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## Attachment B. Invitation for ATSDR Customer Survey Questionnaire

In order to better serve you The Agency for Toxic Substances and Disease Registry (ATSDR) would like you to participate in a short survey to help us better understand how well ATSDR did in answering your questions about this site. Your responses will be completely confidential. Please mark your responses for each question directly on the questionnaire.

1. How would you like to receive updates about the site?
  - Regular mail
  - Email
  
2. Presentation materials about the site (handouts, videos, visual aids, on-screen presentations) were accurate and useful?
  - Agree
  - Somewhat Agree
  - Somewhat Disagree
  - Disagree
  
3. Was presentation material about the site too detailed?
  - Much too detailed
  - Just right
  - Not detailed enough
  
4. The ATSDR representative showed enthusiasm for the subject matter and emphasized its importance.
  - Agree
  - Somewhat Agree
  - Somewhat Disagree
  - Disagree
  
5. The ATSDR representative thoroughly explained the subject matter pertaining to the site.
  - Agree
  - Somewhat Agree
  - Somewhat Disagree
  - Disagree
  
6. Do you understand ATSDR's key findings about the site?
  - Agree
  - Somewhat Agree
  - Somewhat Disagree
  - Disagree
  
7. Do you understand what you need to do to protect your health?
  - Agree
  - Somewhat Agree
  - Somewhat Disagree
  - Disagree
  
8. Do you understand ATSDR's next steps about the site?
  - Agree
  - Somewhat Agree
  - Somewhat Disagree

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Disagree

9. The level of detail of ATSDR's next steps is?

Much too detailed

Just right

Not detailed enough

10. I am satisfied with the expertise of the ATSDR representatives.

Agree

Somewhat Agree

Somewhat Disagree

Disagree

11. I am satisfied with the work ATSDR has done in my community pertaining to this site.

Agree

Somewhat Agree

Somewhat Disagree

Disagree

12. ATSDR representatives answered my question(s) to my level of satisfaction.

Agree

Somewhat Agree

Somewhat Disagree

Disagree

13. ATSDR representatives addressed my concerns..

Agree

Somewhat Agree

Somewhat Disagree

Disagree