

The purpose of this survey is to identify the Enterprise Resource Planning (ERP) system currently being utilized at our client schools. We hope to identify the potential strengths and weaknesses of the system and establish a database of the system administrators. This information is vital in our efforts to support the schools and offer them the effective technical guidance and possible referrals to schools with similar systems and sizes.

1. Name of Institution \_\_\_\_\_
2. Federal School Code \_\_\_\_\_
3. What system are you currently using?
  - Banner
  - People
  - Cams
  - Home Grown
  - Other \_\_\_\_\_ please specify
4. How long have you been using the current system?
  - 1- 5 years
  - 6 – 10 years
  - 11- 15 years
  - 16 years or more
5. Any plans to replace the existing system within the next 5 years?
  - Yes
  - No
6. If you plan to replace the existing system, what alternative solution are you considering?
  - Banner
  - People
  - Cams
  - Home Grown
  - Other \_\_\_\_\_ please specify
7. Does the financial aid office have a technical (functional) person on staff?
  - Yes
  - No
8. If yes, what is the contact information for the technical (functional) person?
  - Name \_\_\_\_\_
  - Title \_\_\_\_\_
  - Phone Number \_\_\_\_\_
9. Is the Information Technology staff supportive of the Financial Aid system, upgrades and reporting requirements?
  - Yes
  - No
10. Overall, how satisfied are you with the performance of your current system?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
11. How many students are currently enrolled at your institution?  
\_\_\_\_\_
12. Any other comments?  
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