

**U.S. Department of Transportation
Federal Motor Carrier Safety Administration**

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**Survey Research to Support Revisions to the Agency's
Electronic Onboard Recorder (EOBR) Rule**

**Qualitative Discussion Guide
One-on-one In Depth Interview with Drivers**

Recruitment Questionnaire

Introduction:

R1. Hello, my name is **(INTERVIEWER NAME)** and I'm calling from Abt SRBI, a national polling and survey company. We're conducting a very important research project about truck driving for the Federal Motor Carrier Safety Administration, and **(NAME ON SAMPLE)** was scientifically selected as one of the people we should include in the research project. May I please speak to **(NAME ON SAMPLE)**?

- | | | |
|---|---|------------------------------------|
| 1 | Speaking to person on list | Skip to R4 |
| 2 | Person on phone asks what this is about | Continue with R2 |
| 3 | Person on sample is coming to the phone | Skip to R3 |
| 4 | Person on sample is unavailable | Set up callback appointment |
| 5 | No such person/refused | Thank and terminate |

R2. The Federal Motor Carrier Safety Administration wants to include the opinions of people like **(NAME ON SAMPLE)** as part of its decisions about truck driving. This is only a research project. May I please speak to **(NAME ON SAMPLE)**?

- | | | |
|---|---|------------------------------------|
| 1 | Person on sample is coming to the phone | Continue with R3 |
| 2 | Person on sample is unavailable | Set up callback appointment |
| 3 | No such person/refused | Thank and terminate |

R3. Hello, my name is **(INTERVIEWER NAME)** and I'm calling on behalf of the Federal Motor Carrier Safety Administration. We're conducting a very important research project on truck driving, and your name was scientifically selected as one of the people we should include in the research project.

- | | | |
|---|-----------------|------------------------------------|
| 1 | Continue | |
| 2 | Not a good time | Set up callback appointment |
| 3 | Refused | Thank and terminate |

R4. The purpose of this discussion is to understand more about truck drivers and how they feel about their jobs. Before we proceed, this research project involves discussions of regulations and compliance, and management practices. But everything you say will be kept confidential, and what you say will never be connected to you or the company you work for. Your participation is voluntary; it is not mandatory. Do you understand and are you willing to continue?

- 1 Continue
- 2 Refused **Thank and terminate.**

R5. I have a few preliminary questions. Have you held a commercial drivers license at some point in the past 12 months? **(If so, continue. Otherwise terminate.)**

R6. And in the past 12 months did you drive a truck to transport freight? **(If so, continue. Otherwise terminate.)**

R7. During that time were you required to keep a record of your hours? **(If so, continue. Otherwise terminate.)**

R8. Hours records can be kept a variety of ways. Sometimes they are kept on paper logs. Sometimes they are automatically recorded when the truck starts or stops, or when the driver manually starts it logging. How were your hours logged?

- 1 On paper
- 2 Electronically
- 3 Both (company changes systems)
- 4 Both (driver worked for different companies)
- 5 Other (SPECIFY _____)

IF ELECTRONICALLY, ASK:

R9. Was it done with a stand-alone logging device that did nothing else, or was it part of a system which had other capabilities as well?

- 1 Stand-alone device
- 2 Part of a system with other capabilities
- 3 Both (at one job or at different companies)

REFER TO ANSWERS TO R8. IF 1, "ON PAPER," DRIVER QUALIFIES FOR NON-USER QUOTA. IF ANSWERS 2-4, DRIVER QUALIFIES FOR USER QUOTA.

CHECK QUOTAS TO SEE IF DRIVER'S QUOTA GROUP IS STILL OPEN. IF NOT OPEN, THANK AND TERMINATE. IF OPEN, CONTINUE WITH Q6.

6. I'd like to set up an appointment for someone to talk to you in greater depth about your job. The discussion will last about a half hour, but because your time is valuable we will send you a check for \$25 to compensate you for your giving us your time.

SET UP APPOINTMENT FOR INTERVIEW.