

COMMUNITY MEDIATION, INC.

Program: _____ Case Type: _____

Mediation Feedback Form

This survey was developed in an effort to assist Community Mediation, Inc. in understanding how its mediation services/program can better assist its participants. The information that you provide on this survey will help Community Mediation, Inc. in improving its process. Your responses will be strictly anonymous.

Please circle the response that best fits your opinion.

1. I was satisfied with the way my case was handled in mediation.

Strongly Agree Agree Neutral Disagree Strongly Disagree

2. The mediation helped me understand *my* perspective better.

Strongly Agree Agree Neutral Disagree Strongly Disagree

3. The mediation helped me better understand the perspective of the *other* party(ies).

Strongly Agree Agree Neutral Disagree Strongly Disagree

4. In my opinion, the Agreement reached in the mediation was fair to *me*.

Strongly Agree Agree Neutral Disagree Strongly Disagree

No Agreement was Reached

5. In my opinion, the Agreement reached in the mediation was fair to *the other* party.

Strongly Agree Agree Neutral Disagree Strongly Disagree

No Agreement was Reached

6. I feel like my participation in the mediation was voluntary.

Strongly Agree Agree Neutral Disagree Strongly Disagree

7. If a friend or family member was ever in a similar situation, I would suggest that they use mediation.

Strongly Agree Agree Neutral Disagree Strongly Disagree

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8. If a friend or family member was ever in a similar situation, I would suggest that they use mediation *before calling the police.*

Strongly Agree Agree Neutral Disagree Strongly Disagree

9. It was helpful for me to be able to tell the mediators what happened and how I felt about it.

Strongly Agree Agree Neutral Disagree Strongly Disagree

10. It was helpful to be able to hear what other people had to say about what happened and how they felt.

Strongly Agree Agree Neutral Disagree Strongly Disagree

11. I feel my point of view was heard during the mediation process.

Strongly Agree Agree Neutral Disagree Strongly Disagree

12. I think participation in this process will help me to better resolve future conflicts.

Strongly Agree Agree Neutral Disagree Strongly Disagree

13. I think this mediation program should continue to be available through the Branford police department.

Strongly Agree Agree Neutral Disagree Strongly Disagree

14. What did you like best about the mediation?

15. What did you like least about the mediation?

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16. Any additional comments?

If you have any questions regarding the survey or the mediation process in which you participated, please feel free to contact Community Mediation, Inc. at (203) 782-3500.

Thank you for participating in this survey!

**Community Mediation, Inc.
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