Attachment B:
Crosswalk for Changes to ICH CAHPS Survey: Pilot Test Version (2005) to National Implementation Version (2012)

Crosswalk for Changes to CAHPS® In-Center Hemodialysis Survey: Pilot Test Version (2005) Updated to National Implementation Version (2012)

| Pilot Test | Change | Rationale for Change | National ImplementationItem |
| --- | --- | --- | --- |
| Section1 | Item |
| Introduction | Title Page | Date and other descriptive | Updated to reflect current status | Title page |
| Introduction | 2 | Added “facility name” | Clarification | 2 |
| Your Kidney Doctors | 8 | Deleted2 | Moved to supplemental items | Not included |
| The Dialysis Center Staff | 18 | Deleted | Moved to supplemental items | Not included |
| The Dialysis Center Staff | 19 | Deleted | Moved to supplemental items | Not included |
| The Dialysis Center Staff | 27 | Deleted | Moved to supplemental items | Not included |
| The Dialysis Center Staff | 30 | Deleted | Moved to supplemental items | Not included |
| The Dialysis Center Staff | 31 and 32 | 32 substituted for stem of 31 | — | 26 |
| The Dialysis Center Staff | 31 | Stem of 31 became 27 | — | 27 |
| The Dialysis Center Staff | 37 | Deleted | Did not discriminate between facilities in the Pilot test or was regarded as unimportant for QI | Not included |
| The Dialysis Center Staff | 38 | Deleted | Moved to supplemental items | Not included |
| The Dialysis Center Staff | 39 | Deleted | Moved to supplemental items | Not included |
| The Dialysis Center | 42 | Deleted | Moved to supplemental items | Not included |
| Treatment | 50 | Added page number to skip statement | Clarification | 41 |
| Treatment | 51 | Added page number to skip statement | Clarification | 42 |
| Treatment | 53 | Stem of 2005 item deleted, substituted item 54 | — | Stem not included |
| Treatment | 54 | Combined with item 53 | — | 44 |

(continued)

Crosswalk for Changes to CAHPS® In-Center Hemodialysis Survey: Pilot Test Version (2005) Updated to National Implementation Version (2012) (continued)

| Pilot Test | Change | Rationale for Change | National ImplementationItem |
| --- | --- | --- | --- |
| Section1 | Item |
| About You | Not included | New item | — | 50 |
| About You | Not included | New item | — | 51 |
| About You | Not included | New item | — | 52 |
| About You | Not included | New item | — | 53 |
| About You | Not included | New item | — | 54 |
| About You | Not included | New item | — | 55 |
| About You | 61 | Wording change | — | 57 |
| About You | 62 | Response choices changes | — | 58 |
| About You | Not included | New item | — | 59 |
| About You | 63 | Altered wording and response choices | — | 61 |
| About You | 64 | Minor wording change, response choices altered | — | 62 |
| About You | 65 | Replaced with new item | Clarification | 60 and 60a |

Notes: Numbering changes are not noted if that is the only change to the item.

1 No items changed section between the 2005 and 2012 versions of the questionnaire.

2 Items were deleted from the survey in order to shorten the instrument. In general, items were deleted because they did not discriminate between facilities in the Pilot test, to improve the flow of the questionnaire, or because they were regarded as of secondary interest for Quality Improvement. Some deleted items were moved to the Supplemental Item set.