

SFTXT – Attachment 16: Email and Phone Verification

**Email Verification Page 2**

**Phone Verification Page 3**

## EMAIL VERIFICATION

### Email Confirmation Request

#### Email Confirmation Request [email text]

Dear \_\_\_\_\_,

Thank you for signing up to participate in the QuitTXT study. To continue with the study, we need you to verify that you have received this email. This verification process is designed to confirm that a valid email address was given by you, rather than by someone else, to participate in the study.

**To complete your sign up, please click on this URL: [URL to be determined].** If you cannot click this link, copy and paste the entire URL into your web browser address bar.

The above link will send you to a web page that allows you to start participating in the study.

If you have any questions about the study, please contact Dr. Linda Squiers at 1-800-334-8571 extension 5128.

Thank you,

Dr. Linda Squiers

### Email Confirmation/Phone Verification [text to go on study website after clicking on URL]

Thank you for your interest in this study. You are almost ready to begin participation in the study!

1. As a final step, please check your cell phone for a text message from [*QuitTXT phone number*].
2. You should see a verification code in this text message. Please enter the verification code in the space below: [enter verification code here]
3. Click **here** once you've entered the verification code. You should be directed to a new page in a few moments after the verification is completed.

Click **here** if you have not received a text message from [*QuitTXT phone number*].

**Phone Verification IN-Complete, 1<sup>st</sup> or 2<sup>nd</sup> try [if phone verification does not match]**

The verification code you entered does not match our records. Please try again and re-submit. Thank you.

[enter verification code here]

Click **here** once you've entered the verification code. You should be directed to a new page in a few moments after the verification is completed.

**Phone Verification IN-Complete, 3<sup>rd</sup> try [if phone verification does not match after 3<sup>rd</sup> try]**

The verification code you entered does not match our records. Unfortunately we are unable to confirm that your cell phone number can receive our text messages. We thank you for your interest in the study and regret to inform you that you will not be able to participate in the study. If you have another phone number that you'd like to use to receive text messages, please re-enter the number here. Otherwise, you can exit the study webpage.

[enter new phone number here]

**OR**

Click **here** to exit study webpage

For any questions regarding the study and the phone verification process, please call [project phone number].

**Phone Verification Complete [after phone verification completed]**

Thank you for completing the steps to verify your email address and phone number.

You can now begin participation in the study!

In a few moments, you will receive an email invitation to complete the first survey. If possible, please complete this survey now. If you are unable to complete it now, we ask that you complete it within 48 hours.

Thank you so much for your willingness to participate in the study! If you have any questions about the QuitTXT study, please contact Dr. Linda Squiers at [project phone number].

Thank you,

Dr. Linda Squiers