

| IDENTIFICATION OF REPORTING OR RECORDKEEPING REQUIREMENT | | | ANNUAL BURDEN | | | | | RECORDS | | |
|--|--|--------------------------------------|--------------------|--------------------------------|--|--------------------|-----------------------------|-----------------------|--------------------------------|--|
| SECTION OF REGS. | DESCRIPTION | FORMS NO (S) (If "none" so state) | NO. OF RESPONDENTS | NO OF RESPONSES PER RESPONDENT | TOTAL ANNUAL RESPONSES (Col. D x E) | HOURS PER RESPONSE | TOTAL HOURS (Col. F x G) | NO. OF RECORD-KEEPERS | ANNUAL HOURS PER RECORD-KEEPER | TOTAL RECORD-KEEPING HOURS (Col. I x J) |
| (A) | (B) | (C) | (D) | (E) | (F) | (G) | (H) | (I) | (J) | (K) |
| | Customer/Stakeholder Feedback (Businesses) | | 45,000 | 1.00 | 45,000.00 | 0.2500 | 11,250.00 | | | 0.00 |
| | State/Local/Tribal Government | | 10,000 | 1.00 | 10,000.00 | 0.2500 | 2,500.00 | | | 0.00 |
| | Individuals/Households | | 15,000 | 1.00 | 15,000.00 | 0.2500 | 3,750.00 | | | 0.00 |
| | | | | | 0.00 | | 0.00 | | | 0.00 |
| | | | | | 0.00 | | 0.00 | | | 0.00 |
| | | | | | 0.00 | | 0.00 | | | 0.00 |
| | SUBTOTAL | | 70,000 | | 70,000.00 | | 17,500.00 | 0.00 | | 0.00 |
| | TOTAL OF ALL PAGES | | | | 70,000.00 | | 17,500.00 | 0.00 | | 0.00 |
| | TOTAL - COLUMNS "F" AND "I" = OMB 831, 13 b; COLUMNS "H" AND "K" = OMB 831, 13c | | | | 70,000.00 | | 17,500.00 | | | |

TITLE OF INFORMATION COLLECTION DOCUMENT
Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

OMB NO.
0579-0377

DATE PREPARED
March 19, 2012