |   Enter name of EHR/EMR system |
|  |  |
| **EHRINSO** |  |
| Text: | **Does your OPD have plans for installing a new EHR/EMR system within the next 18 months?** |
| 1. | Yes |
| 2. | No |
| 3. | Maybe |
| 4. | Unknown |
|  |  |
| **EDEMOGO** |  |
| Text: | **Indicate whether your OPD has each of the following computerized capabilities.  Does your OPD have a computerized system for:   Recording patient history and demographic information?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPROLSTO** |  |
| Text: | **Does this include a patient problem list?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EVITALO** |  |
| Text: | **Recording and charting vital signs?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **ESMOKEO** |  |
| Text: | **Recording patient smoking status?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPNOTESO** |  |
| Text: | **Recording clinical notes?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EMEDALGO** |  |
| Text: | **Do the notes include a list of the patient's medications and allergies?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
| **ECPOEO** |  |
| Text: | **Ordering prescriptions?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **ESCRIPO** |  |
| Text: | **Are prescriptions sent electronically to the pharmacy?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
| **EWARNO** |  |
| Text: | **Are warnings of drug interactions or contraindications provided?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EREMINDO** |  |
| Text: | Indicate whether your OPD has each of the following computerized capabilities.  Does your OPD have a computerized system for:**Providing reminders for guideline-based interventions or screening tests?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
| **ECTOEO** |  |
| Text: | **Ordering lab tests?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EORDERO** |  |
| Text: | **Are orders sent electronically?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **ERESULTO** |  |
| Text: | Indicate whether your OPD has each of the following computerized capabilities.  Does your OPD have a computerized system for:**Viewing lab results?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EGRAPHO** |  |
| Text: | **Can the EHR/EMR automatically graph a specific patient's lab results over time?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EIMGRESO** |  |
| Text: | Indicate whether your OPD has each of the following computerized capabilities.  Does your OPD have a computerized system for:**Viewing imaging results?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPTEDUO** |  |
| Text: | Indicate whether your OPD has each of the following computerized capabilities. Does your OPD have a computerized system for:  **Identifying education resources for specific patient conditions?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **ECQMO** |  |
| Text: | **Reporting clinical quality measures to federal or state agencies (such as CMS or Medicaid)?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EGENLISTO** |  |
| Text: | **Generating lists of patients with particular health conditions?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EIMMREGO** |  |
| Text: | **Electronic reporting to immunization registries?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
| **ESUMO** |  |
| Text: | Indicate whether your OPD has each of the following computerized capabilities.  Does your OPD have a computerized system for:**Providing patients with clinical summaries for each visit?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EMSGO** |  |
| Text: | **Exchanging secure messages with patients?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EHLTHINFOO** |  |
| Text: | **Providing patients with an electronic copy of their health information?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPTRECO** |  |
| Text: | **Providing patients the ability to view online, download or transmit information from their medical record?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EMEDIDO** |  |
| Text: | **Reconciling lists of patient’s medications to identify the most accurate list?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
| **ESHAREO** |  |
| Text: | **Does your OPD share any patient health information electronically (not fax) with other providers, including hospitals, ambulatory providers, or labs?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **ESHAREHOWO** |  |
| Text: | **How does your OPD electronically share patient health information?**     Enter all that apply, separate with commas |
| 1. | EHR/EMR |
| 2. | Web portal (separate from EHR/EMR) |
| 3. | Other electronic method: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  |
|  |  |
| **ESHAREHOWOTHO** |  |
