


ROME Design Package 2011-07-05

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Create an Account

Text Size  | [Accessibility Help](#)



Social Security

Create an Account

OMB No. 0000-0000
[Paperwork Reduction Act](#)

Terms of Service

You must be able to verify some information about yourself and:

- have a valid email address,
- have a Social Security Number,
- have a U.S. mailing address, and
- be at least 18 years of age.

What we will do with your information.

We use the information you give us to verify your identity. We verify the information you give us against our records. We also use Experian, an external authentication service provider, to help us verify your identity. Experian verifies the information you give us against their records. We do not share your Social Security number with Experian. Experian keeps your information only for the time period permitted by Federal laws, Regulations, or guidelines. We use Experian's fraud prevention services to protect you from identity theft.

What happens if you provide false information?

You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.

What happens if you misuse this service?

We will stop you from using our online services if we find or suspect misuse.


I agree to the **Terms of Service**.

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

Next

Exit

Create Account - Verify Identity

Text Size  | Accessibility Help



Social Security

Create an Account

- 1 Verify your Identity
- 2 Secure your Identity
- 3 Create your Account

Please tell us who you are

Your Name:

As shown on your Social Security card.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name	M.I.	Last Name	Suffix

Social Security Number (SSN):**Date of Birth:**

<input type="text"/>	<input type="text"/>	<input type="text"/>
Month	Day	Year

Home Address:

We cannot accept a business address unless it is also the place where you live. The information you provide here will not update any information we have on file.

Street Line 1:	<input type="text"/>
Street Line 2:	<input type="text"/>

City/Town:	State/Territory:	ZIP Code:
<input type="text"/>	<input type="text"/>	<input type="text"/>

Primary Phone:

We only need this to verify your identity.

10-digit Number**Privacy & Security**

Find out more about our policies and procedures.

[Learn More](#) 



Add extra security

You may add an extra level of security to your account by receiving a text message on your cell phone *each time you sign in*. Would you like to add this extra security feature?

- Yes, let's start now. No, maybe later.



Next

Exit




Create Account - Verify Identity (Expanded - Option 1)

Add extra security

You may add an extra level of security to your account by receiving a text message on your cell phone *each time you sign in*. Would you like to add this extra security feature?

Yes, let's start now. No, maybe later.



 Each time you sign in, we'll send you a text message on your cell phone. [? Show me how it works.](#)

To add this feature, you must first verify your identity with one of the following:

- the last 8 digits from your Visa or Master Card
- information from a W-2 tax form
- information from a 1040 Schedule SE (self-employment) tax form
- the last direct deposit amount from your Social Security benefits

Enter the last 8 digits from your Visa or Master Card: [? Tell me more.](#)

We can only accept these credit cards. We do not verify debit cards. This information is only used once to verify your identity.

XXXX - XXXX - -

Next

Exit


Create Account - Verify Identity (Expanded - Option 2)

Add extra security

You may add an extra level of security to your account by receiving a text message on your cell phone *each time you sign in*. Would you like to add this extra security feature?

Yes, let's start now. No, maybe later.



 Each time you sign in, we'll send you a text message on your cell phone. [? Show me how it works.](#)

To add this feature, you must first verify your identity with one of the following:

- the last 8 digits from your Visa or Master Card
- information from a W-2 tax form
- information from a 1040 Schedule SE (self-employment) tax form
- the last direct deposit amount from your Social Security benefits

Enter the amount in Box 5 from your W-2: [? Tell me more.](#)

We can better verify your identity if you use an older W-2 (within the last 5 years, excluding last year).

\$

Enter the Employer Identification Number (EIN) from your W-2:

You can find the EIN in Box B on your W-2.

Next

Exit


Create Account - Verify Identity (Expanded - Option 3)

Add extra security

You may add an extra level of security to your account by receiving a text message on your cell phone *each time you sign in*. Would you like to add this extra security feature?

Yes, let's start now. No, maybe later.



 Each time you sign in, we'll send you a text message on your cell phone. [? Show me how it works.](#)

To add this feature, you must first verify your identity with one of the following:

- the last 8 digits from your Visa or Master Card
- information from a W-2 tax form
- information from a 1040 Schedule SE (self-employment) tax form
- the last direct deposit amount from your Social Security benefits

Enter the amount in Box 4 (or Box 6 on the long form) 1040 Schedule SE: [? Tell me more.](#)
We can better verify your identity if you use an older 1040 Schedule SE from the last 5 years.

\$

Next

Exit


Create Account - Verify Identity (Expanded - Option 4)

Add extra security

You may add an extra level of security to your account by receiving a text message on your cell phone *each time you sign in*. Would you like to add this extra security feature?

Yes, let's start now. No, maybe later.



 Each time you sign in, we'll send you a text message on your cell phone. [? Show me how it works.](#)

To add this feature, you must first verify your identity with one of the following:

- the last 8 digits from your Visa or Master Card
- information from a W-2 tax form
- information from a 1040 Schedule SE (self-employment) tax form
- the last direct deposit amount from your Social Security benefits

Enter the amount of your last Social Security direct deposit: [? Tell me more.](#)


We only need the whole dollar amount.

\$

Next

Exit




Create Account - Secure Identity

Text Size  | Accessibility Help



Social Security

Create an Account

- 1  Verify your Identity 2  Secure your Identity 3  Create your Account

Please tell us about yourself

The following questions ask you for information that only you are likely to know. These questions help ensure that only you can create an account in your name. We will not store your answers.

[? Why are these questions important?](#)

In which of the following cities have you previously lived?

- Mayberry
- Dallas
- Springfield
- Bedford Falls
- None of the above

Which of the following is a previous phone number?

- 697-1960
- 589-1697
- 536-2502
- 495-1600
- None of the above

What is the name of the county in which you currently live?

- Silver Meadows
- Newfield Heights
- Orange Hills
- Rochester
- None of the above

Privacy & Security

Find out more about our policies and procedures.

[Learn More](#) 



[Next](#)




[Exit](#)

Create Account - Create Account



Social Security

Create an Account

- 1  Verify your Identity
- 2  Secure your Identity
- 3  Create your Account

Please create your account details

Username:

 Username is available.


- 8 to 20 letters and/or numbers
- cannot be your Social Security Number (SSN)
 - cannot be your name

Password:

Password Strength 

- 8 characters minimum and must contain:
- at least one capital letter (A-Z)
 - at least one lowercase letter (a-z)
 - at least one number (0-9)
 - at least one symbol (For example: ! @ # \$ % ^ & *)


Confirm Password:

 Passwords match.

Email Address:


We need this to communicate with you about your online account.

Confirm Email Address:

 Emails match.

Privacy & Security

Find out more about our policies and procedures.

[Learn More](#) 



Please create your reset questions

If you forget your password, you can reset it by providing these answers.

Question 1:

Answer 1:

Question 2:

Answer 2:

Question 3:

Answer 3:

[Next](#)

[Exit](#)

Create Account - Create Account (Feedback States)

Username:

✔ Username is available.

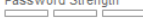
Username:

✘ Username is not available. Please try another.


Username:

✘ Username must be at least 8 characters.

Password:

Password Strength


Password:

Password must be at least 8 characters


Password:

Good


Password:

Strong


Confirm Password:

✔ Passwords match.

Confirm Password:

✘ Passwords do not match. Please try again.

Email Address:

We need this to communicate with you about your online account.

✘ Email must be a valid format.

Confirm Email Address:

✔ Emails match.

Confirm Email Address:

✘ Emails do not match. Please try again.

Password Reset Questions (Expanded)

Question 1

What is the middle name of your mother?
What is the middle name of your father?
What is the first name of your first nephew?
What is the first name of your first niece?
What is the name of your first pet?
What is your maternal grandmother's maiden name?
What is your paternal grandmother's maiden name?
What is your oldest sibling's middle name?
What is your oldest cousin's first name?
What was the last name of your third grade teacher?

Question 2

What is the name of the hospital where you were born?
What is the name of the city where your maternal grandfather was born?
What is the name of the city where your paternal grandfather was born?
In what city did you meet your spouse/significant other?
What street did you live on in third grade?
In what city or town did your mother and father meet?
Where were you when you first heard about 9/11?
Where were you when you first heard about JFK being shot?

