

2015 Online Provider Survey

REV 1/29/21

BACKGROUND

The 2015 Online Provider Survey is an online survey of primary care physicians, specialists and practice managers in the offices of primary care and specialist private practices.

TOPICS

Technology

Health system change

Provider Communications

Method and Sample quotas

Participant Types and Counts:

Primary Care physicians in small practices with 1-5 physicians (n=200)
Primary Care physicians in larger practices with over 5 physicians (n=200)
Specialist physicians in small practices with 1-5 physicians (n=200)
Specialist physicians in larger practices with over 5 physicians (n=200)
Practice managers in small practices with 1-5 physicians (n=200)
Practice managers larger practices with over 5 physicians (n=200)

Practice Characteristics: specialty (mix); years in practice =3+; Percent of time direct patient care = 75%+; percent revenue from Medicare=cap of no more than 20% of the sample can have Medicare revenues of less than 20%

[Within each participant type:] Minimum of 10% in ACO or Patient Centered Medical Home

PRIMARY CARE:

QUOTA: fixed, weight proportional to universe

MONITOR: GET A MIX

SPECIALISTS:

QUOTA: fixed, weight proportional to universe

MEDICAL SPECIALTIES

50%, MONITOR: GET A MIX.

SURGERY AND SURGICAL SPECIALTIES

50%, MONITOR: GET A MIX

Outcome Measures: Medicare awareness and knowledge; awareness and participation in CMS programs and initiatives; usage of CMS and non-CMS communications, social media and other channels

Segmentation of physicians and physician practices

Consider separate segmentations for physicians as individuals and physician practices as entities.

Segment by social media use, CMS website use

Segment by awareness and use of CMS initiatives

Analysis: Compare subsamples on variables such as years in practice; practice size; region; respondent type; primary/specialist; urban density; practice ownership and derived segment. Also, identify key questions to be answered by this dataset and design analysis accordingly.

See practice structure list. AMA 2012

**2015 PROVIDER SURVEY
SCREENING QUESTIONS**

We are conducting a survey for the Center for Medicare and Medicaid Services (CMS) to better understand what medical professionals and their patients need to know about Medicare, and to learn how to best meet these needs.

Your input is very important. The information collected will be used for research purposes only. At no time will we attempt to sell you anything. Your participation in this survey is anonymous and voluntary. Your individual answers will remain confidential and reported only in the aggregate. Click [here](#) to view our Privacy Policy.

Thank you very much for your time.

- S1. Which of these best describes your role? [DO NOT ACCEPT MULTIPLES] DP2
- | | | |
|--|--|--|
| <ul style="list-style-type: none"> • Primary Care Physician • Specialist • Practice Manager/Office Manager • None of the above • Don't know | <div style="border-top: 1px solid black; border-bottom: 1px solid black; height: 20px; margin: 0 auto;"></div> | <p>Refer to quotas above</p> <p>TERMINATE</p> <p>TERMINATE</p> |
|--|--|--|
- S2. [If Primary Care Physician or Specialist] Are you board certified or eligible for board certification?
- Yes
 - No
- TERMINATE
- S3. [If Primary Care Physician or Specialist] Including yourself, how many physicians are in your primary practice (the place where you spend the most time seeing patients)? DP2
 [If Practice Manager/Office Manager] How many physicians are in your primary practice (the place where you spend the most time as a Practice Manager/Office Manager)?
- Number of physicians: [RECORD NUMBER 1–9999]
- S4. [If Primary Care Physician or Specialist] Is your primary practice (the place where you spend the most time seeing patients) part of a larger group practice with multiple locations?
 [If Practice Manager/Office Manager] Is your primary practice (the place where you spend the most time as a Practice Manager/Office Manager) part of a larger group practice with multiple locations?
- Yes
 - No
- S5. [If S4=Yes and Primary Care Physician or Specialist] Including yourself, how many physicians are in the overall group practice, including all offices? DP2
 [If S4=Yes and Practice Manager/Office Manager] How many physicians are in the overall group practice, including all offices?
- Number of physicians: [RECORD NUMBER 1–9999]

S6. Which of the following best describes the ownership arrangement of your practice? DP2

- Sole proprietorship
- Physician partnership
- 3rd-party owned (e.g. Health System, Hospital, Insurer)
- Government owned TERMINATE
- Other (please specify)
- Don't know

S7. [If Primary Care Physician or Specialist] How many years have you been in practice (excluding residency or fellowship training)? SB04

