

ATTACHMENT B2b: Household Survey Pretest Outreach Script

BURDEN DISCLOSURE STATEMENT

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-XXXX. The time required to complete this information collection is estimated to average 3 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection.

Telephone Protocol for Contacting FDPIR Participants for Pretest of Household Survey

TELEPHONE PROTOCOL: To be used on participants referred by FDPIR program contacts.

Hello, I am (name of interviewer) from the Urban Institute, a non-profit research organization in Washington, DC. Am I speaking with (name of respondent)? **IF YES, CONTINUE. IF NO, ASK FOR PERSON OR A GOOD TIME TO CALL PERSON.**

Hello, I am (name of interviewer) from NORC at the University of Chicago. Am I speaking with (name of respondent)? **IF YES, CONTINUE. IF NO, ASK FOR PERSON OR A GOOD TIME TO CALL PERSON.**

Recently your name was provided by staff at the FDPIR Commodities Program who said you might want to participate in a survey about the program for a study we are conducting. I am calling to see if you would like to participate in a short conversation about the FDPIR program for which you will be given \$25. Is now a good time?

IF NO, ASK FOR A GOOD TIME TO CALL BACK. IF YES, CONTINUE:

Great, may I tell you a little bit about the study? **IF YES:** *You're name was provided to us by program officers at [Name of local FDPIR Program] because we are testing questions for FDPIR program participants. For this pretest, we will be conducting the interviews over the telephone. The 30 minute survey will ask about your satisfaction with the program, how the program could be improved, access to local food stores and the reasons people may switch between FDPIR and SNAP. Your participation in the pretest is certainly voluntary, but very much appreciated, because it will allow us to refine our methods and instruments for the evaluation and contribute to a strong evaluation design. The interview will last 40 minutes, including about 10-15 minutes to discuss reactions to the guide and suggestions for improving it. You will receive \$25 in appreciation for your time completing the survey. Do you have any questions?* **ANSWER ANY QUESTIONS AND, IF NECESSARY, SET UP AN APPOINTMENT TO COMPLETE THE SURVEY.**