Web-Based Network Survey

Introduction

James Bell Associates and ICF International are conducting an independent evaluation of the Children's Bureau's Child Welfare Training and Technical Assistance (T/TA) Network. One component of the evaluation assesses the functioning and cohesion of the T/TA Network as a whole. To this end, we would like to ask your cooperation in completing this questionnaire. The questions concern perceptions of and experiences of the ICs and NRCs within the larger Network; the relationships among providers; and the use of knowledge, information, and resources. This survey was administered previously to all Network members in the fall of 2010; it is being administered again at this time to explore your center's experience with the ICs and NRCs over the past two years.

The survey will take approximately **15** minutes to complete. We ask that one respondent on behalf of each Implementation Center (IC) and National Resource Center (NRC) (preferably the project director) complete this survey. Your participation is a critical component of this evaluation and is vital to providing important information to the Children's Bureau on the T/TA Network. Your privacy is very important to us. Except for responses related to interactions among ICs and NRCs, which will be used for social network analyses and diagramming, your answers will be combined with answers from other agencies and will not be associated with individual organizations or respondents. If you should have any questions about the survey, please contact Dr. James DeSantis at JBA via email at desantis@jbassoc.com or via phone at 800-546-3230.

A. Demographic Background

We would first like some information about you:

A1.   What is your T/TA Network member organization?

A2.   Which title most closely describes your position?

A3.   How long have you been working with the T/TA Network organization? _____years
       or ___ months

B. Perceptions and Experiences with the Implementation Centers and National Resource Centers

B1.   Based on your perceptions of the Implementation Centers and National Resource Centers, please indicate for how many centers the following statements are true.

	Don't know	None of the centers	A Few centers	Some centers	Most centers	All centers
Our Center						
a. ICs and NRCs effectively use the skills and expertise of our center.						
b. ICs and NRCs appropriately cite our project's publications, website, and other work products.						
c. ICs and NRCs recognize and value our center's contributions to the Network.						
d. Our center is well informed about upcoming events of the ICs and NRCs.						
e. Our center understands the work and services of the ICs and NRCs.						
Implementation Centers and National Resource Centers						
f. ICs and NRCs share a common vision and purpose for their network-related work.						
g. Responsibility for topical areas is a barrier to collaboration and information sharing among ICs and NRCs.						
h. Proprietary interests are a barrier to collaboration and information sharing among ICs and NRCs.						
i. The skills, expertise, and knowledge developed by ICs and NRCs are utilized effectively.						
j. The roles and responsibilities of each IC and NRC are clear to other centers.						
k. ICs and NRCs share information with one another in a timely manner						
l. ICs and NRCs work together in a coordinated manner to avoid duplication of efforts.						
m. Competition is a barrier to collaboration and information sharing among ICs and NRCs.						
n. ICs and NRCs collaborate to identify, assess, and disseminate evidence of best and promising practice in Child Welfare.						
o. ICs and NRCs perform integrated and complementary activities that increase the likelihood that each center's services will be effective.						

B2.   What suggestions do you have for improving the identity, cohesion, and functioning of the Implementation Centers and National Resource Centers?

C. Relationships with Other Network Members

The following questions explore the relationship of your organization with individual ICs and NRCs. Please rate your responses using the scales provided.

C1. In the past year, how often has your center interacted with each of the following ICs and NRCs (*outside* of CB-initiated conference calls, participation at the T/TA Exploration Workgroup Meetings or other CB-initiated subcommittee meetings, e.g, Standard Business Process Workgroup, Well-being Workgroup, Integrated TA Workplan Pilots, Evaluation Workgroups)?

National Resource Centers (NRCs)	Never	Rarely (a few times per year)	Sometimes/ Occasionally (about every few months)	Frequently/ Often (monthly)	Very Often (more than once a month)
[**NOTE: As each scale rating is completed for the providers listed below, if the response is "sometimes/occasionally," "frequently/often," or "very often," the following sub-questions will appear**]					
a. In the past year, about how often did your center communicate with this National Resource Center? (once a year or less/a few times per year/every other month/once a month/several times per month)					
b. In the past year, how frequently were TA materials, products, and knowledge shared between your center and this National Resource Center? (once a year or less/a few times per year/every other month/once a month/several times per month)					
Please rate your level of agreement or disagreement with the following statements: c. Our center's communication with this Network member is frequent enough so that we are able to successfully accomplish tasks and generate high-quality work. (Strongly Disagree/Disagree/Agree/Strongly Agree)					
d. The quality of our center's communication with this National Resource Center enables us to successfully accomplish tasks and generate high quality work. (Strongly Disagree/Disagree/Agree/Strongly Agree)					
e. As a result of our center's working relationship with this National Resource Center, we produce/provide better products and services. (Strongly Disagree/Disagree/Agree/Strongly Agree)					
1. NRC on Adoption					
2. NRC on Child Protective Services					
3. NRC on Child Welfare Data and Technology					
4. NRC on In-Home Services					
5. NRC on Legal and Judicial Issues					
6. NRC on Organizational Improvement					
7. NRC on Permanency and Family Connections					
8. NRC for Recruitment and Retention of Foster and Adoptive Parents					
9. NRC for Tribes					

Implementation Centers (ICs)	Never	Rarely (a few times per year)	Sometimes/ Occasionally (about every few months)	Frequently/ Often (monthly)	Very Often (more than once a month)
10. NRC for Youth Development					

C1. continued

Implementation Centers (ICs)	Never	Rarely (a few times per year)	Sometimes/ Occasionally (about every few months)	Frequently/ Often (monthly)	Very Often (more than once a month)
1. Atlantic Coast IC					
2. Midwest IC					
3. Mountains and Plains IC					
4. Northeast and Caribbean IC					
5. Western and Pacific IC					

C2. What suggestions do you have for strengthening communication among ICs and NRCs?

C3. What suggestions do you have for fostering information sharing among ICs and NRCs?

C4. What are some of the barriers to developing one overall, integrated network of ICs and NRCs?

C5. What are some of the facilitators to developing one overall, integrated network of ICs and NRCs?

C6. To what extent do you feel membership in the T/TA Network is central to the identity of your center?

D. Knowledge and Resources

D1. Please rate how often your center consults the following sources of information annually and then rate the usefulness of the information.

Information Sources	How often does your center consult the following sources of information?				How useful is the information?			
	Never	Rarely	Sometimes	Often	Never Useful	Rarely Useful	Often Useful	Always Useful
Peer reviewed articles, papers, briefs, and other publications written by ICs or NRCs for the								

public									
Conferences sponsored by ICs or NRCs									
Websites of ICs or NRCs									
Presentations given by ICs or NRCs									
Direct Consultation with experts from ICs or NRCs									
Informal discussion with peers from ICs or NRCs									
Center-specfic evaluation reports about ICs or NRCs' projects and technical assistance delivery (not OneNet or Cross-site reports)									
Other: Specify:_____ Specify:_____									

Thank you.
This is the end of the survey.
We greatly appreciate your participation in this important evaluation of the
Children's Bureau's T/TA Network.