

Evaluation of the Medicare Quality Bonus Payment Demonstration MA Plan Survey

Frequently Asked Questions

What is the MA plan survey about?

The MA Plan survey includes questions on the following topics:

- Quality improvement (QI) activities
- Populations served
- Communications about QI and star ratings that the organization has with providers, other individuals, and organizations
- Perceptions about quality ratings and the QBP demonstration

Who is being asked to complete the survey?

We are asking all MA plans to complete the survey.

How was I selected for the survey?

All MA plans were selected to participate in the survey. Each health plan president was contacted and asked to identify the person that administers the MA contract within their health plan to serve as the survey respondent.

How long is the survey?

The survey takes roughly 25 minutes to complete.

Will responses to the surveys be kept confidential?

Yes, all individual responses will be kept confidential. Answers from all responding contract holders will be tabulated and provided to CMS in aggregate form. Individual responses will not be linked to individual contracts, persons, or health plans.

Will my responses be provided to CMS?

The evaluation team will not identify any individual respondents or MA plans surveyed to CMS. Data will be tabulated and reported to CMS in aggregate form. Survey data shared with CMS will be stripped of any identifying information.

Is participation mandatory?

Your participation in this survey is voluntary, but vital to CMS's understanding of QI programs and the QBP demonstration.

Who is Mathematica Policy Research?

Mathematica is an independent research firm based in Princeton, New Jersey, known for its high-quality, objective research designed to support decision making on the nation's most pressing issues. For more information about Mathematica, please visit the company's website: www.mathematica-mpr.com.

Who do I contact with questions about the evaluation or the survey?

If you have questions about the QBP demonstration evaluation, please feel free to call the evaluation's CMS project officer, Gerald Riley, at (410) 786-6699.

If you have questions about the survey or would like to schedule a time for the short telephone interview, please call [NAME], Mathematica's study representative at (888) xxx-xxxx.

I lost the return envelope. Who do I mail the questionnaire back to?

Please mail the questionnaire to the following address:

Mathematica Policy Research
P.O. Box 2393
Princeton, NJ 08540

ATTN: QBP demo