|  | Text:  Specify other electronic method |
| **LABRESO** |  |
| Text: | **Please indicate whether your OPD electronically (not fax) shares each of the following types of health data and with which types of health care providers.Lab results?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your OPD is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your OPD is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **IMAGREPO** |  |
| Text: | **Imaging reports?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your OPD is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your OPD is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **PTPROBO** |  |
| Text: | **Patient problem lists?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your OPD is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your OPD is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **MEDLISTO** |  |
| Text: | **Medication lists?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your OPD is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your OPD is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **ALGLISTO** |  |
| Text: | **Medication allergy lists?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your OPD is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your OPD is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **REFOUTO** |  |
| Text: | **Does your OPD refer any patients to providers outside of your OPD?** |
| 1. | Yes |
| 2. | No3. Unknown |
|  |  |
| **REFOUTRO** |  |
| Text: | If REFOUTO = 1.**When your OPD refers a patient to a provider outside of your OPD, does your OPD receive a report back from other providers with results of the consultation?** |
| 1. | Yes, routinely |
| 2. | Yes, but not routinely |
| 3. | No4. Unknown |
|  |  |
| **REFOUTEO** |  |
| Text: | If REFOUTRO = 1 or 2**Does your OPD receive it electronically (not fax)?** |
| 1. | Yes, routinely |
| 2. | Yes, but not routinely |
| 3. | No4. Unknown |
|  |  |
| **REFINO** |  |
| Text: | **Does your OPD see any patients referred by providers outside of your OPD?** |
| 1. | Yes |
| 2. | No3. Unknown |
|  |  |
| **REFINRO** |  |
| Text: | If REFINO = 1.**Does your OPD receive notification of both the patient’s history and reason for consultation?** |
| 1. | Yes, routinely |
| 2. | Yes, but not routinely |
| 3. | No4. Unknown |
|  |  |
| **REFINEO** |  |
| Text: | If REFINRO = 1 or 2.**Does your OPD receive it electronically (not fax)?** |
| 1. | Yes, routinely |
| 2. | Yes, but not routinely |
| 3. | No4. Unknown |
|  |  |
| **INPTCAREO****INPTCARERO** | Text: **Does your OPD take care of patients after they are discharged from an inpatient setting?**1. Yes
2. No
3. Unknown
 |
|  |  |
| Text: | If INPATCAREO = 1.**When a patient is discharged from an inpatient setting, does your OPD receive all of the information needed to continue managing the patient?** |
| 1. | Yes, routinely |
| 2. | Yes, but not routinely3. No4. Unknown |
|  |  |
|  |  |
| **INPTCARETO** |  |
| Text: | If INPTCARERO = 1 or 2.**Is the information available when needed?** |
| 1. | Yes, routinely |
| 2. | Yes, but not routinely |
| 3. | No4. Unknown |
|  |  |
| **INPTCAREEO** |  |
| Text: | If INPTCARETO = 1 or 2.**Does your OPD receive it electronically (not fax)?** |
| 1. | Yes, routinely |
| 2. | Yes, but not routinely |
| 3. | No1. Unknown
 |
| **MEDRECCEN****CLIN\_NAME** | **Are the medical records for your OPD clinics centrally located?**1. Yes, all clinics
2. Yes, some clinics
3. No
4. Unknown
 |
| Text: | **\*\*\* SHOW ONLY \*\***  |
|  |  |
| **CLIN\_GROUP** |  |
| Text: | **\*\* SHOW ONLY \*\*** |
| 1. | General Medicine |
| 2. | Surgery |
| 3. | Pediatrics |
| 4. | Obstetrics/Gynecology |
| 5. | Substance Abuse |
| 6. | Other |
| 7. | Out of scope |
|  |  |
| **CLIN\_EVISITS** |  |
| Text: | **\*\* SHOW ONLY \*\*** |
|  |  |
| **CLIN\_STRET** |  |
| Text: | **What is (Clinic Name)'s address?**   Enter number and street. |
|  |  |
| **CLIN\_CONTACT** |  |
| Text: | Enter clinic director/contact person's name |
| **TE** |  |
| Text: | **\*\* NOT DISPLAYED \*\*** |
|  |  |
| **RS** |  |
| Text: | **\*\* NOT DISPLAYED \*\*** |
|  |  |
| **AU\_TYPE** |  |
| Text: | **\*\* NON\_DISPLAYED \*\*** |
|  |  |
| **TOT\_GOODCLIN** |  |
| Text: | **\*\* NOT Displayed \*\*** |
|  |  |
| **ASL\_INTRO** | * Text: If necessary, introduce yourself and explain the survey using the hospital administrator script
* Text: Explain that in order to develop a sampling plan, you would like to collect more specific information about this hospital’s ambulatory surgery locations and need about 20 minutes of their time
 |
