FSA For Counselors Survey

We are working to improve the FSA for Counselors Web site and need your help! Please answer the questions below, which should take about **12** minutes. Your answers will be anonymous and will help guide future development of this site.

If you aren't familiar with our services, you may want to take a few moments to explore FSA for Counselors at www.fsa4counselors.ed.gov before completing the survey. Thank you for your participation.

1. \	Which most accurately describes you? (Please click here to select an answer)
0	Elementary School Counselor
0	Middle/Junior High School Counselor
0	High School Counselor
0	TRIO Counselor
0	GEAR UP Counselor
0	Independent Counselor
0	Volunteer/Mentor
0	Other (Please specify)
2. I	How did you hear about this Web site? (Please click here to select an answer) U.S. Department of Education publication
0	U.S. Department of Education Web site
0	U.S. Department of Education training/conference
0	Other training/conference
	Colleague
0	Internet Search
0	Television/cinema advertisement
0	Radio ad campaign
0	Newspaper/magazine ads
0	Other (Please specify)

3. Would you recommend this Web site to colleagues or other persons who work with students wanting to further their education beyond high school?							
0	Yes						
0	No						
4. I	How often do you visit our site within a 30-day period? (Please select an answer)						
0	This is my first visit						
0	2-5 times						
О	5-10 times						
0	11-15 times						
0	More than 15 times						
5. I	How likely are you to return to this site in the future? (Please select an answer)						
0	Very likely						
0	Somewhat likely						
0	Undecided						
0	Somewhat unlikely						
0	Very unlikely						
0	Will not return (please explain)						
6. V	What was your main reason for visiting our site? (Please select an answer)						
0	Heard about and wanted to see it						
0	Seeking information on federal student aid						
	Seeking federal student aid publications						
0	Seeking information on the U.S. Department of Education						
0	Seeking information on TRIO programs in my local community						
0	Seeking networking opportunities						
0	Checking for recent announcements						
0	Other(please specify)						

7. In general, how satisfied are you with our Web site?

Category	Very Satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Do not use/not applicable
Ease of Navigation	0	0	0	0	0	0
Comments:						
Visual Appeal	0	0	0	0	0	0
Comments:						
Quality of Information	0	0	0	0	0	0
Comments:						
Quantity of Information	0	0	0	0	0	0
Comments:						

8. Our goal is to provide useful information and services. Please rate only the sections that you used. Did you find the information you needed? If you did not, please let us know what information you need so that we can enhance our site.

Category	Very Satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Do not use/not applicable		
Answering Students Questions	0	o	O	c	0	o		
Comments:								
Getting the Word Out	0	0	0	0	0	0		
Comments:								
FAFSA Information	0	0	0	0	0	0		

Comments:								
Counselor Resources	0	0	0	0	0	0		
Comments:	1							
Federal Financial Aid Programs	0	0	0	0	0	0		
Comments:								
	0	0	0	0	0	0		
Tax Credits								
Comments:								
Scholarships	0	0	0	0	0	0		
F -								
Comments:								
9. What did you like most about our Web site?								
10. Please tell us ways you think we might improve our Web site by providing your comments and suggestions here. (Please limit your answers in this box to 2000 characters). While we cannot respond to questions you post in the survey, we can respond when you use the appropriate links. General questions: Use this link to Email us if you have questions about student aid in general, or questions/comments about FSA for Counselors Web content. Technical questions: Use this link to Email us if you have technical questions about our Web site (such as a link not working properly).								
<u>S</u> ubmit <u>R</u> eset								