Question 3

What was the model name of your first car?
What is the color of your first car?
What is your dream car?
What was your major or minor in college?
What was your childhood phone number including area code?
What was the name of your first stuffed animal?
What is the name of your favorite childhood friend?

Create Account - Confirmation (Standard)



Social Security

Congratulations!



You successfully created an account.

You may sign in any time with your username and password to access our online services.

How can I protect my information?



Please keep your information safe:

- Do not share your password with anyone.
- You may add an extra level of security to your account by receiving a text message on your cell phone each time you sign in.

[? Tips for protecting your identity.](#)

[Next](#)

Create Account - Confirmation (Enhanced)



Social Security

Congratulations!



You successfully created an account.

You may sign in any time with your username and password to access our online services.

What happens now?




In 5 to 10 business days:

- **You will receive an upgrade code in the mail** with step-by-step instructions for adding your extra security feature.
- In the meantime, you can still access your online account.
- Do not share your password with anyone.

[? Tips for protecting your identity.](#)

[Next](#)

Finish Setting Up Account (In-Person Process)

Text Size  | Accessibility Help




Social Security

Finish Setting Up your Account

OMB No. 0000-0000
[Paperwork Reduction Act](#)

To finish setting up your account, you will need to:

1. enter some personal information,
2. enter the account activation code from the letter that we gave you, and
3. create a username and password.

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#) .

Terms of Service

You must be able to verify some information about yourself and:

- have a valid email address,
- have a Social Security Number,
- be at least 18 years of age.

What we will do with your information.

We use the information you give us to verify your identity. We verify the information you give us against our records.

What happens if you provide false information?

You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.

What happens if you misuse this service?


We will stop you from using our online services if we find or suspect misuse.

I agree to the **Terms of Service**.

Next

Exit

Finish Setting Up Account - Verify Identity

Text Size  | Accessibility Help



Social Security

Finish Setting Up your Account

- 1 Verify your Identity
- 2 Create your Account
- 3 Confirmation

Please tell us who you are

Your Name:

As shown on your Social Security card.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name	M.I.	Last Name	Suffix

Social Security Number (SSN):

Date of Birth:

<input type="text"/>	<input type="text"/>	<input type="text"/>
Month	Day	Year

Privacy & Security

Find out more about our policies and procedures.

[Learn More](#) 




Please enter the account activation code we gave you


Account Activation Code:

Next

Exit




Finish Setting Up Account - Create Account

Text Size  | Accessibility Help




Social Security

Finish Setting Up your Account


1  Verify your Identity2  Create your Account3  Confirmation

Please create your account details


Username:

 Username is available.
8 to 20 letters and/or numbers
- cannot be your Social Security Number (SSN)
- cannot be your name

Password:
 Password Strength
8 characters minimum and must contain:
- at least one capital letter (A-Z)
- at least one lowercase letter (a-z)
- at least one number (0-9)
- at least one symbol (For example: ! @ # \$ % ^ & *)

Confirm Password:
  Passwords match.

Email Address:
We need this to communicate with you about your online account.

Confirm Email Address:
  Emails match.

Please create your reset questions

If you forget your password, you can reset it by providing these answers.

Question 1:

Answer 1:

Question 2:

Answer 2:

Question 3:

Answer 3:

NextExit

Privacy & Security


Find out more about our policies and procedures.

[Learn More](#) 



Finish Setting Up Account - Confirmation



Welcome, John Q. Public | Sign Out

Text Size  | Accessibility Help



Social Security

Finish Setting Up your Account

1  Verify your Identity 2  Create your Account 3  Confirmation



You successfully created an account.

You may sign in any time with your username and password to access our online services.

How can I protect my information?



Keep your information safe:

- Do not share your password with anyone.
- You may add an extra level of security to your account by receiving a text message on your cell phone each time you sign in.

[? How can I protect my identity?](#)

Next

Sign In

Text Size  | Accessibility Help



Social Security

Sign In or Create an Account

OMB No. 0000-0000
[Paperwork Reduction Act](#)

New Users

You must be able to verify some information about yourself and:

- ✓ have a valid email address,
- ✓ have a Social Security Number,
- ✓ have a U.S. mailing address, and
- ✓ be at least 18 years of age.



[Create an Account](#)

[Learn More](#)

Existing Users

Username:

[Forgot Username](#)

Password:

[Forgot Password](#)

[Sign In](#)

Are you now, or have you ever been a victim of domestic violence? Identity theft? Do you have other concerns?

You can [block electronic access](#) to your information at any time, for any reason.

Terms of Service

Text Size  | Accessibility Help



Social Security

Signing in...

Terms of Service

I understand that Social Security may stop me, or the company I represent, from using these online services if they find or suspect misuse.

I understand that I may be subject to penalties if I give false information to Social Security.


I am aware that it is a federal crime to give false or misleading statements to obtain information from Social Security's records or to deceive Social Security about my identity.

I agree to the Terms of Service.

Next

Exit

Enable Extra Security

Text Size  | Accessibility Help



Social Security


Enable your Extra Security

Do you have your extra security letter and your phone?

Do you have:

- the letter containing your step-by-step instructions, and
- a cell phone with text messaging?


- Yes, enable my extra security.
- No, skip this for now.
- I changed my mind, cancel my request for extra security.

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#) .

Next

Exit

Enable Extra Security - Add Phone

Text Size  | Accessibility Help



Social Security

Enable your Extra Security

Please add your cell phone

To enable your extra security features, you need a cell phone that is able to receive text messages.

Enter your Cell Phone Number:

We'll send a text message to this phone each time you sign in. (Your text message rates still apply.)

[? What if I lose or change my phone number?](#)


10-digit Phone Number

[Get Text Message](#)

[Previous](#)

[Exit](#)

Enable Extra Security - Enter Text Code

Text Size  | Accessibility Help



Social Security

Enable your Extra Security

Please enter your security code



We sent a text message to: **(123) 456-7890**

Please allow up to 2 minutes for the text message to arrive. The security code will expire 10 minutes from the time of your request.

Enter the security code you just received:

Having trouble?

Make sure that your cell phone number is correct. If not, please go back and [correct your number](#).

Check your reception and text messaging (SMS) You may need to move to a location where your phone can receive a text message. Please check that your phone can receive text messages.


Still having trouble?
We can [send a new text message](#).

Submit Security Code

Previous

Exit

Enable Extra Security - Enter Upgrade Code

Text Size  | [Accessibility Help](#)




Social Security

Enable your Extra Security

Thank you for your security code!

Please enter the upgrade code from your letter to enable your account's extra security features.

 **Enter the Upgrade Code:**

Submit Upgrade Code

[Exit](#)

Enable Extra Security - Confirmation

Text Size  | [Accessibility Help](#)



Social Security

Congratulations!



You successfully added your extra security features.

You will now sign in to use our online services by entering:

- Your username
- Your password
- A unique text message sent to your cell phone

[Next](#)

[Exit](#)

Cancel Extra Security

Text Size  | Accessibility Help



Social Security

Cancel Extra Security



Are you sure you want to cancel your extra security?

If you want extra security in the future, we will ask you to go through our verification process again.

Yes, Cancel Extra Security

Cancel

Cancel Extra Security - Confirmation

Text Size  | [Accessibility Help](#)



Social Security

Cancel Extra Security




You successfully cancelled your request for extra security.

You can continue to use your username and password to access our online services.

[Next](#)

[Exit](#)

Extra Security Sign In

Text Size  | Accessibility Help



Social Security

Extra Security Sign In

OMB No. 0000-0000
Paperwork Reduction Act

Please enter your security code



We sent a text message to: **(123) 456-7890**

Please allow up to 2 minutes for the text message to arrive. The security code will expire 10 minutes from the time of your request.

Enter the security code you just received:

Having trouble?

No longer have this cell phone number?
You can request to [reset or disable extra security](#).


Check your reception and text messaging (SMS)
You may need to move to a location where your phone can receive a text message. Please check that your phone can receive text messages.