- _____ Years [TERMINATE IF <3 YRS]
(Weight to AMA Master List proportions for years in practice)

S8. [If Primary Care Physician or Specialist] What is your primary medical specialty? [DO NOT ACCEPT MULTIPLES]

DP2

See AMA 2012 Specialties

[Hitech SURVEY SPECIALIST PRECODES] (ALPHABETIZE CODES IN SURVEY PROGRAM; ONLY SHOW CODES 01-04, 99 FOR S1=PRIMARY CARE PHYSICIAN AND SHOW CODES 10-99 FOR S1=SPECIALIST)

PRIMARY CARE:	QUOTA: SEE ABOVE
Internal medicine.....	01
Family medicine and general practice.....	02
Obstetrics and gynecology (Ob/Gyn).....	03
Pediatrics	04
SPECIALTIES:	QUOTA: SEE ABOVE
Allergy and immunology.....	10
Cardiology and cardiac surgery.....	11
Chiropractor	12
Colon and rectal surgery.....	13
Dermatology	16
Endocrinology	17
Gastroenterology.....	18
General surgery	19
Hematology/oncology.....	20
Infectious disease.....	21
Nephrology	22
Neurology	23
Ophthalmology	24
Optometrist	25
Orthopedic surgery.....	26
Otolaryngology (ENT).....	27
Plastic and reconstructive surgery.....	28
Podiatry	29
Psychiatry	30
Pulmonary disease/pulmonary and critical care.....	31
Rheumatology	32
Surgery	33
Urology	34
Anesthesiology.....	37
Radiology.....	38
Rehabilitation.....	39
ER/trauma/critical care.....	40
Geriatrics.....	41
Other Specialist (specify):.....	98
Don't know/Refused (VOL.)	99 TERMINATE

S9. In which state is your primary practice located? _____ DG11
 (Use drop down box. Limit to 50 US states and other. Terminate if other.)
 (Stratify to AMA Master List proportions)?

S10. [If Primary Care Physician or Specialist] What percentage of your time is spent in clinical practice (i.e., direct patient care) as opposed to teaching or research?

- Zero to 24% of your working time 0%
- 25% to 49% of your working time 0% TERMINATE
- 50% to 74% of your working time 0%
- 75% or more of your working time 100%
- Don't know 0 TERMINATE

S11. Approximately what percent of your primary practice's revenues would you say come from Medicare?

- Zero to 19% Cap Monitor and cap at 20% of any subgroup from Quota Group on Page 1. SP2
 - 20% to 39%
 - 40% to 59%
 - 60% to 79%
 - 80% or more
 - Don't know
- Mix

S12. About what percent of your primary practice's revenues come from Medicaid, the state insurance program?

- Zero to 19% SP2
- 20% to 39%
- 40% to 59%
- 60% to 79%
- 80% or more
- Don't know

S13. Does your primary practice currently accept new Medicare patients? SP3

- Yes
- No
- Don't know

S14. Does your primary practice currently accept new Medicaid patients?

- Yes SP3
- No
- Don't know

[S15. [If Primary Care Physician or Specialist] Are you personally part of an Accountable Care Organization (ACO)? BP1

[If Practice Manager/Office Manager] Are the physicians in your practice part of an Accountable Care Organization (ACO)?

- Yes
 - No
- Count toward target (see first page.
Continue asking question)

S16. [If Primary Care Physician or Specialist] Are you personally part of a Patient Centered Medical Home (PCMH)?

[If Practice Manager/Office Manager] Are the physicians in your practice part of a Patient Centered Medical Home (PCMH)?

- Yes
- No

Count toward target (see first page.BP1
Continue asking question)

IF PASSED -- Congratulations – you are eligible to take this important survey regarding the Centers for Medicare and Medicaid Services (CMS). Your responses will help the Department of Health and Human Services improve services to you and your patients.

IF TERMINATED – Thank you. Based on your responses you aren't eligible for this survey.

**2015 PROVIDER SURVEY
QUESTIONNAIRE**

TECHNOLOGY

Please answer the following questions about your use of technology.

