

Select a Language: English Français Español

Q&A: <u>Frequently Asked</u> <u>Questions</u>



July 10, 2013

Effective June 27, 2013, CBP will no longer issue windshield decal stickers for vehicles using the SENTRI lanes.

If you had a pending application for a replacement decal sticker, your application will be cancelled. If you had an appointment scheduled to receive the decal, your appointment will be cancelled.

A refund will be initiated on your behalf for the \$25 fee if you submitted your application through GOES. This refund may take up to six months to process.

Welcome to GOES - the Official U.S. Government Web Site

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household- must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

Existing GOES User	New G	CARD A
Registered GOES users can log in here	If you are a	new GOES user
GOES User ID: Passwor d:	personal info Traveler Mer	to provide some mation and Trusted bership Number (if Ictictoregist er. Activate Membership Card button to activate trusted traveler
pw d Sign In		carc s received by
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Forgot your password or user ID?		
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	Home Help Log off
Terms and Conditions	
You are entering an Official United States Government System, which may be used only for authorized purposes. The Government may monitor and audit usage of this system and a system constitutes consent to such monitoring and auditing. Unauthorized attempts to upload information and/or change information on these Web sites are strictly prohibited and a Fraud and Abuse Act of 1986 and Title 18 U.S.C. Sec 1001 and 1030.	
Use of this system constitutes consent to the above IF YOU DO NOT CONSENT, DO NOT CONTINUE.	
Click Print to print this page.	
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Change Password Change Security	:: Application(s) in Process ::					
Questions Change Profile Apply in French	Application ID	Program	Application	Туре	Status	Action
	:: Program Membership(s) ::	_				
	Enroll in a New Program Program	Membership Number	Status	Renewal Date	А	ction
	 No application in-proces 'Change Profile' to provi 	s. Please click on 'Enroll in a de your membership number	New Program' to start a	ın initial enrollment. If	you're already a member of SEN	TRI or NEXUS, click on

Personal Information

GLOBAL ONLINE EN	IROLLMENT SYSTEM	
ASS Application Wizard	Personal Information	
<u>Personal Information</u> Other Names Used	* Mandatory Fields	
Date and Place of Birth Contact Information	Please enter mandatory fields below:	
<u>Citizenship Information</u> <u>Permanent Resident Status</u> Admissibility Documents	You can not update your registration data until your other application(s) has been finalized.	
Primary Residence	Last/Paternal Name* Johnson	
Driver's License Current Address	Suffx	
Address History	Maternal Name	
Current Employment Status	First Name* Trish	
Employment History Travel History	Middle Name	
Additional Information		
Final Review	E-mail Address	
	Gender*	
	Eye color *	
	Height * English M ft. in.	
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Date and Place of Birth

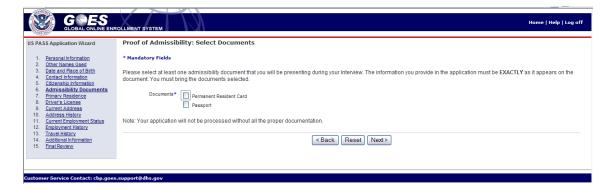
Personal information Other Names Used Other Names Used Other Names Used Vou can not update your registration data until your other application(s) has been finalized. Contact Information	
Citizenship Information Date of Birth (yyyy/mm/dd)* 1988/08/08	
Admissibility Documents City of Birth* Fairfax	
Driver's License Country of Birth* UNITED STATES	
Current Address State/Province of Birth VIRGINIA	
Address History Current Employment Status	
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Citizenship Information

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US PASS Application Wizard	Citizenship Information	
Personal Information Other Hames Used Other Hames Used Contact Information Contact Information Criticareable Criticareable Information Criticareable Criticareabl	Handatory Fields Please select the country of your primary citizenship and follow the wizard to provide your proof of primary citizenship. If you carry more than one country of citizenship, you will have the opportunity to add additional countries later on. Country of Citizenship Type Actions	
13. <u>Travel History</u> 14. <u>Additional Information</u> 15. <u>Final Review</u>	<back next="" reset=""></back>	

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US PASS Application Wizard 1. Personal Information 2. Other Hames Used 3. Date and Pase of Brith 4. Contact Information 5. Citizenship Information 6. Admissibili Documentia 7. Primary Residence 8. Ciricet Lacenate 9. Current Jadora 11. Current Jadora 11. Current Jadora 11. Current Jadora 12. Circet History 13. Circet History 14. Additional Information 15. Einal Review	Citizenship Information: Select Documents * Mandatory Fields Please select at least one proof of citizenship document for UNITED STATES that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the documents selected. Citizenship Type* Primary Citizenship Card Citizenship Card Citizenship Card Citizenship Card Sith Certificate Note: Your application will not be processed without all the proper documentation.
Customer Service Contact: cbp.goes	<back next="" reset=""></back>

Admissibility Information



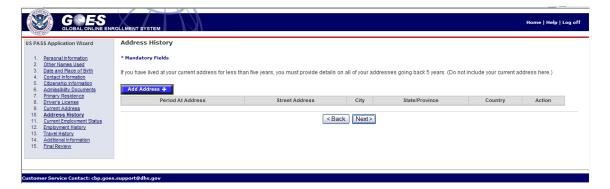
Primary Residence

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US PASS Application Wizard	Primary Residence	
Personal Information Other Names Used Date and Place of Birth	* Mandatory Fields	
<u>Date and Place of Diriti</u> <u>. Contact Information</u> <u>. Citizenship Information</u> <u>6. Admissibility Documents</u>	Please select the country of your primary residence.*	
7. Primary Residence 8. <u>Driver's License</u> 9. <u>Current Address</u>	When you come in for your Interview, you are required to bring proof that your primary residence is at the country you selected.	
10. Address History 11. Current Employment Status 12. Employment History 12. Employment History	If your primary residence is offerent than your current address, please provide details:	
13. <u>Travel History</u> 14. <u>Additional Information</u> 15. <u>Final Review</u>	auuress, pease provide unais.	
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Customer Service Contact: cbp.goes	.support@dhs.gov	

Current Address

	ROLLMENT SYSTEM Home Help Log off
US PASS Application Wizard	Current Address
US PASS Application Wizard 1. Personal Information 2. Other Kames Lised 3. Data and Pace of Brith 4. Contact Information 5. Citizenship Information 6. Admissible Documentia 7. Primary Residence 8. Our cent Address 10. Address History 11. Current Address 10. Address History 13. Travel History 14. Additional Information 15. Einal Review	Kandatory Fields Please enter mandatory fields below The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed. When you come in for your Interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc. As of Date from (yyyyinm)* Street Address Street Number Street Number Street Name * Street Address Street Number Street Name * Street Address Street Number Street Number Country* Country* Country* DestalZp Code Check here if your Imaing Address
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Address History



Employment History