Still having trouble?
We can [send a new text message](#).

Submit Security Code

Exit

Forgot Username

Text Size  | Accessibility Help



Social Security

Forgot Username

Forgot your username?

You can retrieve it by providing the information below.

Your Name:

As shown on your Social Security card.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name	M.I.	Last Name	Suffix

Social Security Number (SSN):

Date of Birth:

<input type="text"/>	<input type="text"/>	<input type="text"/>
Month	Day	Year

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

Next

Exit

Forgot Username - Confirmation


Text Size  | Accessibility Help



Social Security

Sign In

OMB No. 0000-0000
[Paperwork Reduction Act](#)

 **Your username has been entered for you below.**

What happens now?

Keep your information safe.

- Do not share your password with anyone.

 [Tips for protecting your identity.](#)



Existing Users

Username:

 [Forgot Username](#)

Password:


 [Forgot Password](#)

Sign In

Are you now, or have you ever been a victim of domestic violence? Identity theft? Do you have other concerns?

You can [block electronic access](#) to your information at any time, for any reason.

Forgot Password

Text Size  | Accessibility Help



Social Security

Forgot Password

- 1 Verify your Identity
- 2 Provide your Answers
- 3 Update your Password

Please tell us who you are

Your Name:

As shown on your Social Security card.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name	M.I.	Last Name	Suffix

Social Security Number (SSN):

Date of Birth:


<input type="text"/>	<input type="text"/>	<input type="text"/>
Month	Day	Year

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

Next

Exit




Forgot Password - Provide Answers

Text Size  | Accessibility Help



Social Security

Forgot Password

- 1  Verify your Identity
- 2  Provide your Answers
- 3  Update your Password

Password Reset Questions

To reset your password, enter the answers you gave when you set up your account.

[▶ I can't remember my answers.](#)

What is the first name of your first nephew?


What street did you live on in third grade?

What is the model name of your first car?

Next

Exit




Forgot Password - Update Password

Text Size  | Accessibility Help



Social Security

Forgot Password

- 1  Verify your Identity
- 2  Answer your Questions
- 3  Update your Password

Please update your password

New Password:

 Password Strength

8 characters minimum and must contain:

- at least one capital letter (A-Z)
- at least one lowercase letter (a-z)
- at least one number (0-9)
- at least one symbol (For example: ! @ # \$ % ^ & *)


Confirm New Password:

  Passwords match.

[Next](#)

[Exit](#)

Forgot Password - Confirmation


Text Size  | Accessibility Help



Social Security

Sign In

OMB No. 0000-0000
Paperwork Reduction Act

 **Thank you! Your password has been changed.**

What happens now?

Keep your information safe.


- Do not share your password with anyone.

 [Tips for protecting your identity.](#)



Existing Users

Username:

 [Forgot Username](#)

Password:

 [Forgot Password](#)

Sign In

Are you now, or have you ever been a victim of domestic violence? Identity theft? Do you have other concerns?
You can [block electronic access](#) to your information at any time, for any reason.

Forgot Password - Email Password

Text Size  | Accessibility Help



Social Security

Forgot Password




We can send a temporary password to your email address.

You will not be able to use your existing password after the temporary password is sent.

Email Temporary Password

Cancel

Forgot Password - Password Sent

Text Size  | Accessibility Help



Social Security

Sign In

OMB No. 0000-0000
[Paperwork Reduction Act](#)



An email containing a temporary password was sent to your email address.

Please allow a few minutes for it to arrive and update your password as soon as possible.

What happens now?

Keep your information safe.

- Do not share your password with anyone.

[? Tips for protecting your identity.](#)



Existing Users

Username:

[Forgot Username](#)

Password:


[Forgot Password](#)

Sign In

Are you now, or have you ever been a victim of domestic violence? Identity theft? Do you have other concerns?

You can [block electronic access](#) to your information at any time, for any reason.

Reset or Disable Extra Security - Request

Text Size  | Accessibility Help



Social Security


Reset or Disable Extra Security

No longer have this cell phone number?

If you cannot use the cell phone number on your account, we can send a letter with instructions for changing or removing your phone.

To reset your cell phone, you will need to:

- enter a mailing address for your reset instructions,
- provide one additional item of information that we can verify, and
- wait 5 to 10 business days for your reset letter to arrive in the mail to complete the process.

Your privacy is important. For details about our use of your information, we encourage you to read our [Privacy Act Statement](#) .

Terms of Service

What we will do with your information.

We use the information you give us to verify your identity. We verify the information you give us against our records. We also use Experian, an external authentication service provider, to help us verify your identity. Experian verifies the information you give us against their records. We do not share your Social Security number with Experian. Experian keeps your information only for the time period permitted by Federal laws, Regulations, or guidelines. We use Experian's fraud prevention services to protect you from identity theft.

What happens if you provide false information?

You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.

What happens if you misuse this service?


We will stop you from using our online services if we find or suspect misuse.

I agree to the **Terms of Service**.

Next

Cancel

Reset or Disable Extra Security - Provide Info

Text Size  | Accessibility Help



Social Security

Reset or Disable Extra Security

Provide Information

Where can we mail the letter you need to reset your phone?

We cannot accept a business address unless it is also the place where you live. The information you provide here will not update any information we have in our records.

Street Line 1:

Street Line 2:

City/Town: State/Territory: ZIP Code:

Primary Phone


We only need this to verify your identity.

10-digit Number

[Mail Reset Instructions](#)

[Cancel](#)

Reset or Disable Extra Security - Mail Confirmation

Text Size  | Accessibility Help



Social Security

Reset or Disable Extra Security



Thank you for your information.

You'll receive a letter in the mail in 5 to 10 business days. Your letter will give you step-by-step instructions to remove or change the cell phone number on your account.

What happens now?




In 5 to 10 business days:

- You will receive a phone reset code in the mail with the step-by-step instructions you need to remove or change the cell phone number on your account.
- You will not be able to access our online services with this account until then.

Done

Reset or Disable Extra Security

Text Size  | Accessibility Help



Social Security


Reset or Disable Extra Security

Do you have your cell phone reset letter?

You recently indicated that your cell phone number was lost or no longer available.

Do you have the letter containing your cell phone reset instructions we mailed to you?


Yes, let's begin. No, not yet.

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#) .

Next

Exit

Reset or Disable Extra Security (Expanded)

Text Size  | Accessibility Help



Social Security

Reset or Disable Extra Security

Do you have your cell phone reset letter?

You recently indicated that your cell phone number was lost or no longer available.

Do you have the letter containing your cell phone reset instructions we mailed to you?

Yes, let's begin. No, not yet.

What would you like to do?

Set up a new cell phone number.

You will be asked to verify your new cell phone number by receiving a text message.

Disable the extra security feature.

You will no longer need a cell phone to sign in to your account

Enter the Reset Code:


You will find your reset code in the letter we mailed you.

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

Next

Exit

Reset Cell Phone - Add New Phone

Text Size  | Accessibility Help



Social Security

Reset your Cell Phone

Please add your new cell phone



Enter your New Cell Phone Number:

We'll send a text message to this phone each time you sign in. (Your text message rates still apply.)

10-digit Phone Number

[Get Text Message](#)

[Previous](#)

[Exit](#)

Reset Cell Phone - Enter Security Code


Text Size  | Accessibility Help



Social Security

Reset your Cell Phone

Please enter your security code

 We sent a text message to: **(123) 456-7890**

Please allow up to 2 minutes for the text message to arrive. The security code will expire 10 minutes from the time of your request.

Enter the security code you just received:

Having trouble?

Make sure that your cell phone number is correct. If not, please go back and [correct your number](#).

Check your reception and text messaging (SMS) You may need to move to a location where your phone can receive a text message. Please check that your phone can receive text messages.


Still having trouble?
We can [send a new text message](#).

Submit Security Code

Previous

Exit

Reset Cell Phone - Enter Reset Code

Text Size  | [Accessibility Help](#)



Social Security

Reset your Cell Phone

Thank you for your security code!
Please enter the reset code from your letter to finish.

Enter the Reset Code:
You will find your reset code in the letter we mailed you.

