## Attachment C2 Provider Follow-up Phone Call Script

Form Approved OMB No. 0920xxxx Expiration Date: XX/XX/20xx

"Hello, this is	calling from the National Institute of Occupational
Safety and Health.	

I am calling to follow up on an email that you should have received approximately 6 weeks ago, asking for your participation in Project ROVER's web-based survey of assistance dog providers. Did you receive this email?"

If yes: "Okay, great. Are you interested in completing the survey?"

If yes: "Thank you very much for your participation. The information you provide will be very helpful."

If no: "Okay, I will remove your contact information from our email list and you will no longer receive any further communication regarding this survey."

If no: "Would it be okay if I resend the email to you with the link to our survey?"

If yes: "Okay, I have your contact information as [insert contact information on file]. Is this correct? Great, I will send you the email right away. Thank you for your participation. The information you provide will be very helpful."

If no: "Okay, I will remove your contact information from our email list and you will no longer receive any further communication regarding this survey."

"Thank you for your time. Good-bye."

Public reporting burden of this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer, 1600 Clifton Road NE, MS D74, Atlanta, Georgia 30333; ATTN: PRA (0920xxxx).