



We recently sent you an invitation to participate in the Department of Veterans Affairs' (VA) 2012 Veterans' Burial Services Survey. The results of this study will help the VA improve the burial services available to you and other Veterans.

If you did not receive the survey, please contact us via email at [info@VA2012VeteranBurialSurvey.com](mailto:info@VA2012VeteranBurialSurvey.com) or call us at (866) 216-0695 and we will get another one to you shortly.

There are two ways you can participate in this survey: you may fill out the paper survey enclosed in the package you received earlier or you may complete the survey on our website:

**[www.VA2012VeteranBurialSurvey.com](http://www.VA2012VeteranBurialSurvey.com).**

Your Respondent ID for the on-line survey is: #####.

All details of this survey are available on the website.

**Steve L. Muro,**

*Under Secretary for Memorial Affairs,  
Department of Veterans Affairs*

From: Department of Veterans Affairs,  
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Washington, DC 20420

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