| Text: | **To develop the sampling plan, I would like to (collect/verify) more specific information about this facility's ambulatory surgery (centers/locations).We are interested in the following types of (centers/locations):General or main operating rooms                 Endoscopy roomsDedicated ambulatory surgery rooms          Cardiac catheterization labsSatellite operating rooms                               Laser procedures roomsCystoscopy rooms                                           Pain block rooms** |
| 1. | Continue |
| 2. | No in-scope locations |
|  |  |
| **ASL\_NUM** |  |
| Text: | **\*\* SHOW ONLY \*\*** |
|  |  |
| **ASL\_NAME** |  |
| Text: | **( What is the name of the (first/next) ambulatory surgery location? /Are there any other ambulatory surgery locations?)**       Enter only IN\_SCOPE ASLs   (Press F1 for in-scope (centers/locations)).  Include any ASLs that are located in satellite facilities |
| **ASL\_SPEC\_GRP** |  |
| Text: | **What is ASL Name's specialty group?**  |
| 1. | General |
| 2. | Multi-specialty |
| 3. | Gastroenterology |
| 4. | Ophthalmology |
| 5. | Orthopedics |
| 6. | Pain Block |
| 7. | Plastic Surgery |
| 8. | Urology9. Ear, Nose, and Throat (ENT)10. Obstetrics/Gynecology (OB-GYN)  |
| 11. | Other specialty  |
|  |  |
| **ASL\_EVISITS** |  |
| Text: | **What is the expected number of ambulatory (outpatient) surgery cases for ASL Name from (Reporting period begin date) to (Reporting period end date)?**  |
|  |  |
| **I\_ASL** |  |
| Text: | **\*\* Not Displayed \*\*** |
|  |  |
| **TOT\_GOODASL** |  |
| Text: | **\*\* NOT Displayed \*\*** |
|  |  |
| **ANYMORE\_ASLS** |  |
| Text: |   The max of 15 ASLs were entered. Are there any more ASLs? |
| 1. | Yes |
| 2. | No |
|  |  |
| **EXTRA\_ASLS** |  |
| Text: |   How many other ASLs are there? |
|  |  |
| **TOT\_GOODASL2** |  |
| Text: | **\*\* NOT Displayed \*\*** |
|  |  |
| **CHECK\_EVISITS** |  |
| Text: | **You have indicated that none of your ambulatory surgery (centers/locations) will be seeing patients from (Reporting period begin date) to (Reporting period end date).Is that correct?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **THANK\_INELIG** |  |
| Text: | **Since there are no in-scope ambulatory surgery (locations) for (facility name), it should not have been chosen for our survey. Thank you very much for your cooperation.**  |
|  |  |
| **ASCLISTA** |  |
| Text: | **Now I have some questions about generating a report for all ambulatory surgery patients for sampling. Would you or your IT staff be able to generate a single list of ambulatory surgery cases for any of the following (locations)? (Name of all ASLs)** |
| 1. | Yes |
| 2. | No - ONLY 2 LOGS |
| 3. | No - More than 2 logs |
|  |  |
| **ASCLISTB** |  |
| Text: | **For which of these (centers/locations) can lists be combined?**  Enter all that apply, separate with commas |
| 1. | ASL\_NAME [1] |
| 2. | ASL\_NAME [2] |
| 3. | ASL\_NAME [3] |
| 4. | ASL\_NAME [4] |
| 5. | ASL\_NAME [5] |
| 6. | ASL\_NAME [6] |
| 7. | ASL\_NAME [7] |
| 8. | ASL\_NAME [8] |
| 9. | ASL\_NAME [9] |
| 10. | ASL\_NAME [10] |
| 11. | ASL\_NAME [11] |
| 12. | ASL\_NAME [12] |
| 13. | ASL\_NAME [13] |
| 14. | ASL\_NAME [14] |
| 15. | ASL\_NAME [15] |
|  |  |
| **IT\_CNAME** |  |
| Text: | **What is the name of the IT contact?**  |
|  |  |
| **IT\_CTITLE** |  |
| Text: | **What is (IT contact name)'s title?** |
|  |  |
| **IT\_CSTRET** |  |
| Text: | **What is (IT contact name)'s address?**         Enter number and street or press enter if same |
|  |  |
| **AU\_NUMBER** |  |
| Text: |   Assign AU number    Assign the same AU number to each (center/location) where the ambulatory surgery cases can be combined into the one listing.  |
|  |  |
| **EBILLRECA** |  |
| Text: | **Now I would like to ask you some questions about your ASL.****Does your ASL submit any CLAIMS electronically (electronic billing)?** |
| 1. | Yes |
| 2. | No |
| 3. | Unknown |
|  |  |
| **EMEDRECA** |  |
| Text: | **Does your ASL use an electronic HEALTH record (EHR) or electronic MEDICAL record (EMR) system?  Do not include billing record systems.**Read answer categories out loud |
| 1. | Yes, all electronic |
| 2. | Yes, part paper and part electronic |
| 3. | No |
| 4. | Unknown |
|  |  |
| **EHRINSYRA** |  |
| Text: | **In which year did your ASL install the EHR/EMR system?** |
|  |  |
| **HHSMUA** |  |
| Text: | **Does your ASL’s current system meet meaningful use criteria as defined by the Department of Health and Human Services?**  |
| 1. | Yes, all electronic |
| 2. | No |
| 3. | Unknown |
|  |  |
| **EHRNAMA13** |  |
|  |  |
| Text: | **What is the name of your current EHR/EMR system?** |
|  |  |
|  |  |
| 1. | Allscripts |
| 2. | Amazing Charts |
| 3. | athenahealth |
| 4. | Cerner |
| 5. | eClinicalWorks |
| 6. | e-MDs |
| 7. | Epic |
| 8. | GE/Centricity |