Submit Reset Code

[Exit](#)

Reset Cell Phone - Confirmation

Text Size  | Accessibility Help



Social Security

Reset your Cell Phone




Thank you! You successfully reset your cell phone.

You may now sign in to use our online services by entering:

- Your username
- Your password
- A unique text message sent to your new cell phone

[Next](#)

Disable Extra Security - Confirmation

Text Size  | [Accessibility Help](#)



Social Security

Extra Security Disabled





Your account is no longer using extra security.

Use your username and password to access our online services without a cell phone.

[Next](#)


Reset or Disable Extra Security - No Letter

Text Size  | Accessibility Help



Social Security


Reset your Cell Phone

 **You need the instructions that came with your letter to reset your cell phone.**
Please allow 5 to 10 business days from the time of your original request. [If you've lost or misplaced your letter, you may [request a new letter](#) to be sent to you.]

[Exit](#)

[...] Denotes dynamic text per business rules.

Convert Account

Text Size  | Accessibility Help




Social Security

Convert your Account



Please convert your account.

We have a new, more secure, sign in process. Please provide some additional information to convert your account

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#) .

Convert Account

Exit

Convert Account - Details



Social Security

Convert your Account

Please create your account details

Username:

Username is available.

- 8 to 20 letters and/or numbers
- cannot be your Social Security Number (SSN)
- cannot be your name

Password:

Password Strength

- 8 characters minimum and must contain:
- at least one capital letter (A-Z)
 - at least one lowercase letter (a-z)
 - at least one number (0-9)
 - at least one symbol (For example: ! @ # \$ % ^ & *)

Confirm Password:

Passwords match.

Email Address:

We need this to communicate with you about your online account.

Confirm Email Address:

Emails match.

Please create your reset questions

If you forget your password, you can reset it by providing these answers.

Question 1:

Answer 1:

Question 2:

Answer 2:


Question 3:

Answer 3:

[Convert Account](#)

[Exit](#)

Convert Account - Confirmation

Text Size  | [Accessibility Help](#)



Social Security

Congratulations!



You successfully converted your account.

You may sign in any time with your username and password to use our online services.

How can I protect my information?



Please keep your information safe:

- Do not share your password with anyone.
- You may add an extra level of security to your account by receiving a text message on your cell phone each time you sign in.

[? Tips for protecting your identity.](#)

[Next](#)

MySSA - DRAFT

John Q. Public | [Sign Out](#)

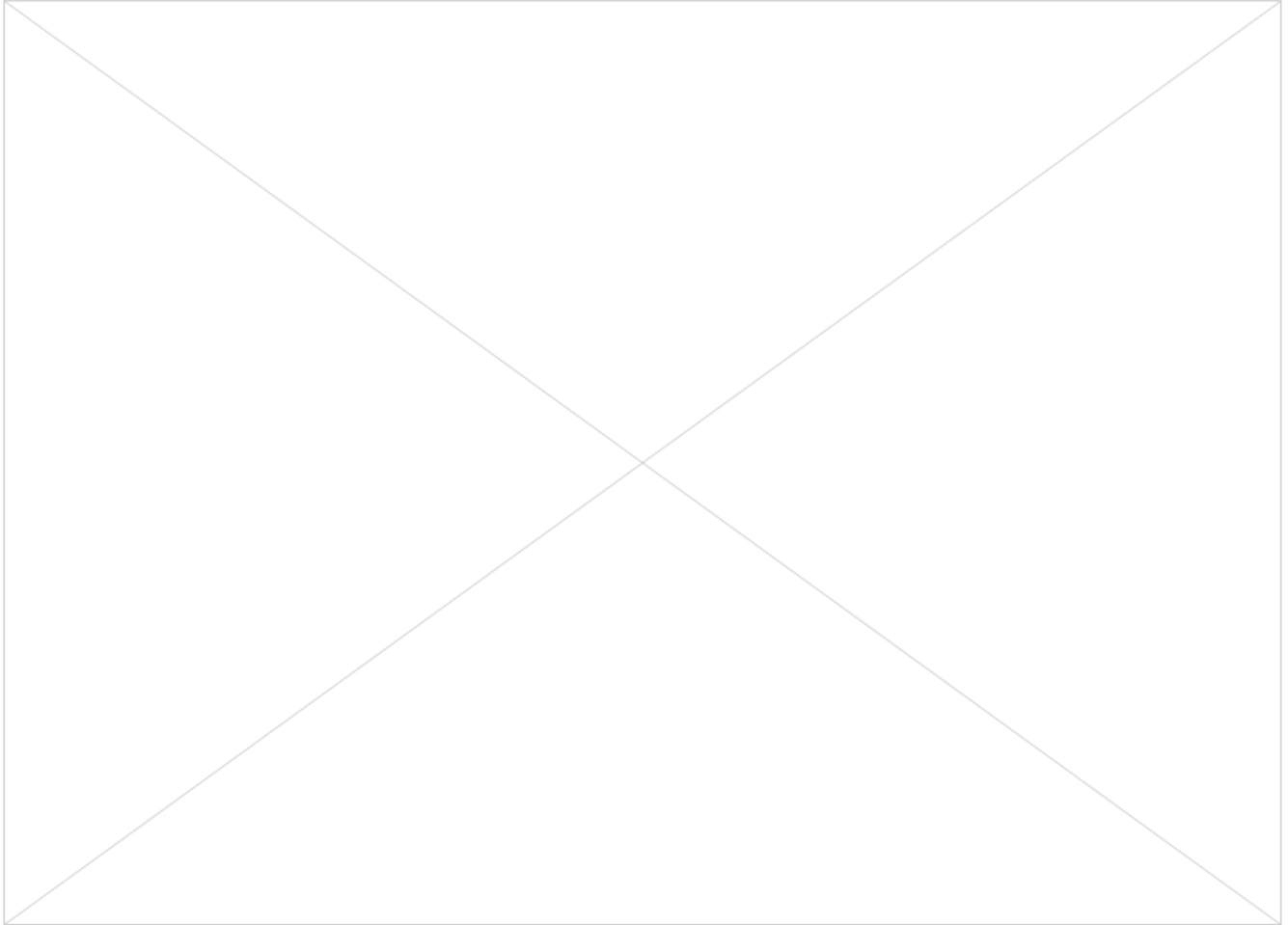
Text Size | [Accessibility Help](#)



Social Security


[My Social Security](#)

[Security Settings](#)



Account Settings - Standard

John Q. Public | [Sign Out](#)

Text Size  | [Accessibility Help](#)



Social Security

[My Social Security](#)

[Security Settings](#)

Security Settings

Security Option:

Standard - You sign in with a username and password. If you have a cell phone with text messaging, you can add extra security.

[Add Extra Security](#)

[? How does this work?](#)

Password:

Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:

sample@email.com

[Update Email](#)

[▶ Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.

Question 1:

What is your father's middle name?

Question 2:

What street did you live on in third grade?


Question 3:

What was the model name of your first car?

[Update Password Reset Questions](#)

Update Password


John Q. Public | [Sign Out](#)

Text Size  | [Accessibility Help](#)



Social Security

 My Social Security

 Security Settings

Update your Password

Provide your Current & New Password

Current Password:

New Password:

Password Strength

8 characters minimum and must contain:

- at least one capital letter (A-Z)
- at least one lowercase letter (a-z)
- at least one number (0-9)
- at least one symbol (For example: ! @ # \$ % ^ & *)

Confirm New Password:

 Passwords match.

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

[Update Password](#)

[Cancel](#)

Update Password - Confirmation (Standard)



Social Security

[My Social Security](#)

[Security Settings](#)



Thank you! Your password has been updated.

Security Settings

Security Option:

Standard - You sign in with a username and password. If you have a cell phone with text messaging, you can add extra security.

[Add Extra Security](#)

[? How does this work?](#)

Password:

Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:

sample@email.com

[Update Email](#)

[▶ Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.

Question 1:

What is your father's middle name?

Question 2:


What street did you live on in third grade?


Question 3:

What was the model name of your first car?



