ATTACHMENT K

Email for Follow-Up

Dear Mr./Mrs./Dr.:

As you may remember, we recently visited your practice to study the impact of patient-reported health information technology on workflow. Based on our observations and interviews we have created the attached Workflow Process Map(s).

We are writing to ask that you please review the map(s) and examine whether we have correctly represented the work processes in your practice.

Next week, we will call you and discuss it over the telephone.

Many thanks in advance for your cooperation.

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