

## File a complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

- ✓ What happened?
- ✓ Desired resolution
- ✓ My information
- ✓ Product information
- 5. Review



[Form trouble?](#)  
[Chat now.](#)

### WHAT HAPPENED [\[EDIT\]](#)

**Describe what happened so we can understand the issue...**

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**Product** Non-federal loan (Private, alternate, other student loan)

**Issue** Getting a loan

### DESIRED RESOLUTION [\[EDIT\]](#)

**What do you think would be a fair resolution to your issue?**

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### MY INFORMATION [\[EDIT\]](#)

#### Contact information

**Mailing address**

Ms Jane Consumer  
123 Consumer St.  
Columbus OH 43215  
United States

**Email** jane.consumer@email.com

**Phone** (555) 555-5555

I am filing on behalf of  Myself

### PRODUCT INFORMATION [\[EDIT\]](#)

Billing address is the same as mailing address.

**Account/Loan number or SSN** XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX9999

**Information about the company**

Example Company  
United States

The information given is true to the best of my knowledge and belief. I understand that the CFPB cannot act as my lawyer, a court of law, or a financial advisor.

[Submit](#)