[Update Password Reset Questions](#)


Update Password - Confirmation (Enhanced)

John Q. Public | [Sign Out](#) Text Size  | [Accessibility Help](#)



Social Security

 [My Social Security](#) [Security Settings](#)



Thank you! Your password has been updated.

Security Settings

Security Option:
Extra Security - You sign in with your username, password, and a secure text message that we send to your cell phone.

Cell Phone Number:
(xxx) xxx-7890 [Update Cell Phone Number](#)

Password:
Expires in 180 days (January 01, 2012)

Current Email:
sample@email.com

[Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.


Question 1:
What is your father's middle name?

Question 2:
What street did you live on in third grade?

Question 3:
What was the model name of your first car?

Update Email


John Q. Public | [Sign Out](#)

Text Size  | [Accessibility Help](#)



Social Security

 My Social Security

 Security Settings


Update your Email

Provide your New Email

Email Address:

We need this to communicate with you about your online account.

Confirm Email Address:


 Emails match.


Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

[Update Email](#)



[Cancel](#)


Update Email - Confirmation (Standard)

John Q. Public | [Sign Out](#) Text Size  | [Accessibility Help](#)



Social Security

 [My Social Security](#) [Security Settings](#)

 **Thank you! Your email has been updated.**

Security Settings

Security Option:

Standard - You sign in with a username and password. If you have a cell phone with text messaging, you can add extra security.

[Add Extra Security](#) [? How does this work?](#)

Password:

Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:

sample@email.com

[Update Email](#)

[▶ Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.

Question 1:

What is your father's middle name?

Question 2:


What street did you live on in third grade?


Question 3:

What was the model name of your first car?



[Update Password Reset Questions](#)


Update Email - Confirmation (Enhanced)

John Q. Public | [Sign Out](#) Text Size  | [Accessibility Help](#)



Social Security

 [My Social Security](#) [Security Settings](#)

 **Thank you! Your email has been updated.**

Security Settings

Security Option:
Extra Security - You sign in with your username, password, and a secure text message that we send to your cell phone.

Cell Phone Number:
(xxx) xxx-7890 [Update Cell Phone Number](#)

[Disable Extra Security](#)

Password:
Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:
sample@email.com

[Update Email](#)

[Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.

Question 1:
What is your father's middle name?

Question 2:
What street did you live on in third grade?

Question 3:
What was the model name of your first car?

[Update Password Reset Questions](#)

Update Password Reset Questions



Social Security

[My Social Security](#)

[Security Settings](#)

Update your Password Reset Questions

Provide your new questions & answers

If you ever forget your password, you can reset it by answering these questions.

Question 1:

Answer 1:

Question 2:

Answer 2:

Question 3:


Answer 3:


Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

[Update Password Reset](#)



[Cancel](#)


Update Password Reset Questions - Confirmation (Standard)

John Q. Public | [Sign Out](#) Text Size  | [Accessibility Help](#)



Social Security

 My Social Security Security Settings

 **Thank you! Your password reset questions have been updated.**

Security Settings

Security Option:
Standard - You sign in with a username and password. If you have a cell phone with text messaging, you can add extra security.

[Add Extra Security](#) [? How does this work?](#)

Password:
Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:
sample@email.com

[Update Email](#)

[▶ Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.


Question 1:
What is your father's middle name?


Question 2:
What street did you live on in third grade?

Question 3:
What was the model name of your first car?

[Update Password Reset Questions](#)


Update Password Reset Questions - Confirmation (Enhanced)

John Q. Public | [Sign Out](#) Text Size  | [Accessibility Help](#)



Social Security

[My Social Security](#)[Security Settings](#)

**Thank you! Your password reset questions have been updated.**

Security Settings

Security Option:
Extra Security - You sign in with your username, password, and a secure text message that we send to your cell phone.

Cell Phone Number:
(xxx) xxx-7890 [Update Cell Phone Number](#)

[Disable Extra Security](#)

Password:
Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:
sample@email.com

[Update Email](#)

[Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.


Question 1:
What is your father's middle name?


Question 2:
What street did you live on in third grade?

Question 3:
What was the model name of your first car?



[Update Password Reset Questions](#)

Deactivate Account


John Q. Public | [Sign Out](#) Text Size  | [Accessibility Help](#)



Social Security

 [My Social Security](#) [Security Settings](#)

Deactivate your Account

 **Are you sure you want to deactivate your account?**
If you deactivate your account, you will no longer be able to access our online services using your current username and password.

Yes, Deactivate my AccountCancel

Deactivate Account - Confirmation

Text Size  | Accessibility Help



Social Security

Account Deactivated



At your request, your account has been deactivated.

If you need to access your information online in the future, you can [create a new account](#).

Exit

Add Extra Security



Social Security

[My Social Security](#)

[Security Settings](#)

Add Extra Security

What is extra security?

Each time you sign in, we'll send you a text message on your cell phone. [? Show me how it works.](#)

To enable this feature, you will need to:

- have a cell phone with text messaging,
- provide one additional item of information that we can verify, and
- wait 5 to 10 business days for your upgrade letter to arrive in the mail to complete the process.

Your privacy is important. For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

Terms of Service

What we will do with your information.

We use the information you give us to verify your identity. We verify the information you give us against our records. We also use Experian, an external authentication service provider, to help us verify your identity. Experian verifies the information you give us against their records. We do not share your Social Security number with Experian. Experian keeps your information only for the time period permitted by Federal laws, Regulations, or guidelines. We use Experian's fraud prevention services to protect you from identity theft.

What happens if you provide false information?

You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.

What happens if you misuse this service?

We will stop you from using our online services if we find or suspect misuse.

I agree to the [Terms of Service](#).

[Next](#)

[Cancel](#)

Add Extra Security - Provide Info



Social Security

[My Social Security](#)

[Security Settings](#)

Add Extra Security

Provide Information

Where can we mail the letter containing your upgrade code?

Must be a mailing address in the United States or a U.S. Territory.

Street Line 1:

Street Line 2:

City/Town: State/Territory: ZIP Code:

Primary Phone

We only need this to verify your identity.

10-digit Number

To add this feature, you must first verify your identity with one of the following:

- the last 8 digits from your Visa or Master Card
- information from a W-2 tax form
- information from a 1040 Schedule SE (self-employment) tax form
- the last direct deposit amount from your Social Security benefits

Enter the last 8 digits from your Visa or Master Card: [Tell me more.](#)

We can only accept these credit cards. We do not verify debit cards. This information is only used once to verify your identity.

XXXX - XXXX - -

[Add Extra Security](#)

[Cancel](#)

Add Extra Security - Confirmation



Social Security

[My Social Security](#)

[Security Settings](#)

Add Extra Security



Thank you for your information.

Because you're adding extra security, you'll receive step-by-step instructions in the mail in 5 to 10 business days.

What happens now?



In 5 to 10 business days:


- **You will receive a letter in the mail** with an upgrade code and step-by-step instructions for adding your extra security.
- In the meantime, you can still use your online account.

[? Tips for protecting your identity.](#)

[Done](#)

Account Settings - Enhanced (Pending)

John Q. Public | [Sign Out](#)

Text Size  | [Accessibility Help](#)



Social Security

[My Social Security](#)

[Security Settings](#)

Security Settings

Security Option:

Extra Security (Pending) - Please wait for your upgrade code to arrive in the mail to complete this process.

Password:

Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:

sample@email.com

[Update Email](#)

[Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.

Question 1:

What is your father's middle name?

Question 2:

What street did you live on in third grade?


Question 3:

What was the model name of your first car?

[Update Password Reset Questions](#)

Account Settings - Enhanced

John Q. Public | [Sign Out](#)

Text Size  | [Accessibility Help](#)



Social Security

[My Social Security](#)

[Security Settings](#)

Security Settings

Security Option:

Extra Security - You sign in with your username, password, and a secure text message that we send to your cell phone.

Cell Phone Number:

(xxx) xxx-7890 [Update Cell Phone Number](#)

[Disable Extra Security](#)

Password:

Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:

sample@email.com

[Update Email](#)

[Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.

Question 1:

What is your father's middle name?

Question 2:

What street did you live on in third grade?

Question 3:

What was the model name of your first car?

