

Attachment B: Semi Structured Telephone Protocol

Form Approved
OMB No. 0920-0912
Exp. Date __01/31/2013

NOTICE – Public reporting burden of this collection of information is estimated to average 30 minutes per response. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: CDC/ATSDR Reports Clearance Officer, 1600 Clifton Road, MS D-74, Atlanta, GA 30333, ATTN: PRA (0920-0912).

Assurance of Confidentiality – All information which would permit identification of an individual, a practice, or an establishment will be held confidential, will be used for statistical purposes only by NCHS staff, contractors, and agents only when required and with necessary controls, and will not be disclosed or released to other persons without the consent of the individual or establishment in accordance with section 308(d) of the Public Health Service Act (42 USC 242m) and the Confidential Information Protection and Statistical Efficiency Act (PL-107-347).

- Introduction and verification of state government representative’s name, agency, and position.
- Explain why calling
 - We are asking for your help as we construct the residential care sampling frame. The sampling frame will be used to draw a nationally representative sample for 2014 wave of NSLTCP.
 - Phone call takes on average 30 minutes to complete, and there may be an additional 2 hours needed for building an updated or more complete electronic listing that includes the needed information on each facility.
- Share confidentiality, informed consent, and voluntary participation information
 - All information which would permit identification of an individual, a practice, or an establishment will be held confidential, and will be used for statistical purposes only by NCHS staff and agents and will not be disclosed or released to other persons without your consent. If you have any questions about your rights as a participant in this research study, call NCHS’ Confidentiality Officer at (888) 642-1459.
 - Participation is voluntary, but will assist greatly in helping further our nation’s understanding of residential care communities
- Begin interview:
 - Provide study definition of residential care community.
 - Discuss current licensure categories for residential care communities and whether they meet the study definition and/or challenges in determining this.
 - Discuss website listing. Verify information on website list is current.
 - Ask for additional/missing information (complete listing will have the name and geographic and mailing address of the residential care community, name of community director, licensure category, number of beds/units, types of residents, chain affiliation, and ownership).
 - Ask if there has been any change in regulations since they posted the current list.
 - Ask if the state has a sense of the rate of openings and closures within the state
 - Ask if they would be willing, in the future, to draft a letter of support and help with outreach during NSLTCP data collection. Will probe about ways they could help with outreach (by email blast to all licensed providers, newsletter, any other ways) and how they think such letter and outreach communication would be perceived by licensed providers in their state.
 - Come up with an action plan and timeline for electronic file development/delivery
- Thank you and closure.
 - Verify phone number and mailing/email address for followup