**OMB No. 1901-0302**

**Expiration Date: XX/XX/XXXX**

**Burden: 5.0 Minutes**

**2013 EIA Energy Conference Customer Satisfaction Survey**

**Question 1.** (This matrix will be reformatted)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Question** | **Poor** | **Fair** | **Satisfactory** | **Good** | **Excellent** |
| Overall rating of the conference |  |  |  |  |  |
| Relevance of the conference topics |  |  |  |  |  |
| Quality of the presentations  |  |  |  |  |  |
| Quality of the conference facilities |  |  |  |  |  |

**Question 2. What were your favorite sessions?**

 *List of conference sessions* – multiple choices allowed/pick all that apply

**Question 3. Who were your favorite speakers?**

*~~~Answer is open-ended~~~*

**Question 4. What did you like the most about this conference?** *(Check all that apply)*

|  |  |
| --- | --- |
| http://www.surveymonkey.com/i/t.gifNetworking Opportunitieshttp://www.surveymonkey.com/i/t.gifPlenary Sessionshttp://www.surveymonkey.com/i/t.gifBreakout Sessionshttp://www.surveymonkey.com/i/t.gifLocation (Washington, DC) | http://www.surveymonkey.com/i/t.gifAccess to EIA Staffhttp://www.surveymonkey.com/i/t.gifFacility (JW Marriot)http://www.surveymonkey.com/i/t.gifProduct Demos During Reception |
| http://www.surveymonkey.com/i/t.gifOther (please specify): |

**Question 5. Suggested topics for future conferences?**

*~~~Answer is open-ended~~~*

**Question 6. Do you feel the registration fee was worth the value you received from the conference?**

|  |
| --- |
| http://www.surveymonkey.com/i/t.gifYes, definitely a good valuehttp://www.surveymonkey.com/i/t.gifNot SureNo, not a good value |

**Question 7. Do you have any further remarks or suggestions?**

*~~~Answer is open-ended~~~*