[Update Password Reset Questions](#)

Update Cell Phone Number



Social Security

[My Social Security](#)

[Security Settings](#)

Update your Cell Phone Number

Provide your New Cell Phone Number

We will send a text message to verify your new cell phone number.



Enter your New Cell Phone Number:

We'll send a text message to this phone each time you sign in. (Your text message rates still apply.)

10-digit Phone Number

Your privacy is important.
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).



You need to have your new cell phone number available right now to complete this process.

[Get Text Message](#)

[Cancel](#)

Update Cell Phone Number - Enter Code




Social Security

[My Social Security](#)

[Security Settings](#)

Update your Cell Phone Number

Please enter your security code

 We sent a text message to: **(123) 456-7890**

Please allow up to 2 minutes for the text message to arrive. The security code will expire 10 minutes from the time of your request.

Enter the security code you just received:

Having Trouble?

Make sure that your cell phone number is correct. If not, please go back and [correct your number](#).

Check your reception and text messaging (SMS). You may need to move to a location where your phone can receive a text message. Please check that your cell phone can receive text messages.

Still having trouble?
We can [send a new text message](#).

[Submit Security Code](#)

[Previous](#)

[Cancel](#)

Update Cell Phone Number - Confirmation



Social Security

[My Social Security](#)

[Security Settings](#)



Thank you! Your cell phone number has been updated to: (123) 456-7890

You will need this cell phone number to sign in to your online account in the future.

Security Settings

Security Option:

Extra Security - You sign in with your username, password, and a secure text message that we send to your cell phone.

Cell Phone Number:

(xxx) xxx-7890 [Update Cell Phone Number](#)

[Disable Extra Security](#)

Password:

Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:

sample@email.com

[Update Email](#)

[Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.

Question 1:

What is your father's middle name?

Question 2:


What street did you live on in third grade?


Question 3:

What was the model name of your first car?



[Update Password Reset Questions](#)

Disable Extra Security


John Q. Public | [Sign Out](#) Text Size  | [Accessibility Help](#)



Social Security


 [My Social Security](#) [Security Settings](#)


Disable your Extra Security

 **Are you sure you want to disable your extra security?**
Disabling extra security means you will no longer use a cell phone to access your account. If you want extra security in the future, we will ask you to go through our verification process again.



Yes, Disable Extra SecurityCancel


Disable Extra Security - Confirmation

John Q. Public | [Sign Out](#) Text Size  | [Accessibility Help](#)



Social Security

 [My Social Security](#) [Security Settings](#)



Your account is no longer using extra security.
You can continue to use your username and password to use our online services without a cell phone.

Security Settings

Security Option:

Standard - You sign in with a username and password. If you have a cell phone with text messaging, you can add extra security.

[Add Extra Security](#)[How does this work?](#)

Password:

Expires in 180 days (January 01, 2012)

[Update Password](#)

Current Email:

sample@email.com

[Update Email](#)

[Deactivate Online Account](#)

Password Reset Questions

If you forget your password, you can change it by answering your password reset questions.

Question 1:

What is your father's middle name?

Question 2:

What street did you live on in third grade?

Question 3:

What was the model name of your first car?

[Update Password Reset Questions](#)

Help - Privacy & Security

Privacy & Security Questions

- [Is my information secure?](#)
- [How do you protect my information?](#)
- [What is extra security?](#)
- [How do I sign up for extra security?](#)
- [Why do I have to answer identity verification questions?](#)
- [Why are you asking for financial information?](#)
- [Can I apply in person?](#)
- [How can I keep my account safe?](#)
- [How can I create a strong password?](#)
- [How can I keep my computer safe?](#)

Is my information secure?

We take our responsibility to protect your personal information very seriously.

When you are on our website, either to create an account or to access your information, we will always provide you with a secure environment.

1. *We verify your identity*

We carefully verify that you are who you say you are. This is why we ask you to provide several different types of information and to answer questions that only you should be able to answer. If you are uncomfortable with the online process, you can always visit a local Social Security office to verify your identity in person.

2. *We provide the most up-to-date account security*

You will create an individual username and a strong password to secure your account. You will also have the option at any time of adding extra security. Adding extra security will require you to provide your username, password AND a unique security code to access your account.

[▲ Back to Top](#)

How do you protect my information?

The law (the Privacy Act of 1974, 5 U.S.C. 552a) requires us to protect the information we get and keep about you. We take the following steps to protect your information:

- We make sure that the only people who see your information are those who need it to perform their official duties.
- We train our employees on our privacy and security rules so they know how to keep your information secure.

[▲ Back to Top](#)

What is extra security?

You can opt for extra security to provide your account an extra level of protection. If you'd like to add extra security, you must use a cell phone with text messaging each time you sign in. This extra protection ensures that you are you. Because no one else has access to the text message we send to your cell phone during sign in, this adds even more security than a regular secure sign in.

If the following statements are true for you, the extra security is an option for you:

- I am comfortable answering an identity verification question online
- I have a cell phone that I use regularly
- My cell phone can receive text messages
- I'm comfortable receiving a security code on my phone each time I sign into the system

Each time you want to access your account you will:

- Enter your username and password.
- Request a new security code be texted to your cell phone. (You will just have to click one button.)
- Enter the security code sent to your cell phone.

Remember:

The code will expire after 10 minutes, so you will need to have your phone nearby when you try to sign in to your account.

[▲ Back to Top](#)

How do I sign up for extra security?

You must do 3 things to get extra security:

1. Verify your identity by answering a security question. When you first register, we'll verify your identity by asking for one of these:
 - the last 8 digits of your Visa or Mastercard, or
 - some information from your W2 tax form, or,
 - your direct deposit amount, if you receive Social Security.
2. Have a cell phone with text messaging. Standard text messaging rates will apply.
3. Provide your cell phone number so we can text you the security codes you will need.

Finishing this process usually takes 5 to 10 business days. A special code will be mailed to your home address. In the meantime, you can sign in using the username and password for your account, just as you would at any other secure site.

[▲ Back to Top](#)

Help - Privacy & Security (continued)

Why do I have to answer identity verification questions?

Any time you deal with us, we must verify your identity. We have to make sure that only you can access your information.

If you visit a Social Security office, we can check your photo ID and ask you questions. We must be extra careful to protect your identity online. We designed the questions we ask so that only you should know the answer. If someone stole your wallet, they should not be able to answer these questions.

If you would prefer not to answer these questions, you can always verify your identity in person in a Social Security office.

[▲ Back to Top](#)

Why are you asking for financial information?

Providing financial account information is optional.

You must give financial account information if you want extra security. We confirm financial account information as another way of ensuring your identity. We cannot look at your financial accounts or credit record with the information you give.

If you are uncomfortable giving us your financial account information, you can still sign up for a standard account.

[▲ Back to Top](#)

Can I apply in person?

Yes. If you do not know the required information, or if you prefer not to answer these questions online, you may go to your local Social Security office to apply in person.

To apply in person you will need proof of your current address plus one of the following:

- valid U.S. driver's license
- current state-issued non-driver identity
- unexpired U.S. Passport or Passport card
- U.S. military identification card (active duty, retiree, national guard, or dependent)
- U.S. government employee identification card

[▲ Back to Top](#)

How can I keep my account safe?

- Follow our guidelines for creating a strong password
- Don't share your password
- Don't write down your username or password where someone could find it
- Never allow a shared computer to "save" your username and password

Remember:

We will never ask you to reveal your password to us. If you get a phone call or email message asking for your password, do not give it out. Report the call or the email to us by calling 1-800-269-0271.

For more tips on protecting your password, visit www.onquardonline.gov.

For security reasons, your password will be valid for 6 months. If your password expires, we will ask you to change it the next time you sign in. You can also change your password at any time after signing in to your account.

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How can I create a strong password?

Length. Use at least 8 characters without spaces.

Characters. Use at least 1 capital letter, 1 lower case letter, 1 number, and 1 special character (such as \$ or %).

Content. Avoid numbers, names, or dates that are significant to you. For example, avoid your phone number, first name or date of birth. Try to choose a password you can remember.

[▲ Back to Top](#)

How can I keep my computer safe?

Protect your computer with anti-virus software, anti-spam software, and a firewall.

