

## Attachment 2. Screen Shots of the *MMWR* 2016 Customer Service Feedback Survey Pilot

### [PAGE 1] INTRODUCTION

#### **MMWR 2016 Customer Satisfaction Feedback Survey Pilot**

Form Approved  
OMB No. 0920-0974  
Expiration Date: 06/30/2016

Thank you for taking the *MMWR* 2016 Customer Feedback Survey Pilot. We actively use feedback from our readers to constantly improve our delivery, format and content and provide you with the best possible *MMWR* publications. We appreciate the time you have taken and will actively use it to improve our services to you.

This survey should take, on average, 15 minutes to complete. You will have to complete this survey in one sitting, as you will not be able to return to edit your response once you exit the survey. You may edit your responses until the last page of the survey is completed. To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

If you have any questions or problems, please contact *MMWR* at [MMWR@cdc.gov](mailto:MMWR@cdc.gov).

By continuing on to the next screen, you will have consented to complete this survey.



The public reporting burden of this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to - CDC/ATSDR Reports Clearance Officer, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333 ATTN: PRA (0920-0974).

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**[PAGE 2] DEMOGRAPHICS**

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**1. Which best describes your primary profession? (Choose only one.)**

- Educator
- Epidemiologist
- Health Communicator
- Health / Wellness Coordinator
- Journalist / Reporter
- Laboratorian
- Librarian
- Media Content Developer
- Nurse
- Nurse Practitioner / Physician's Assistant
- Pharmacist
- Physician
- Policy Analyst
- Public Health Practitioner
- Public Official
- Scientist / Researcher
- Social Scientist
- Statistician
- Student
- Veterinarian
- Other (please specify)

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**[PAGE 3] DEMOGRAPHICS CONTINUED**

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**2. In what sector is your primary profession?  
(Choose only one.)**

- Academia: Faculty / Researcher / Staff
- Academia: Student
- Business / Private industry
- Clinical Healthcare
- Community Organization
- Federal Health Agency: CDC
- Federal Health Agency: Other
- Foundation
- International
- Local Public Health Department
- Media
- Non-Governmental Organization
- Non-Health Federal Agency
- State Public Health Department
- Other (please specify)

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**[PAGE 4] DEMOGRAPHICS CONTINUED**

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

3. Where do you spend most of your professional time?

4. In what year were you born?

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**Drop-down in Question 3 expanded:**

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

3. Where do you spend most of your professional time?

- United States of America
- Afghanistan
- Albania
- Algeria
- Andorra
- Angola
- Antigua and Barbuda
- Argentina
- Armenia
- Aruba
- Australia
- Austria
- Azerbaijan
- Bahamas, The
- Bahrain
- Bangladesh
- Barbados
- Belarus
- Belgium

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**Drop-down in Question 4 expanded:**

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**3. Where do you spend most of your professional time?**

**4. In what year were you born?**

- 1915
- 1916
- 1917
- 1918
- 1919
- 1920
- 1921
- 1922
- 1923
- 1924
- 1925
- 1926
- 1927
- 1928
- 1929
- 1930
- 1931
- 1932
- 1933

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**[PAGE 5] SCREENING QUESTION**

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**5. Which of the following *Morbidity and Mortality Weekly Reports (MMWR)* publications are you familiar with? (Select all that apply.)**

- Weekly*
- Recommendations and Reports*
- Surveillance Summaries*
- Supplements*
- Summary of Notifiable Diseases*
- Summary of Notifiable Noninfectious Conditions and Disease Outbreaks*
- I am not familiar with any of these *MMWR* publications.

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**[PAGE 6] DEMOGRAPHICS CONTINUED**

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**6. How do you typically receive MMWR?  
(select all that apply.)**

- Email subscription
- MMWR website
- CDC website (cdc.gov)
- Reprints in professional journals (e.g., *Journal of the American Medical Association*)
- Summaries on Medscape, MedPage, or other commercial service
- Mobile applications (e.g. MMWR Express app)
- Facebook
- Twitter feeds
- Other (please specify)

**7. How many years have you subscribed to or read MMWR?**

- Less than 1 year
- 1 to 5 years
- 6 to 10 years
- More than 10 years

**8. Have you published a report in MMWR?**

- Yes, I have published a report in MMWR
- No, I have not published a report in MMWR

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**[PAGE 7] DEMOGRAPHICS CONTINUED**

