

## 2013 EIA Energy Conference Customer Satisfaction Survey

**Question 1.** (This matrix will be reformatted)

Question	Poor	Fair	Satisfactory	Good	Excellent
Overall rating of the conference					
Relevance of the conference topics					
Quality of the presentations					
Quality of the conference facilities					

**Question 2. What were your favorite sessions?**

*List of conference sessions – multiple choices allowed/pick all that apply*

**Question 3. Who were your favorite speakers?**

*~~~Answer is open-ended~~~*

**Question 4. What did you like the most about this conference? (Check all that apply)**

- |  |   |
|--|---|
| <input type="checkbox"/> Networking Opportunities  | <input type="checkbox"/> Access to EIA Staff            |
| <input type="checkbox"/> Plenary Sessions          | <input type="checkbox"/> Facility (JW Marriot)          |
| <input type="checkbox"/> Breakout Sessions         | <input type="checkbox"/> Product Demos During Reception |
| <input type="checkbox"/> Location (Washington, DC) |   |
| <input type="checkbox"/> Other (please specify):   |   |

**Question 5. Suggested topics for future conferences?**

*~~~Answer is open-ended~~~*



**Question 6. Do you feel the registration fee was worth the value you received from the conference?**

Yes, definitely a good value

Not Sure

No, not a good value

**Question 7. Do you have any further remarks or suggestions?**

*~~~Answer is open-ended~~~*