

**Justification for Non-material Change**  
**Generic Solicitation for Customer Satisfaction Surveys and Conference Evaluations**  
**Control Number 1225-0059**

The information collection request seeks OMB approval to increase the information collection burden “budget” under control number 1225-0059 to 12,500,000 responses, 70,000 hours, and \$0 other burden costs. OMB most recently reauthorized this information collection in January 2013. An April 2013 generic clearance for a Web based customer satisfaction survey and a National Contact Center e-correspondence contact form consumed the available number of responses and consumed more than two-thirds of the “burden hours” budget. The DOL, Office of the Chief Information Officer anticipates continued have use of this information collection.