

i3368 (Internet Adult Disability Report)
OMB No. 0960-0579
Justification for Non-Substantive Change

Background

Since January 26, 2002, claimants for Social Security disability benefits have been able to file online. Third parties are also able file online on behalf of a disability claimant. The complete online process now involves separate completion of (1) the iClaim (Internet Disability Benefit Application) or SSA-16-BK (Application for Disability Insurance Benefits), OMB 0960-0060; (2) the i3368 or SSA-3368-BK (Disability Report – Adult), OMB 0960-0579; and (3) the i827 or SSA-827 (Authorization to Disclose Information to the Social Security Administration), OMB 0960-0623. While the application process requires the completion of all three documents, claimants frequently complete only the iClaim online. The current process creates delays in claim processing because SSA employees often have to recontact the claimant for the other two documents.

At the beginning of 2012, SSA initiated a project to streamline the internet disability application process and make it more user-friendly for the public. Under this enhancement project, the three essential documents (i.e., iClaim, i3368, and SSA-827) were consolidated into a single online application experience that is less cumbersome than the existing separate applications

Change 1: The i3368 information collection in the new iClaim/i3368 (Internet Disability Benefit Application Adult Disability Report) is illustrated by screens 35-61 of the first party iClaim/i3368 marriage and screens 38-66 of the third party online application package. The information collected is the same as in the currently approved i3368, except the claimant or third party completing the consolidated online form will not have to reenter identifying information, i.e., name, mailing address, daytime phone number, and e-mail address. Instead, this information will propagate from the iClaim collection screens to screen 35 on the first party version and to screen 38 on the third party version of the i3368. The iClaim/i3368 marriage does not have any direct impact on the burden to the public.

Justification 1: The enhanced application also allows for quicker claims processing because it ensures that the supporting documents are completed at the same time as the application form.