

New Requirements for Supporting Statement A

GenIC

Request for Approval under the Generic Clearance for the Collection of Routine Customer Feedback

OMB Number 0920-0974

Customer Service Feedback Survey of 2016 EIS Conference

- Goal of this study is to ensure that the EIS conference is meeting its goals and the needs of the attendees.
- Intended use of the resulting data is to improve the logistics, communication, and quality of the sessions when planning future conferences.
- Data will be collected using Survey Monkey, a web-based survey tool.
- The subpopulation to be studied is the 2016 EIS Conference registrants.
- Data will be analyzed using descriptive statistics.