



U.S. Department
of Veterans Affairs

Under Secretary for Memorial Affairs

810 Vermont Ave NW Ste 400
Washington DC 20420

Date

Address

Respondent ID: XXXX

Dear [First Name Last Name](#)

Your recently received an invitation to participate in the **Department of Veterans Affairs' (VA) 2013 Veterans' Burial Services Survey** using our website www.VA2013VeteranBurialSurvey.com. We would like to offer you an additional way to participate in this important survey. Enclosed, you will find a paper version of the survey and a self-addressed, postage-free return envelope.

Please take the time to provide us your opinion using either the paper survey or our website. The results of this study will help the VA improve the burial services available to you and other Veterans. Our survey is completely anonymous and will not affect your benefits. All survey responses are kept strictly confidential and will only be used to report group-level findings. Completion of this survey is voluntary. If you complete the survey, you may skip any question you do not wish to answer.

Thank you for your service and for helping us better serve you, the Veteran.

Steve L. Muro,
Under Secretary for Memorial Affairs,
Department of Veterans Affairs