Security software can help prevent computer viruses, or anything that can infect your computer, from harming it.

Create strong passwords and keep them secret.

Strong passwords are long, include both letters and numbers, and avoid common words and personal names or dates. You should use different passwords for different accounts. Keep your password reminders in a safe and secure place.

Be cautious with Email.

Never open an Email you weren't expecting or that looks suspicious. Be wary of any Email that asks you to enter personal information. Avoid clicking on links in emails; type in the address yourself to make sure you view the official website.

Before you enter personal information, check for security indicators.

Look for signs that a webpage is secure before you enter any personal information. A secure website should have a green address bar, a closed padlock icon, and a web address with "https" ("s" for secure). For extra precaution, view the security information and certificates to make sure you are on a site you can trust.

[▲ Back to Top](#)

[Close Window](#)

Help - How does this work?

How does this work?

If you'd like to add extra security, you will use a text-enabled cell phone each time you sign in. This provides extra security because even if someone gets your username and password, they will not be able to access your personal information.

To get started, we'll verify your identity by asking for:

- the last 8 digits of your Visa or Mastercard, **or**
- some information from your W2 tax form, **or**,
- your direct deposit amount, if you receive Social Security, **or**,
- information from a 1040 Schedule SE (self-employment) tax form

Your upgrade letter will arrive in 5 to 10 business days. You will need this letter to complete this process.

[Close Window](#)

Help - Show me how it works.

Show me how it works.

Step 1:
Sign In

If you need to do business with us, just sign in with your username and password.

Username:

Password:

Step 2:
Get Text Message

We will automatically send a unique text message to your cell phone.



Step 3:
Submit Code from Text Message

Before we display any information, we will ask you to enter the unique code you received. Without your cell phone, you cannot sign in.

 Enter text message:

Submit Text Code

This provides extra security because even if someone gets your username and password, they will not be able to access your personal information.

[Close Window](#)

Help - Tell me more. (Credit Card)

Tell me more.

What we're asking for:



What we are doing:

When you provide the last 8 digits of a credit card registered in your name, it gives us another way to ensure that you are who you say you are.

What we are not doing:

- We do not store any of this information.
- We are not charging you for anything.

[Close Window](#)

Help - Tell me more. (W-2 Tax Form)

Tell me more.

You can provide information from one of your Form W-2, Wage and Tax Statements, from the last five years, to verify your identity. You will need to provide your Employee Identification Number (EIN) from **Box B** and the number that appears in **Box 5** (Medicare wages and tips), as illustrated here:

a Control number		OMB No. 1545-0008		This information is being furnished to the Internal Revenue Service. If you are required to file a tax return, a negligence penalty may be imposed on you if this income is taxable and you do not report it.	
b Employer identification number (EIN)		1 Wage, tips, other compensation		2 Federal income tax withheld	
c Employer's name, address, and ZIP code		3 Social security wages		4 Social security tax withheld	
		5 Medicare wages and tips		6 Medicare tax withheld	
		7 Social security tips		8 Advance EIC payment	
d Employer's social security number		9 Advance EIC payment		10 Dependent care benefits	
e Employee's first name and initial		Last name		11 Nonqualified plans	
				12a	
		13 Salaried employee		12b	
		13a		12c	
		13b		12d	
f Employee's address and ZIP code		14 Other			
15 State Employer's state ID number		16 State wages, tips, etc.		17 State income tax	
				18 Local wages, tips, etc.	
				19 Local income tax	

Form **W-2** Wage and Tax Statement Department of the Treasury

If you do not have past W-2 wages or do not have access to your statements, please select another option to verify your identity.

[Close Window](#)

Help - Tell me more. (1040 Tax Form)

Tell me more.

We can use your net earnings from self-employment to verify your identity.

If you fill out the Short Schedule SE, use the "Net earnings from self-employment" in **Box 4**.

Section A—Short Schedule SE. Caution. Read above to see if you can use Short Schedule SE.

1a	Net farm profit or (loss) from Schedule F, line 36, and farm partnerships, Schedule K-1 (Form 1065), box 14, code A	1a	
b	If you received social security retirement or disability benefits, enter the amount of Conservation Reserve Program payments included on Schedule F, line 6b, or listed on Schedule K-1 (Form 1065), box 20, code Y	1b	
2	Net profit or (loss) from Schedule C, line 31; Schedule C-EZ, line 3; Schedule K-1 (Form 1065), box 14, code A (other than farming); and Schedule K-1 (Form 1065-B), box 9, code J1. Ministers and members of religious orders, see page SE-1 for types of income to report on this line. See page SE-3 for other income to report	2	
3	Combine lines 1a, 1b, and 2	3	
4	Net earnings from self-employment. Multiply line 3 by 92.35% (.9235). If less than \$400, do not file this schedule; you do not owe self-employment tax	4	
5	Self-employment tax. If the amount on line 4 is: • \$106,800 or less, multiply line 4 by 15.3% (.153). Enter the result here and on Form 1040, line 56. • More than \$106,800, multiply line 4 by 2.9% (.029). Then, add \$13,243.20 to the result. Enter the total here and on Form 1040, line 56.	5	
6	Deduction for one-half of self-employment tax. Multiply line 5 by 50% (.50). Enter the result here and on Form 1040, line 27	6	

For Paperwork Reduction Act Notice, see Form 1040 instructions. Cat. No. 11358Z Schedule SE (Form 1040)

If you fill out the Long Schedule SE, use the "Net earnings from self-employment" in **Box 6**.

Part I Self-Employment Tax

Note. If your only income subject to self-employment tax is church employee income, skip lines 1 through 4b. Enter -0- on and go to line 5a. Income from services you performed as a minister or a member of a religious order is not church employee income. See page SE-1.

A If you are a minister, member of a religious order, or Christian Science practitioner and you filed Form 4361, but you had \$400 or more of other net earnings from self-employment, check here and continue with Part I

1a	Net farm profit or (loss) from Schedule F, line 36, and farm partnerships, Schedule K-1 (Form 1065), box 14, code A. Note. Skip lines 1a and 1b if you use the farm optional method (see page SE-4)	1a	
b	If you received social security retirement or disability benefits, enter the amount of Conservation Reserve Program payments included on Schedule F, line 6b, or listed on Schedule K-1 (Form 1065), box 20, code Y	1b	
2	Net profit or (loss) from Schedule C, line 31; Schedule C-EZ, line 3; Schedule K-1 (Form 1065), box 14, code A (other than farming); and Schedule K-1 (Form 1065-B), box 9, code J1. Ministers and members of religious orders, see page SE-1 for types of income to report on this line. See page SE-3 for other income to report. Note. Skip this line if you use the nonfarm optional method (see page SE-4)	2	
3	Combine lines 1a, 1b, and 2	3	
4a	If line 3 is more than zero, multiply line 3 by 92.35% (.9235). Otherwise, enter amount from line 3	4a	
4b	If you elect one or both of the optional methods, enter the total of lines 15 and 17 here	4b	
4c	Combine lines 4a and 4b. If less than \$400, stop; you do not owe self-employment tax. Exception. If less than \$400 and you had church employee income, enter -0- and continue ▶	4c	
5a	Enter your church employee income from Form W-2. See page SE-1 for definition of church employee income.	5a	
b	Multiply line 5a by 92.35% (.9235). If less than \$100, enter -0-	5b	
6	Net earnings from self-employment. Add lines 4c and 5b	6	
7	Maximum amount of combined wages and self-employment earnings subject to social security tax or the 6.2% portion of the 7.65% railroad retirement (tier 1) tax for 2009	7	106,800
8a	Total social security wages and tips (total of boxes 3 and 7 on Form(s) W-2) and railroad retirement (tier 1) compensation. If \$106,800 or more, skip lines 8b through 10, and go to line 11	8a	
b	Unreported tips subject to social security tax (from Form 4137, line 10)	8b	
c	Wages subject to social security tax (from Form 9919, line 10)	8c	
d	Add lines 8a, 8b, and 8c	8d	
9	Subtract line 8d from line 7. If zero or less, enter -0- here and on line 10 and go to line 11 ▶	9	
10	Multiply the smaller of line 6 or line 9 by 12.4% (.124)	10	
11	Multiply line 6 by 2.9% (.029)	11	
12	Self-employment tax. Add lines 10 and 11. Enter here and on Form 1040, line 56.	12	
13	Deduction for one-half of self-employment tax. Multiply line 12 by 50% (.50). Enter the result here and on Form 1040, line 27	13	

Part II Optional Methods To Figure Net Earnings (see page SE-4)

Farm Optional Method. You may use this method only if (a) your gross farm income¹ was not more than \$10,000, and (b) you are not a partner in a partnership that has gross income from farming of more than \$10,000.