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**9. When was the last time you published in *MMWR*?**

- Within the past 12 months
- Within the past 5 years
- Over 5 years ago

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**[PAGE 8] FREQUENCY OF USE & SATISFACTION**

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**10. How frequently do you read or access MMWR?**

- Never
- At least once a year
- At least four times a year
- At least once a month
- Weekly or more often than weekly

**11. Overall, how satisfied are you with MMWR?**

Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**12. How satisfied are you with the following MMWR publications?**

	Very Satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	I have not read this publication.
<i>Weekly</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Recommendations and Reports</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Surveillance Summaries</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Supplements</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Summary of Notifiable Diseases and Conditions</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Summary of Notifiable Noninfectious Conditions and Disease Outbreaks</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[PAGE 9] SATISFACTION CONTINUED

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**13. How satisfied are you with the following aspects of MMWR?**

	Very Satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very Dissatisfied	Not applicable / Don't know
Website search capability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Links to other publications / websites	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of graphics and photographs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of graphics and photographs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of support (e.g. help desk)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to add reports to a reference manager (e.g. Endnote, Mendeley, ReadCube)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to send reports to others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to download pdfs of individual reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Viewing reports on mobile devices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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[PAGE 10] SATISFACTION CONTINUED

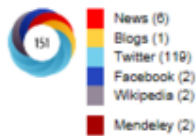
**MMWR 2016 Customer Satisfaction Feedback Survey Pilot**

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

14. How satisfied are you with the *MMWR* Express application (app) for mobile devices?

Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	I have not used the <i>MMWR</i> Express application.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. *MMWR* reports now link to Altmetric™ data that provide feedback on the attention the reports receive online in real-time through social and traditional media. Altmetric™ data for a *MMWR* report are provided by the article's pinned Altmetric™ donut:



15. How satisfied are you with the Altmetric™ feature that allows you to view the attention a report receives online in real-time through social and traditional media?

Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	I am not aware of this feature.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Please rate *MMWR* on the following attributes:

	Very good	Good	Fair	Poor	Very Poor	Don't know
Credibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Depth of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Breadth of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Readability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[PAGE 11] INTEREST IN INNOVATIONS

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**17. How interested would you be in MMWR publications adding these proposed features?**

	Very interested	Interested	Somewhat interested	Not interested	Don't know or no preference
Improved search engine on the website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve ability to download/export data from tables in MMWR reports as .csv or .xlsx files	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Add links to the repository of data referred to in the MMWR reports (e.g. link to the database in CDCWonder or Dryad)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provide mobile notifications on specific topics of interest you indicate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provide emailed notifications on specific topics of interest you indicate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provide a personalized dashboard on the MMWR website that remembers your content and publication preferences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Add interactive clinical and epidemiological case study examples available for continuing education units (CEUs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Add additional contextual materials related to the reports (e.g. author videos, infographics, factsheets)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Add additional field examples for implemented evidence-based interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**[PAGE 12] INTEREST IN INNOVATIONS CONTINUED**

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**18. How interested would you be in MMWR offering more content in the following areas?**

	Very interested	Interested	Somewhat interested	Not interested	Don't know or no preference
Special populations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Occupational health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Injury prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Infectious diseases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health economics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Global health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Genomics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Environmental health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chronic diseases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Behavioral science	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

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**[PAGE 13] PREFERENCE ON SOURCE OF INFORMATION**

**MMWR 2016 Customer Satisfaction Feedback Survey Pilot**

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**19. In the past 12 months, what other sources of medical or scientific information have you read or accessed? (Select all that apply)**

- American Journal of Public Health (AJPH)*
- Annals of Internal Medicine*
- BioMed Central*
- British Medical Journal (BMJ)*
- CDC's Health Alert Network
- Clinical Infectious Diseases (CID)*
- Communicable Diseases Report Weekly (CDWR)*
- International Journal of Epidemiology*
- Emerging Infectious Diseases*
- Environmental Health Perspectives (EHP)*
- Epidemiology*
- Eurosurveillance*
- The Guide to Community Preventive Services
- The Journal of the American Medical Association (JAMA)*
- New England Journal of Medicine*
- Pediatrics*
- Preventing Chronic Disease*
- Public Library of Science (PLoS)*
- ProMED-mail
- Science*
- The Lancet*
- WHO Weekly Epidemiological Record (WER)
- Other (please specify)

