

Customer Service Feedback Survey of 2016 NSSP Annual Grantee Meeting

Please indicate your level of agreement with the following statements regarding the meeting sessions:

Overall, I was satisfied with each of the following sessions [SessionSatisfaction]

Session	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	NA/ Did Not Attend
Essence Training [SessionSatisfaction_Training]						
DHIS, National Syndromic Surveillance Program (NSSP) Panel [SessionSatisfaction_NSSPPanel]						
NSSP Success Stories from the Field [SessionSatisfaction_Success]						
Onboarding and Data Use Agreement [SessionSatisfaction_DUA]						
Representativeness and Recruitment Roundtable [SessionSatisfaction_Representative]						
Data Quality and Data Flow Roundtable [SessionSatisfaction_DataQuality]						
Strengthening Syndromic Surveillance Roundtable [SessionSatisfaction_StrengthenSyS]						
Meaningful Use and Healthcare Transformation Roundtable [SessionSatisfaction_HCTransform]						
Data flow and Onboarding Questions and Answers [SessionSatisfaction_DataFlowQA]						
Essence Q&A [SessionSatisfaction_EssenceQA]						
Performance Measurement and Evaluation [SessionSatisfaction_PerfMeas]						
Partnership Panel [SessionSatisfaction_PartnershipPanel]						

The public reporting of this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to – CDC/ATSDR Reports Clearance Officer, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333 ATTN: PRA (0920-0974).

Evaluation Q&A [SessionSatisfaction_EvalQA]						
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The following sessions were clear and understandable. [SessionClear]

Session	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	NA/ Did Not Attend
Essence Training [SessionClear_Training]						
DHIS, National Syndromic Surveillance Program (NSSP) Panel [SessionClear_NSSPanel]						
NSSP Success Stories from the Field [SessionClear_Success]						
Onboarding and Data Use Agreement [SessionClear_DUA]						
Representativeness and Recruitment Roundtable [SessionClear_Representative]						
Data Quality and Data Flow Roundtable [SessionClear_DataQuality]						
Strengthening Syndromic Surveillance Roundtable [SessionClear_StrengthenSyS]						
Meaningful Use and Healthcare Transformation Roundtable [SessionClear_HCTransform]						
Dataflow and Onboarding Q&A [SessionClear_DataFlowQA]						
Essence Q&A [SessionClear_EssenceQA]						
Performance Measurement and Evaluation [SessionClear_PerfMeas]						
Partnership Panel [SessionClear_PartnershipPanel]						
Evaluation Q&A [SessionClear_EvalQA]						

The following sessions met an underlying need or gap in knowledge. [SessionGap]

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Session	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	NA/ Did Not Attend
Essence Training [SessionGap_Training]						
DHIS, National Syndromic Surveillance Program (NSSP) Panel [SessionGap_NSSPPanel]						
NSSP Success Stories from the Field [SessionGap_Success]						
Onboarding and Data Use Agreement [SessionGap_DUA]						
Representativeness and Recruitment Roundtable [SessionGap_Representative]						
Data Quality and Data Flow Roundtable [SessionGap_DataQuality]						
Strengthening Syndromic Surveillance Roundtable [SessionGap_StrengthenSyS]						
Meaningful Use and Healthcare Transformation Roundtable [SessionGap_HCTransform]						
Dataflow and Onboarding Q&A [SessionGap_DataFlowQA]						
Essence Q&A [SessionGap_EssenceQA]						
Performance Measurement and Evaluation [SessionGap_PerfMeas]						
Partnership Panel [SessionGap_PartnershipPanel]						
Evaluation Q&A [SessionGap_EvalQA]						

The following sessions are applicable to my daily work as part of the National Syndromic Surveillance Program
 [SessionApplicable]

Session	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	NA/ Did Not Attend
Essence Training [SessionApplicable_Training]						

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DHIS, National Syndromic Surveillance Program (NSSP) Panel [SessionApplicable_NSSPPanel]						
NSSP Success Stories from the Field [SessionApplicable_Success]						
Onboarding and Data Use Agreement [SessionApplicable_DUA]						
Representativeness and Recruitment Roundtable [SessionApplicable_Representative]						
Data Quality and Data Flow Roundtable [SessionApplicable_DataQuality]						
Strengthening Syndromic Surveillance Roundtable [SessionApplicable_StrengthenSys]						
Meaningful Use and Healthcare Transformation Roundtable [SessionApplicable_HCTransform]						
Dataflow and Onboarding Q&A [SessionApplicable_DataFlowQA]						
Essence Q&A [SessionApplicable_EssenceQA]						
Performance Measurement and Evaluation [SessionApplicable_PerfMeas]						
Partnership Panel [SessionApplicable_PartnershipPanel]						
Evaluation Q&A [SessionApplicable_EvalQA]						

Please indicate how any of these sessions could be improved. Please indicate the particular session or if this is a general comment. [SessionImprovements]

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Please indicate topic areas/ areas of need that you would like further guidance on from CDC and/ or other grantees. [CDCGuidance]

Please indicate your level of satisfaction with the following logistical components of the meeting. [LogisticsSatisfaction]

Logistical component	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied
Transportation [LogisticsSatisfaction_Transport]					
Housing/ Accommodations [LogisticsSatisfaction_Housing]					
Meeting Venues [LogisticsSatisfaction_Venue]					
Meals [LogisticsSatisfaction_Meals]					

Please indicate ways in which we can improve the meeting in terms of logistics. [LogisticsImprovements]

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Please provide any additional comments or suggestions in regards to the meeting.

[AdditionalComments]

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