2013 EIA Energy Conference Customer Satisfaction Survey

Question 1. (This matrix will be reformatted)

Question	Poo r	Fair	Satisfactory	Good	Excellen t
Overall rating of the conference					
Relevance of the conference topics					
Quality of the presentations					
Quality of the conference facilities					

Question 2. What were your favorite sessions?

List of conference sessions – multiple choices allowed/pick all that apply

Question 3. Who were your favorite speakers?

~~~Answer is open-ended~~~

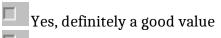
#### **Question 4. What did you like the most about this conference?** (*Check all that apply*)

| Networking Opportunities  | Access to EIA Staff            |
|---------------------------|--------------------------------|
| Plenary Sessions          | Facility (JW Marriot)          |
| Breakout Sessions         | Product Demos During Reception |
| Location (Washington, DC) |                                |
| Other (please specify):   |                                |
|                           |                                |

#### **Question 5. Suggested topics for future conferences?**

~~~Answer is open-ended~~~

Question 6. Do you feel the registration fee was worth the value you received from the conference?



Not Sure

No, not a good value

Question 7. Do you have any further remarks or suggestions?

~~~Answer is open-ended~~~