

**Consumer Advisory Board
 Post-Meeting Survey**

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| I. Planning/Pre-meeting activities: Please rate your satisfaction with CAB meeting planning activities. (1 = unsatisfied with the condition ... 5= highly satisfied) | | | | | |
| Communication | | | | | |
| Were you satisfied with the timeliness of communication regarding important dates? | 1 | 2 | 3 | 4 | 5 |
| Were you satisfied with the timeliness of communication regarding meeting agenda items? | 1 | 2 | 3 | 4 | 5 |
| Were you satisfied with the timeliness of requests for input during the meeting planning process? | 1 | 2 | 3 | 4 | 5 |
| Agenda Creation | | | | | |
| Were you satisfied that CAB members were given the opportunity to provide meaningful input during agenda planning? | 1 | 2 | 3 | 4 | 5 |
| Was the meeting agenda aligned with your understanding of the CAB mission and goals? | 1 | 2 | 3 | 4 | 5 |
| Accommodations | | | | | |
| Were you satisfied with the location of the CAB meeting (conference rooms, audio & visual)? | 1 | 2 | 3 | 4 | 5 |
| Did the hotel and meeting location meet your expectations? | 1 | 2 | 3 | 4 | 5 |
| II. Travel: Please rate your satisfaction with travel related activities and processes. (1 = unsatisfied with the condition ... 5= highly satisfied) | | | | | |
| Communications | | | | | |
| Were travel rules and guidelines clearly explained? | 1 | 2 | 3 | 4 | 5 |
| Was it clear who to contact with questions about travel or accommodations? | 1 | 2 | 3 | 4 | 5 |
| Were questions about travel and accommodations answered accurately and in a timely manner? | 1 | 2 | 3 | 4 | 5 |
| Travel reimbursement | | | | | |
| Was it clear who to contact to obtain reimbursement for travel related expenses? | 1 | 2 | 3 | 4 | 5 |
| Were reimbursements received in a timely manner; within 30 days of submission of receipts? | 1 | 2 | 3 | 4 | 5 |
| III. Meeting Management: Please rate the performance of the team with regard to meeting facilitation. (1 = disagree ... 5 = strongly agree) | | | | | |
| Communication | | | | | |
| Meeting goals were clearly communicated in advance of the meeting. | 1 | 2 | 3 | 4 | 5 |
| Stated meeting goals align with mission (CAB, CFPB). | 1 | 2 | 3 | 4 | 5 |
| Meeting activities and events aligned with agenda and goals. | 1 | 2 | 3 | 4 | 5 |
| Materials provided | | | | | |
| Meeting materials were provided in the agreed upon timeframe in advance of the meeting. | 1 | 2 | 3 | 4 | 5 |
| Meeting materials were well-organized, easy to navigate, and supported the agenda and goals. | 1 | 2 | 3 | 4 | 5 |

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| IV. Meeting Outcomes: Please rate your satisfaction with CAB outcomes. (1 = unsatisfied with the condition ... 5= highly satisfied) | | | | | |
| Committee Meetings | | | | | |
| Committee meetings met intended goals and objectives. | 1 | 2 | 3 | 4 | 5 |
| The rhythm and pace of the each day was effective for adequately obtaining information and providing input. | 1 | 2 | 3 | 4 | 5 |
| Publicity, public communication of CAB activities | | | | | |
| Input provided by CAB members and CFPB staff are used to make improvements in CAB operations. | 1 | 2 | 3 | 4 | 5 |
| Public session goals and objectives meet the needs of the public and CAB members | 1 | 2 | 3 | 4 | 5 |
| Public session topic was relevant and discussion was useful | 1 | 2 | 3 | 4 | 5 |
| CAB members had the opportunity to review and provide input on prior meeting summaries in advance of publication to the Bureau website. | 1 | 2 | 3 | 4 | 5 |
| Overall Effectiveness | | | | | |
| [List agenda items] | | | | | |
| Breakout session topics were relevant and engaging. | 1 | 2 | 3 | 4 | 5 |
| Bureau presenters provided expected clarity and demonstrated expertise. | 1 | 2 | 3 | 4 | 5 |
| CAB members were able to share experiences and opinions with the group and Bureau staff. | 1 | 2 | 3 | 4 | 5 |

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