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**[PAGE 14] PREFERENCE ON SOURCE OF INFORMATION CONTINUED**

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**20. In the past 12 months, what online platforms have you read or accessed for medical or scientific information? (Select all that apply)**

- Epocrates
- MedPage Today
- Medscape or WebMD
- Mendeley
- QuantiaMD
- ReadCube
- SERMO
- Other (please specify)

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**[PAGE 15] PREFERENCE ON SOURCE OF INFORMATION CONTINUED**

**MMWR 2016 Customer Satisfaction Feedback Survey Pilot**

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**21. What are your top 3 preferred sources for accessing digital news content? (Select 3 options).**

- ABCNEWS Digital Network (abcnews.go.com)
- AOL News (news.aol.com)
- BBC (www.bbc.com)
- CBS News Network (www.cbsnews.com)
- CNN Digital Network (www.cnn.com)
- Daily News Online Edition (www.nydailynews.com)
- Fox News Digital Network (www.foxnews.com)
- Google News (news.google.com)
- Huffington Post (www.huffingtonpost.com)
- LA Times (www.latimes.com)
- MSNBC Digital Network (www.msnbc.msn.com or today.msnbc.msn.com)
- National Public Radio (www.npr.org)
- Reuters (www.reuters.com)
- The New York Times Brand (www.nytimes.com)
- Tribune Newspapers
- USATODAY sites (USATODAY.com)
- Vox (www.vox.com)
- Wall Street Journal Online (www.wsj.com)
- Washington Post (www.washingtonpost.com)
- Yahoo! News Websites (news.yahoo.com or local.yahoo.com)
- Other (please specify)

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[PAGE 16] VALUE

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To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**22. How valuable is MMWR to you?**

Very valuable	Valuable	Somewhat valuable	Not valuable	Don't know or no preference
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**23. How important to you are the following aspects of MMWR?**

	Very important	Important	Somewhat important	Not important	Don't know or no preference
Website search capability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Links to other publications / websites	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of graphics and photographs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of graphics and photographs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of support (e.g. help desk)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to add reports to a reference manager (e.g. Endnote, Mendeley, ReadCube)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to send reports to others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to download pdfs of individual reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Viewing reports on mobile devices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[PAGE 17] VALUE CONTINUED

**MMWR 2016 Customer Satisfaction Feedback Survey Pilot**

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**24. How important to you are the following characteristics of MMWR?**

	Veryimportant	Important	Somewhat important	Not important	Don't know or no preference
Critical to my job performance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
An overall source of valuable information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Offers continuing education credits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A bridge between public health and health-care communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides weekly totals of nationally notifiable diseases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A primary source of CDC public health recommendations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A source of surveillance data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timely source of public health information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A source of breaking public health news	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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[PAGE 18] USE

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**25. How useful is MMWR for the following?**

	Very useful	Useful	Somewhat useful	Not useful	Don't know
Staying up to date on current public health issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Researching a specific health topic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Informing program development or implementation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Informing policy at the local, regional, or state level	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing clear guidance for CLINICAL best practices (e.g., vaccination schedules, STD treatment, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing clear guidance for EPIDEMIOLOGICAL best practices (e.g., outbreak investigations, reporting parameters, methodology, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing surveillance data that are relevant to your work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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**[PAGE 19] USE CONTINUED**

**MMWR 2016 Customer Satisfaction Feedback Survey Pilot**

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

**26. Which of the following actions have you taken after reading or accessing MMWR? (Select all that apply)**

- I have discussed information from MMWR with others
- I have shared information from MMWR with others
- I have saved information from MMWR for future reference or use
- I have used information from MMWR to help inform decisions related to my work
- I have used information from MMWR to inform development of a presentation, recommendation or report
- I have used information from MMWR to inform development of a publication
- I have used information from MMWR to write a media story
- I have not taken any action after reading or accessing MMWR
- Other (please specify)

**27. If you have suggestions for making MMWR more useful for you, please enter them here.**

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[PAGE 20] CONCLUSION

**MMWR 2016 Customer Satisfaction Feedback Survey Pilot**

THANK YOU!

Thank you for taking the *MMWR* 2016 Customer Feedback Survey Pilot. We appreciate the time you have taken and will actively use it to improve our services to you.

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Done

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