


REVISED ELECTRONIC ACCESS ERROR MESSAGES


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General exclusion


Normal variant

Text Size  | Accessibility Help



Social Security
The Official Website of the U.S. Social Security Administration


We're sorry...


 **We cannot create an account for the Social Security number you entered.**

For further assistance, please [visit a local office](#) or call 1-800-772-1213 (TTY 1-800-325-0778).

[Exit](#)


Banned variant

Text Size  | Accessibility Help



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[Exit](#)

Identity lockout


Normal variant

Text Size  | Accessibility Help



Social Security
The Official Website of the U.S. Social Security Administration

We're sorry...


 **We have suspended electronic access to your personal information.**


We tried three times to match the information you provided with our records, but were unable to do so. You may try to access the electronic information again after 24 hours. Please verify your personal information again before trying to use this online service.

This suspension will not affect any Social Security benefits you receive. For further assistance, please [visit a local office](#) or call 1-800-772-1213 (TTY 1-800-325-0778).

[Exit](#)


Banned variant

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[Exit](#)

Out of Wallet lockout

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[Exit](#)

Underage exclusion


Normal variant

Text Size ▾ | Accessibility Help



Social Security
The Official Website of the U.S. Social Security Administration

We're sorry...

 **We cannot create an account for the Social Security number you entered.**


You must be at least 18 years old to create an account.

For further assistance, please [visit a local office](#) or call 1-800-772-1213 (TTY 1-800-325-0778).

[Exit](#)


Banned variant

Text Size ▾ | Accessibility Help



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[Exit](#)

Permanent Lockout


Normal variant

Text Size  Accessibility Help



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[Exit](#)