- | | | |
|----|--|-------|
| 1. | In general, how quickly do you adopt new technologies, such as new electronics, software, or apps? | DMG4A |
| | <ul style="list-style-type: none">• Very late to adopt new technology• Wait and see how it works for other people• In the middle, neither early nor late adopting• Slightly ahead of the curve in trying new technology• One of the first to adopt new technology | |
| 2. | Which of the following devices do you use in your practice? (Select all that apply.) | BP1 |
| | <ul style="list-style-type: none">• A smart phone like iPhone, Blackberry, or Android• iPad or other tablet computer• None of the above | |
| 3. | Does your primary practice provide TeleHealth or mHealth, meaning that you provide professional medical advice over the phone, smart phone, or computer? | BP1 |
| | <ul style="list-style-type: none">• Yes• No• Don't know | |
| 4. | Does your practice have a website? | BP1 |
| | <ul style="list-style-type: none">• Yes• No• Don't know | |
| 5. | [If practice has a website] Which of the following best describes the practice's website? (Select all that apply.) | K1 |
| | <ul style="list-style-type: none">• Provides general information (hours, location, etc.)• Provides interactive features to patients (schedule appointments, pay bills, etc.)• Allows for secure two-way communication between patients and providers, such as e-mail• Includes access to a secure online patient portal• None of the above | |

6. Thinking about Electronic Health Records (EHR), which of the following statements BEST describes your primary practice's current position? (Select only one response.) DMG4A
- Have not considered acquiring an electronic health record at all
 - Have considered and decided not to acquire an electronic health record system at all
 - Have considered possibly acquiring an electronic health record at some point in the future
 - Have thoroughly investigated the factors involved in acquiring an electronic health record, for implementation in the near future
 - Have already acquired an electronic health record and are now in the implementation stage
 - Have completed training and fully implemented our electronic health record and are now maintaining and improving our use of it
7. [If have completed training and fully implemented (6=F)] ING7
How does your primary practice share data electronically through the EHR (not including Fax)? [ROTATE] (Select all that apply.) We share data...
- ... with a local or state Health Information Exchange (HIE)
 - ...within your own practice site
 - ...among different sites within your medical group*
 - ...with pharmacies outside your medical organization
 - ...with hospitals outside your medical organization
 - ...with labs outside your medical organization
 - ...with specialists outside your medical group
 - ...with patients and caregivers using an online Personal Health Record (PHR)
- * asked of non-solo practices (S4=Yes)

NEW PROGRAMS AND INITIATIVES

The next series of questions focus on some new CMS initiatives.

8. Typically, which of the following best describes when you prepare for upcoming changes to the U.S. healthcare system? (select one) DMG4A
- Well in advance of the change taking effect
 - Immediately prior to the change taking effect
 - When the change takes effect
 - After the change takes effect

9. When you are considering adopting new programs or practices, which of the following is the MOST important factor? Which is the LEAST important factor? (randomize) PG11
- Check one as MOST important
 - Check one as LEAST important

- | | | | |
|----|--|-------------------|--------------------|
| a. | | MOST
IMPORTANT | LEAST
IMPORTANT |
| | a. Adherence to sound business practices | | |
| | b. Well supported evidence in peer-reviewed journals | | |
| | c. Potential for improving patients' health outcomes | | |

10. How favorable is your opinion of each of the following programs (randomize a-f; show g-k not randomized at the end of the series)							
		Very favorable	Somewhat favorable	Somewhat unfavorable	Very unfavorable	I am not familiar with this program	ATG7 AWG2
	a.Accountable Care Organization (e.g., New Generation ACOs, Pioneer ACO, Medicare Shared Savings Program, or Advance Payment ACO Model) or any program in which providers are compensated partly based on measurable quality						
	b.Patient Centered Medical Home: A primary care practice in which providers are compensated for coordinating all of						

	the patient's health care							
	c. Open Payments, also known as the Physician Payments Sunshine Act: Reporting of compensation to providers by pharmaceutical companies to CMS							
	d. The Health Insurance Marketplace: Offering consumers the ability to shop for affordable coverage and subsidies (also known as health insurance exchanges)							
	e. Medicare durable medical equipment supplier program: Known as the Competitive Bidding Program for durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS)							
	f. Medicare Part D Prescriber Enrollment Rule 4159: Part of the Medicare Part D Fraud Prevention Program							
	g. Physician Quality Reporting System (PQRS)							
	h. ICD-10: The new coding system to replace ICD-9							
	i. Medicare e-Prescribing							