| 9. | Greenway Medical |
| 10. | McKesson/Practice Partner |
| 11. | Practice Fusion |
| 12. | NextGen |
| 13. | Sage/Vitera |
| 14. | Other – Specify |
| 15. | Unknown |
|  |  |
| **EHRNAMOTHA** |  |
|

|  |  |
| --- | --- |
| Description: | Other-Specify name of EHR/EMR system  |

 | Other-Specify name of EHR/EMR system |
| Text: |   Enter name of EHR/EMR system |
|  |  |
| **EHRINSA** |  |
| Text: | **Does your ASL have plans for installing a new EHR/EMR system within the next 18 months?** |
| 1. | Yes |
| 2. | No |
| 3. | Maybe |
| 4. | Unknown |
|  |  |
| **EDEMOGA** |  |
| Text: | **Indicate whether your ASL has each of the following computerized capabilities.  Does your ASL have a computerized system for:   Recording patient history and demographic information?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPROLSTA** |  |
| Text: | **Does this include a patient problem list?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EVITALA** |  |
| Text: | **Recording and charting vital signs?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **ESMOKEA** |  |
| Text: | **Recording patient smoking status?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPNOTESA** |  |
| Text: | **Recording clinical notes?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EMEDALGA** |  |
| Text: | **Do the notes include a list of the patient's medications and allergies?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
| **ECPOEA** |  |
| Text: | **Ordering prescriptions?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **ESCRIPA** |  |
| Text: | **Are prescriptions sent electronically to the pharmacy?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EWARNA** |  |
| Text: | **Are warnings of drug interactions or contraindications provided?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EREMINDA** |  |
| Text: | Indicate whether your ASL has each of the following computerized capabilities.  Does your ASL have a computerized system for:**Providing reminders for guideline-based interventions or screening tests?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
| **ECTOEA** |  |
| Text: | **Ordering lab tests?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EORDERA** |  |
| Text: | **Are orders sent electronically?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
| **ERESULTA** |  |
| Text: | Indicate whether your ASL has each of the following computerized capabilities.  Does your ASL have a computerized system for:**Viewing lab results?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EGRAPHA** |  |
| Text: | **Can the EHR/EMR automatically graph a specific patient's lab results over time?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EIMGRESA** |  |
| Text: | Indicate whether your ASL has each of the following computerized capabilities.  Does your ASL have a computerized system for:**Viewing imaging results?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPTEDUA** |  |
| Text: | Indicate whether your ASL has each of the following computerized capabilities. Does your ASL have a computerized system for:  **Identifying education resources for specific patient conditions?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **ECQMA** |  |
| Text: | **Reporting clinical quality measures to federal or state agencies (such as CMS or Medicaid)?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EGENLISTA** |  |
| Text: | **Generating lists of patients with particular health conditions?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EIMMREGA** |  |
| Text: | **Electronic reporting to immunization registries?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
|  |  |
|  |  |
| **ESUMA** |  |
| Text: | Indicate whether your ASL has each of the following computerized capabilities.  Does your ASL have a computerized system for:**Providing patients with clinical summaries for each visit?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EMSGA** |  |
| Text: | **Exchanging secure messages with patients?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EHLTHINFOA** |  |
| Text: | **Providing patients with an electronic copy of their health information?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EPTRECA** |  |
| Text: | **Providing patients the ability to view online, download or transmit information from their medical record?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
|  |  |
| **EMEDIDA** |  |
| Text: | **Reconciling lists of patient’s medications to identify the most accurate list?** |
| 1. | Yes, used routinely |
| 2. | Yes, but not used routinely |
| 3. | Yes, but turned off or not used |
| 4. | No |
| 5. | Unknown |
| **ESHAREA** |  |