If you do not have access to your tax returns, please choose another option to verify your identity.

[Close Window](#)

Help - Tell me more. (Direct Deposit)

Tell me more.

If you receive Social Security payments, you can find this amount on your most recent bank statement.

Example: If the amount of your last payment was \$123.50, the amount you should enter is 123 (do not include commas or cents).

[Close Window](#)

Help - Why are these questions important?

Why are these questions important?

Any time you deal with us, we must verify your identity. We have to make sure that only you can get your personal information.

If you visit a Social Security office, we check your photo ID and ask you questions.

We must be extra careful to protect your identity online. We designed the questions we asked so that only you should know the answer. If someone stole your wallet, he or she should not be able to answer these questions.

If you prefer not to answer these questions, you can verify your identity by visiting your local Social Security office.

[Close Window](#)

Help - How can I protect my identity?

How can I protect my identity?

Keep your account safe

- Don't share your password
- Don't write down your username or password where someone could see it
- Never allow a shared computer to "save" your username and password

If you are a victim of domestic violence or identity theft, you can block all electronic access to your personal information. In fact, anyone can block access at any time for any reason. If you block access, no one, including you, will be able to see or change your personal information using our online or automated telephone services.

Here's where you can [Block Electronic Access](#) to your information.

Remember:

We will never ask you to reveal your password or financial information to us. If you get a phone call or email message asking for your password or financial information, do not give it out. Report the call or the email to us by calling 1-800-269-0271 (TTY 1-866-501-2101).

For more tips on protecting your password, visit:

- www.onguardonline.gov
- www.StaySafeOnline.gov

For security reasons, your password will be valid for 6 months. If your password expires, we will ask you to change it the next time you sign in. You can also change your password at any time after signing in to your account.

[Close Window](#)

Help - What if I get a new cell phone number?

What if I get a new cell phone number?

If your phone number changes, we can get you back online.

If you lose access to your cell phone number, you may need to reset your cell phone with us. You will receive a cell phone reset code by mail at your home address in 5-10 business days.

If you get a new cell phone number, but your old number still works, you can sign in with your username and password, as well as a one-time code that we send in a text message to your old cell phone number. You can then give us your new number.

[Close Window](#)

Error - Verify Identity Strike 1/2

Text Size  | Accessibility Help



Social Security

<Page Title>




We cannot verify the information you provided.

Please correct your information and try again.

Error can occur on either the Verify Identity or Secure Identity steps of the account creation process.

Error - Verify Identity Strikeout

Text Size  | Accessibility Help



Social Security

We're sorry...



We have suspended electronic access to your personal information.

We tried 3 times to match the information you provided with our records, but were unable to do so. You may try to access the electronic information again after 24 hours. Please verify your personal information again before trying to use this online service.

This suspension will not affect any Social Security benefits you receive. If the information you provided is correct, please [visit a local office](#) or call <1-800-XXX-XXXX> for help with updating your records.

Exit

Error - Account Expired

Text Size  | [Accessibility Help](#)



Social Security

We're sorry...



This online account has expired.


It has been more than 3 years since you used your account. We removed the account based on our security policies. You may [create a new account](#) if you still need access to your information.

We are sorry for the inconvenience.

[Create a New Account](#)

[Exit](#)

Error - Password Expired

Text Size  | Accessibility Help



Social Security

We're sorry...



Your password has expired.

For your security, you must change your password every 6 months. Please create a new password for your account.

Create your New Password

New Password:

Password Strength

8 characters minimum and must contain:

- at least one capital letter (A-Z)
- at least one lowercase letter (a-z)
- at least one number (0-9)
- at least one symbol (For example: ! @ # \$ % ^ & *)


Confirm New Password:

 Passwords match.

Next

Exit

Error – Cannot Create Account

Text Size  | Accessibility Help



Social Security

Sign In or Create an Account

OMB No. 0000-0000
Paperwork Reduction Act



We cannot create an account for the Social Security Number you entered.

Please [visit a local office](#) or call <1-800-XXX-XXXX> for more help.

New Users

You must be able to verify some information about yourself and:

- ✓ have a valid email address,
- ✓ have a Social Security Number,
- ✓ have a U.S. mailing address, and
- ✓ be at least 18 years of age.



[Create an Account](#)

[Learn More](#)

Existing Users

Username:

[Forgot Username](#)

Password:


[Forgot Password](#)

[Sign In](#)

Are you now, or have you ever been a victim of domestic violence? Identity theft? Do you have other concerns?

You can [block electronic access](#) to your information at any time, for any reason.

Error - You Already Have an Account

Text Size  | Accessibility Help



Social Security

Sign In or Create an Account

OMB No. 0000-0000
[Paperwork Reduction Act](#)



An account has already been created with the information you entered.

Please sign in with your username and password. If you cannot remember your username, we can help you [retrieve it](#).

New Users

You must be able to verify some information about yourself and:

- ✓ have a valid email address,
- ✓ have a Social Security Number,
- ✓ have a U.S. mailing address, and
- ✓ be at least 18 years of age.



[Create an Account](#)

[Learn More](#)

Existing Users

Username:

[Forgot Username](#)

Password:

[Forgot Password](#)

[Sign In](#)

Are you now, or have you ever been a victim of domestic violence? Identity theft? Do you have other concerns?

You can [block electronic access](#) to your information at any time, for any reason.

Policy – Paperwork Reduction Act Statement

Paperwork Reduction Act Statement

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the *Paperwork Reduction Act of 1995*.

You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 0960-????; expiration date____. We estimate it will take about 8 minutes to read the instructions, gather the facts, and answer the questions.

You may send comments on our time estimate to: SSA, 1338 Annex Building, Baltimore, MD 21235-0001.

[Close Window](#)

Policy – Privacy Act Statement

Privacy Act Statement

Collection and Use of Personal Information

Section 205 of the Social Security Act, as amended; the Government Paperwork Elimination Act (P.L. 105-277); and the Federal Information Security Management Act of 2002 (Title III) of the E-Government Act of 2002 (P.L. 107-347) authorize us to collect this information to allow you access to our online services.

This Privacy Act Statement applies to the entire online authentication process and credential issuance, which includes account setup to account maintenance.

We need this information to identify who you are before we provide you with the information you are requesting. Your response is voluntary. However, failure to provide the requested information may prevent you from using our online services.

When you set up your account, we will verify the information you give us against our records. We will also send some of the information you give us to an external data source, Experian. Experian will help us to verify your identity. We do not share your Social Security number with Experian. Experian will keep the information we share with them for the period of time required by Federal laws, regulations, or guidelines.

We rarely use the information you supply for any purpose other than to verify your identity. However, we may use it for the administration and integrity of our Social Security programs. We may also disclose information to another person or to another agency in accordance with approved routine uses, which include, but are not limited to, the following:

1. To comply with Federal laws requiring the release of information from Social Security records (e.g. to the Government Accountability Office and Department of Veterans Affairs);
2. To facilitate statistical research, audit, or investigative activities necessary to assure the integrity and improvement of Social Security programs;
3. To respond to a request on your behalf from a Congressional office or the Office of the President; and
4. To other Federal agencies and our contractors, including external data sources, to assist us in efficiently administering our programs.

A complete list of routine uses for this information is available in our System of Records Notice entitled, *Central Repository of Electronic Authentication Data Master File* (60-0373). The notice, additional information regarding this form, and any other information regarding our programs are available online at www.socialsecurity.gov or at your local Social Security office.

[Close Window](#)