	Incentive Program							
	j. The Medicare and Medicaid Fraud Prevention Program							
	k. Other quality reporting requirements (e.g., state, local, insurer)							
11.	[If aware of Open Payments/Sunshine Act and Primary Care Physician or Specialist] Regarding Open Payments/the Sunshine Act, have you registered through CMS to review your information before it is made public? [If aware of Open Payments/Sunshine Act and Practice Manager/Office Manager] Regarding Open Payments/the Sunshine Act, have the physicians in your practice registered through CMS to review their information before it is made public?							BP1
	<ul style="list-style-type: none"> • Yes • No 							
12.	[If registered to review information and Primary Care Physician or Specialist] Did you look up your name to see what was reported about you on the public website? [If registered to review information and Practice Manager/Office Manager] Did you or the physicians in your practice look up their names to see what was reported about them on the public website?							BP1
	<ul style="list-style-type: none"> • Yes • No 							
13.	[If aware of Health Insurance Marketplace and Primary Care Physician or Specialist]: Do you tell patients about the Health Insurance Marketplace as a place to shop for affordable health insurance?							
	<ul style="list-style-type: none"> • Yes • No 							
[If aware of the Medicare durable medical equipment supplier program] Regarding your patients who require durable medical equipment or supplies...								
14A.	How often can you readily obtain DMEPOS items covered by the Competitive Bidding Program?							BG3
	<ul style="list-style-type: none"> • Always • Usually • Sometimes • Never 							
14B.	Has the quality of the medical equipment or supplies since the DMEPOS Competitive Bidding Program started...							BG3
	<ul style="list-style-type: none"> • Improved • Remained about the same • Worsened • Don't know 							

- 14C. Has the quality of service provided by the Competitive Bidding Program contract suppliers... BG3
- Improved
 - Remained about the same
 - Worsened
 - Don't know
15. [If aware of Part D Prescriber Enrollment rule 4159, part of the Medicare Part D Fraud Prevention program and Primary Care Physician or Specialist] Are you currently enrolled as a Medicare Part D prescriber (under Part D Prescriber Enrollment Rule 4159)? BP1/SP3
- [If aware of Part D Prescriber Enrollment rule 4159, part of the Medicare Part D Fraud Prevention program and Practice Manager/Office Manager] Are the physicians in your practice currently enrolled as Medicare Part D prescribers (under Part D Prescriber Enrollment Rule 4159)?
- Yes
 - No
 - Don't know
16. In your opinion, which of the new initiatives are most likely to improve health outcomes for the United States as a whole? (Select up to 3) PG10
- Accountable Care Organization (e.g., New Generation ACOs, Pioneer ACO, Medicare Shared Savings Program, or Advance Payment ACO Model) or any program in which providers are compensated partly based on measurable quality
 - Patient Centered Medical Home: A primary care practice in which providers are compensated for coordinating all of the patient's health care
 - Open Payments, also known as the Physician Payments Sunshine Act: Reporting of compensation to providers by pharmaceutical companies to CMS
 - The Health Insurance Marketplace: Offering consumers the ability to shop for affordable coverage and subsidies (also known as health insurance exchanges)
 - Medicare durable medical equipment supplier program: Known as the Competitive Bidding Program for durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS)
 - Medicare Part D Prescriber Enrollment Rule 4159: Part of the Medicare Part D Fraud Prevention Program
 - Physician Quality Reporting System (PQRS)
 - ICD-10: The new coding system to replace ICD-9
 - Medicare e-Prescribing Incentive Program
 - The Medicare and Medicaid Fraud Prevention Program
 - Other quality reporting requirements (e.g., state, local, insurer)
 - Other (please specify)
 - None
 - Don't know

QUALITY PROGRAMS

17. [If Primary Care Physician or Specialist] When you admit a Medicare patient to the hospital for a non-emergency issue, which statement best describes the decision process? [ROTATE] [select only one response] DMG4A
- My patient requests a particular hospital and I try to accommodate their preference
 - I provide written material or online information to review with the patient and the patient decides
 - I offer options for discussion, and the patient and I decide together
 - I recommend the hospital I feel is best, which the patient generally accepts
18. [If Primary Care Physician or Specialist] When you must admit a Medicare patient to the hospital on a non-emergency basis, how often do you discuss hospital quality with them? BG3
- Always
 - Usually
 - Sometimes
 - Never
19. Please indicate how favorable you are towards the following interactive tools available for consumers on Medicare.gov. OMB
- | | | | | | | |
|--|-------------------|-----------------------|-------------------------|---------------------|---------------------------------|--------------|
| | Very
favorable | Somewhat
favorable | Somewhat
unfavorable | Very
unfavorable | I am not
familiar
with it | |
| | | | | | | ATG7
AWG2 |
- a. **Hospital Compare:**
An interactive tool on Medicare.gov that provides information about how well hospitals provide care for certain conditions
- b. **Nursing Home Compare:** The interactive tool on Medicare.gov that provides information to consumers about the quality of nursing homes
- c. **Plan Finder:** An interactive tool on Medicare.gov that provides information to help consumers choose a Medicare Part D or Medicare Advantage plan
- d. **Physician Compare:**
A Medicare web based tool that helps patients choose

