

OMB Control Number: 3060-1042

(<https://esupport.fcc.gov/request.htm>)

The screenshot shows the 'Submit a Help Request' page on the FCC's esupport website. The browser is Microsoft Internet Explorer. The page header includes the FCC logo and navigation links like 'FCC Home', 'Search', 'Updates', 'E-Filing', 'Initiatives', 'For Consumers', and 'Find People'. The main content area is titled 'Support' and contains a search bar, a breadcrumb trail 'FCC > WTB > Support > Online Help > Submit Help Request', and an 'Upload Attachments' link. The page is approved by OMB Control Number 3060-1042. A prominent red box with a warning icon contains the text: 'U/S Scheduled Maintenance 2:00 AM ET 6/16/07 through 6:00 PM ET 6/16/07'. Below this, the 'Your Contact Information' section includes fields for Name (First and Last), Email Address, Phone - U.S., and Phone - International (if applicable). The 'Your Problem or Issue' section includes a 'Subject' field and a 'Problem Description' field with instructions to include FRN(s), call sign(s), application purpose, and/or license type as applicable. The left sidebar contains a 'Search' box, 'Help - Advanced' link, 'WTB Home' link, 'Support Home' link, 'Support by Topic' list (including Top Support Issues, Amateurs, Antenna Structures, Auctions, Audits, Common Filing Tasks, Complaints, Documents, Fees, Forms, Licensing/ULS, Public Comments, Public Inquiries, Registering, Rules, Website), 'Online Help' link, 'Contact FCC Support' link, and 'Related Sites' section with a 'Forms' link and 'Find FCC Forms' text. The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 7:00 AM.

Find FCC forms

- [E-Filing](#)  
Browse Online Systems
- [Fees](#)  
Learn about Application & Regulatory Fees

FCC System (optional)

Company   
(required for ULS Electronic Batch Filing (EBF))

Radio Service (optional)

Would you like to attach supporting file(s)?(optional) [Add Attachment\(s\)](#) ?

**Your Computer**

Operating System (optional)  ?

Web Browser (optional)  ?

**SUBMIT**

Note: Do not click "Submit" more than once. It may take up to one minute to receive your request and provide you with a tracking number.

*Last reviewed/updated on 5/27/2005.*

OMB Control Number 3060-1042 - Microsoft Internet Explorer

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**FCC** Federal Communications Commission  
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**Support**

**OMB Control Number 3060-1042**

**FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT**  
 The public reporting for this collection of information is estimated to average .13 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Project (3060-1042), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to [Judith-B.Herman@fcc.gov](mailto:Judith-B.Herman@fcc.gov). PLEASE DO NOT SEND YOUR RESPONSE TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-1042.

**THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. § 3507**

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[Online Help](#)  
[Contact FCC Support](#)

**Related Sites**  
[Forms](#)  
 Find FCC Forms  
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 Browse Online Systems  
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**Your Problem or Issue**

Subject

Problem Description (include the FRN(s), call sign(s), application purpose and/or license type as applicable)

FCC System (optional)

Company

Done Internet 7:02 AM