**ATTACHMENT K**

**Email for Follow-Up**

Dear Mr./Mrs./Dr.:

As you may remember, we recently visited your practice to study the impact of patient-reported health information technology on workflow. Based on our observations and interviews we have created the attached Workflow Process Map(s).

We are writing to ask that you please review the map(s) and examine whether we have correctly represented the work processes in your practice.

Next week, we will call you and discuss it over the telephone.

Many thanks in advance for your cooperation.

Peter Hoonakker, PhD

Research Scientist

Associate Director of Research

Center for Quality and Productivity Improvement (CQPI)

University of Wisconsin-Madison

3128 Engineering Centers Building

1550 Engineering Dr

Madison, WI 53706

USA

C: +1-608-658 0837

E: phoonakker@cqpi.engr.wisc.edu

W: http://cqpi.engr.wisc.edu/hoonakker