- doctors in their locale
- e. **Dialysis Compare:**
A Medicare web based tool that helps patients find dialysis centers in their locale

20. Please indicate how favorable you are towards the CMS Preventive Care program, offering **preventive services** to Medicare patients. BG3
- Very favorable
 - Somewhat favorable
 - Somewhat unfavorable
 - Very unfavorable
 - I am not familiar with it

21. [If Primary Care Physician or Specialist] When discussing **preventive services** with patients, which one of the following is most often true? [DO NOT ACCEPT MULTIPLES] DMG4A
- You usually raise the topic of which preventive screenings the patient is due to have
 - Patient or caregiver usually raises the topic
 - You and the patient/caregiver raise the topic to about an equal extent
 - You don't typically discuss preventive services with patients or caregivers
 - Someone else manages this
 - Don't know

INFORMATION FOR HEALTHCARE PROFESSIONALS

22. To your knowledge, which of the following services are offered **free of charge** to patients under Original Medicare (Medicare Parts A and B only, and not Medigap or any other supplemental plan)? Please check all that apply. [ACCEPT MULTIPLES]

Check all that apply

KG8

- Alcohol misuse screening/counseling
- Bone mass measurement
- Cancer screenings
- Cardiovascular or cholesterol screening
- Depression screening
- Diabetes screening and management
- Glaucoma test
- Immunizations and shots
- Obesity screening & counseling
- One time "Welcome to Medicare" Preventive Care Visit
- Smoking cessation counseling
- None of these

23. To your knowledge, does Medicare or the Social Security Administration provide any financial help to seniors who cannot afford Part D/prescription drug coverage? KG8
- Yes
 - No
 - Don't know

Next, please think about the information resources available to healthcare professionals like yourself.

24. Please indicate which of the following resources you have used in the past year. (Select

all that apply.) [ROTATE]

ISG2/
ISG3

Check all that
apply

- a. National, state, or local medical conferences or meetings
- b. Professional membership organizations
- c. Professional journals (paper or online)
- d. Providers and/or staff in your practice
- e. Outside consultants (practice consultant, billing specialist)
- f. www.medscape.com
- g. Private insurance companies
- h. Medical Group Management Association (MGMA)
- i. Hospitals and health systems
- j. EHR vendor
- k. Pharmaceutical or medical device/supply reps
- l. Training sponsored by manufacturers
- m. Other online information sources

25. Please indicate which of the following CMS resources for information specifically about Medicare or other CMS programs and initiatives you have used in the past year. (Select all that apply.) [ROTATE]

ISG2/
ISG3

Check all that
apply

- a. www.cms.hhs.gov, the general website for the Centers for Medicare and Medicaid Services
- b. www.hhs.gov, the website of the US Department of Health and Human Services
- c. www.medicare.gov, the US government site for people with Medicare
- d. Medicare Learning Network (MLN), providing email updates, education, information, and resources for health care professionals
- e. MLN Connects, National Provider Calls for Medicare providers and suppliers
- f. www.Healthcare.gov, the Health Insurance Marketplace website
- g. (CMS) Open Door Forums
- h. A newsletter from CMS

26. In your primary practice, who is responsible for information seeking and sharing important information about new CMS policies and initiatives? (check all that apply)

DMG1

- Myself
- [If Primary Care Physician or Specialist] Other clinicians
- [If Practice Manager/Office Manager] Clinicians
- [If Primary Care Physician or Specialist] Practice Manager(s)/Office Manager(s)
- [If Practice Manager/Office Manager] Other Practice Manager(s)/Office Manager(s)
- A central department at a hospital or medical group
- A contractor or consultant
- Other (specify title)
- No one in particular
- Don't know

27. In general, how strongly do you agree or disagree that you have all the information needed regarding CMS programs and initiatives including Medicare? KG2

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree

28. In general, how strongly do you agree or disagree that CMS provides information that is... PG9
(rotate)

- | | Strongly
agree | Somewhat
agree | Somewhat
Disagree | Strongly
Disagree |
|---|-------------------|-------------------|----------------------|----------------------|
| a. The right level of detail | | | | |
| b. Accurate | | | | |
| c. Easy to understand | | | | |
| d. [If Primary Care Physician or
Specialist] Relevant for your
specialty
[If Practice Manager/Office
Manager] Relevant for your
role | | | | |
| e. Easily accessible | | | | |
| f. Timely | | | | |
| g. Up-to-date | | | | |