| Text: | **Does your ASL share any patient health information electronically (not fax) with other providers, including hospitals, ambulatory providers, or labs?** |
| 1. | Yes |
| 2. | No |
|  |  |
| **ESHAREHOWA** |  |
| Text: | **How does your ASL electronically share patient health information?**     Enter all that apply, separate with commas |
| 1. | EHR/EMR |
| 2. | Web portal (separate from EHR/EMR) |
| 3. | Other electronic method: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  |
|  |  |
| **ESHAREHOWOTHA** |  |
|  | Text:  Specify other electronic method |
| **LABRESA** |  |
| Text: | **Please indicate whether your ASL electronically (not fax) shares each of the following types of health data and with which types of health care providers.Lab results?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ASL is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ASL is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **IMAGREPA** |  |
| Text: | **Imaging reports?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ASL is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ASL is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **PTPROBA** |  |
| Text: | **Patient problem lists?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ASL is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ASL is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **MEDLISTA** |  |
| Text: | **Medication lists?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ASL is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ASL is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **ALGLISTA** |  |
| Text: | **Medication allergy lists?**Enter all that apply, separate with commas |
| 1. | Hospitals with which your ASL is affiliated |
| 2. | Other departments inside your hospital |
| 3. | Hospitals with which your ASL is not affiliated |
| 4. | Ambulatory providers outside your hospital |
|  |  |
| **ASL\_EVISITS** |  |
| Text: | **\*\* SHOW ONLY \*\*** |
|  |  |
| **ASL\_ONSITE** |  |
| Text: | Is [ASL Name] on-site? |
| 1. | Yes |
| 2. | No |
|  |  |
| **ASL\_STRET** |  |
| Text: | **What is [ASL Name's] address or the address where the abstractions will be done?**            Enter number and street. |
|  |  |
| **ASL\_STRET2** |  |
| Text: | What is [ASL Name's] address or the address where the abstractions will be done?           Enter the second line of address or press enter if same/none |
|  |  |
| **ASL\_CITY** |  |
| Text: | What is [ASL Name's] address or the address where the abstractions will be done?Enter city.  |
|  |  |
| **ASL\_STATE** |  |
| Text: | What is [ASL Name's] address or the address where the abstractions will be done?Enter state. |
|  |  |
| **ASL\_ZIP** |  |
| Text: | What is [ASL Name's] address or the address where the abstractions will be done? Enter zip code. |
|  |  |
| **ASL\_PHONE** |  |
| Text: | **What is [ASL Name's] telephone number or the telephone number where the abstractions will be done?** |
| **ASL\_CONTACT** |  |
| Text: | Enter ambulatory surgery (center/location) contact person's name |
| **EXIT\_REFUSAL** |  |
| Text: | Are you exiting this case because of a refusal? |
| 1. | Yes |
| 2. | No |
|  |  |
| **CALLBACKNOTES** |  |
| Text: | **I'd like to schedule a DATE to (conduct/complete) the interview.What DATE AND TIME would be best to visit again?**Today is:  ^IntDate                         |
| **THANKCB** |  |
| Text: | **Thank you. I will call/come back at the time suggested** Revisit   (Callback information) |
|  |  |
| **FOLLOW\_UP** |  |
| Text: | The following departments have refused. Do you plan to follow-up on these department(s)? |
| 1. | Yes, will follow-up on department(s) |
| 2. | No , wrap case up |
|  |  |
|  |  |
| **THANKYOU** |  |
| Text: | **This concludes the interview.  Thank you for your patience, and for taking the time to answer our questions.** |
| **SET\_REINT** |  |
| Text: | **\*\* Non Displayed \*\*** |
|  |  |
| **HOSPREF** |  |
| Text: | **\*\*  Not displayed \*\*** |
|  |  |
| **ELIGED** |  |
| Text: |   Does this hospital have an eligible ED? |
| 1. | Yes |
| 2. | No |
|  |  |
| **VSED101** |  |
| Text: |  Enter number of expected visits for the ED |
| **VSEDLY** |  |
| Text: |   Enter the number of visits to the department last year |
| **ELIGOPD** |  |
| Text: |   Does this hospital have an eligible OPD? |
| 1. | Yes |
| 2. | No |
|  |  |
| **VSOPD101** |  |
| Text: | Enter number of expected visits for this OPD. |
| **VSOPDLY**  |  |
| Text: |   Enter number of OPD visits last year |
|  |  |
| **ELIGASC** |  |
| Text: | Does this hospital have an eligible ambulatory surgery location? |
| 1. | Yes |
| 2. | No |
| **VSASC101** |  |
| Text: |   Enter number of expected visits |
| **VSASCLY** |  |
| Text: |   Enter number of ambulatory surgery visits last year |
|  |  |