29. How often do you use these social media in your medical practice? (randomize)

AWG2+
ISG3

How often used?							
Social media:	Once a week or more	More than once a month	About once a month	Less than once a month	One time only	Never	I am not aware of it
a. Facebook							
b. Twitter							
c. Blogs							
d. SERMO							
e. Doximity							
f. YouTube							
g. Other, specify _____ _____ _____							

30. In the future, how would you prefer that CMS communicate with you about important information about CMS programs and initiatives, including Medicare? (check all that apply)

ISG5

- A CMS website
- A CMS mobile app
- A CMS newsletter
- Blog
- Email that you subscribe to
- Fax
- Journal article (online or print)
- Letter sent by US Mail
- Medicare CME training seminar
- Medscape
- Podcast
- Regional or local meeting
- Social media: Facebook
- Social media: SERMO
- Social media: Twitter
- Webinar
- Other (specify) _____

ABOUT MEDICARE

31. In general, please indicate how strongly you agree or disagree with each statement about Medicare. ISG6
- (rotate)
- | | Strongly agree | Somewhat agree | Somewhat disagree | Strongly disagree | NA |
|---|----------------|----------------|-------------------|-------------------|----|
| a. Medicare provides access to better healthcare | | | | | |
| b. Medicare provides tools to help families make better health care decisions | | | | | |
| c. Medicare is your partner | | | | | |
| d. Medicare is innovative | | | | | |
| e. Medicare is an organization you trust | | | | | |
| f. Medicare helps patients manage their health | | | | | |
| g. Medicare is up-to-date | | | | | |
| h. Medicare is responsive when you call | | | | | |
| i. Medicare is helpful when you have a question | | | | | |

SATISFACTION WITH PROFESSION

32. Overall, how satisfied are you with your current profession?
- Very satisfied
 - Somewhat satisfied
 - Not very satisfied
 - Not at all satisfied

DEMOGRAPHICS

The final few questions are for classification purposes.

33. Which of the following categories best describes the size of the city where your primary practice operates? DP2
- Large city
 - Mid-size city
 - Small city
34. Which of the following categories best describes the location where your primary practice operates? DP2
- Suburban
 - Rural
 - Urban
35. Which of the following categories best describes your primary practice? DP2
- Single specialty
 - Multi-specialty with primary and specialty care
 - Multi-specialty with primary care only
 - Multi-specialty with specialty care only
 - None of the above
 - Don't know

36. [If Primary Care Physician or Specialist] At what type of facility is your practice primarily based? (Even though you may treat patients at multiple locations, indicate where the majority of your practice is based.) DP2
 [If Practice Manager/Office Manager] At what type of facility is your practice primarily based? (Even though you may work as a Practice Manager/Office Manager at multiple locations, indicate where the majority of your practice is based.)
 [DO NOT ACCEPT MULTIPLES]
- An office-based private practice
 - Community/teaching hospital
 - Community/non-teaching hospital
 - University-affiliated hospital
 - Other (please specify)
37. Are you employed by a hospital or health system?
- Yes
 - No
 - Don't know
38. An Integrated Delivery Network (IDN) or Integrated Delivery System (IDS) is a network of hospitals, physicians, other providers, insurers and/or community agencies that engage with each other to provide coordinated care to patients in a particular market. Is your primary practice part of an integrated delivery network or system?
- Yes
 - No
 - Don't know
39. Please indicate any particular nationality, ethnic or racial groups your primary practice specializes in serving. (Select all that apply.) DP2
- Black/African American
 - American Indian/Pacific Islander
 - Asian
 - Caucasian
 - Hispanic
 - Other (specify) _____
 - None
40. [If Primary Care Physician or Specialist] Which of the following best describes your role in the practice?
- I see patients exclusively and am not involved in managing my practice
 - I have some involvement in managing my practice
 - I am highly involved in managing my practice
 - I am the sole person who manages my practice
41. [If Primary Care Physician or Specialist] Approximately how many patients do you see in an average week?
- Patients in a typical week: [RECORD NUMBER 1–999]
42. Please indicate your gender. DG1
- Male
 - Female

43. What is your age? DG2
- [Record age and code into census age bands]
45. May we contact you to conduct additional research studies in the future? Whether you choose to participate in those studies is up to you. We will not share your information with anyone for marketing purposes. BG8
- Yes
 - No

Thank you very much for your time.