

**Q.1 Interviewer: Instructions to the interviewer are in bold blue text.**

**Please do not read "Don't Known/Unknown" choices unless instructed to read the choices.**

**Please do not read "Refused" choice on any question.**

**The purpose of this study is to investigate TV tipovers for children younger than five years of age and determine:**

**What types of TVs are falling?**

**Are we seeing more of the newly designed digital TVs falling?**

**Why are the TVs falling?**

**What is the interaction between the child and TV?**

**There will be a report written summarizing the results at the end of the study.**

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**Sections:**

**Questions**

**Q4 - Q9**

**Q11 - Q24**

**Q26 - Q40**

**Q42 - Q55**

**Q57 - Q68**

**Q70 - Q79**

**Section**

**Contact Questions**

**TV Tipover Scenario Questions**

**TV Specific Questions**

**TV Placement/Mount Questions**

**Furniture Questions**

**General TV Tipover Questions**

**Q.2 Interviewer: Please enter Task Number**

\_\_\_\_\_ (5-17)

Q.3 **Contact Questions**

Q.4 Hello, may I speak with the parent or guardian of \_\_\_\_\_?  
I'm calling for the Consumer Product Safety Commission. We are presently performing a study on childhood television tipovers. I understand that (Victim's Name) was in an accident involving a television and would like to ask you some questions about the accident.

**Interviewer:**

**Be prepared to answer/assure with the following:**

- that the identity will be kept confidential
- that the purpose of the study is to prevent future incidents and injuries
- there is a particular interest in the circumstances surrounding the childhood TV tipover

(18)

- 1 Agreed
- 2 Refused

[S - IF THE ANSWER IS 2, THEN SKIP TO QUESTION 80]

Q.5 Do you know how this incident happened?

[REQUIRE ANSWER]

(19)

- 1 Yes
- 2 No
- 3 Refused

[S - IF THE ANSWER IS 1, THEN SKIP TO QUESTION 11]

Q.6 Is there someone else who knows more about the details of the incident?

[REQUIRE ANSWER]

(20)

- 1 Yes
- 2 No
- 3 Refused

[S - IF THE ANSWER IS 2 OR 3, THEN SKIP TO QUESTION 80]

Q.7 Is he/she available?

[REQUIRE ANSWER]

( 21 )

- <sub>1</sub> Yes
- <sub>2</sub> No
- <sub>3</sub> Refused

[S - IF THE ANSWER IS 1, THEN SKIP TO QUESTION 4]  
[S - IF THE ANSWER IS 3, THEN SKIP TO QUESTION 80]

Q.8 Record name and phone number if different.

\_\_\_\_\_ ( 22- 71 )

Q.9 When would be a good time to contact him/her?

[REQUIRE ANSWER]

\_\_\_\_\_ ( 72-121 )

[D - IF THE ANSWER TO QUESTION 7 IS 2, THEN SKIP TO QUESTION 80]

Q.10 **TV Tipover Scenario Questions**

Q.11 Please give a brief summary of the reason for the emergency room visit.

**Interviewer: Please probe for the following information if they fail to mention it in their summary**

- **TV involvement in incident or injury**
- **Prompt for injury and treatment given**
- **Specify the primary body part injured**

[REQUIRE ANSWER]

\_\_\_\_\_ (122-1121)

Q.12 **Interviewer: If the incident did not involve a television, end the interview.**

[REQUIRE ANSWER]

( 1122 )

- <sub>1</sub> Continue
- <sub>2</sub> End the Interview

[S - IF THE ANSWER IS 2, THEN SKIP TO QUESTION 79]

Q.13 What was the child doing prior to the incident?

[REQUIRE ANSWER]

\_\_\_\_\_  
(1123-1372)

Q.14 In what condition was the child found, after the TV fell?

**Interviewer: Please probe for items such as**  
**- Who found the child?**  
**- Were they found under items such as the TV or furniture?**

[REQUIRE ANSWER]

\_\_\_\_\_  
(1373-1622)

Q.15 What happened after the child was found?

**Interviewer: Please probe for items such as**  
**- Was child treated at home first?**  
**- How long before child taken to the emergency room?**

[REQUIRE ANSWER]

\_\_\_\_\_  
(1623-1872)

Q.16 Were any other children present when the incident occurred?

**Interviewer: We are interested in finding out about children in the same room as victim during the TV falling.**

[REQUIRE ANSWER]

(1873)

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

[S - IF THE ANSWER IS 2 OR 3 OR 4, THEN SKIP TO QUESTION 18]

Q.17 What relationship were the other children to (name of victim)?

**Interviewer: Probe for ages of other children.**

[REQUIRE ANSWER]

\_\_\_\_\_  
(1874-2123)

Q.18 What fell?

**Interviewer:**

**What items/objects fell/tipped over during the incident. We are interested in finding out what fell.**

**Instruction: Read choices except for Refused. Item did not have to strike the child.**

[REQUIRE ANSWER]

(2124)

- <sub>1</sub> Television only
- <sub>2</sub> Television and furniture (other items could have fallen as well)
- <sub>3</sub> Television and other items (no furniture fell)
- <sub>4</sub> Television did not fall (End the interview)
- <sub>5</sub> Refused (End the interview)

[S - IF THE ANSWER IS 1 OR 2, THEN SKIP TO QUESTION 20]

[S - IF THE ANSWER IS 4 OR 5, THEN SKIP TO QUESTION 79]

Q.19 Please describe what other items fell?

[REQUIRE ANSWER]

\_\_\_\_\_  
(2125-2374)

Q.20 Which best describes the interaction of the child with the TV or furniture right before the TV or furniture fell?

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

( 2375 )

- <sub>1</sub> Climbing on the TV or furniture
- <sub>2</sub> Pulling on the TV or furniture
- <sub>3</sub> Pushing on the TV or furniture
- <sub>4</sub> Pulling on Cords or Wires Attached to TV
- <sub>5</sub> Did not touch or interact with TV or furniture
- <sub>6</sub> Other interaction with TV or furniture
- <sub>7</sub> Don't Know
- <sub>8</sub> Refused

[S - IF THE ANSWER IS 1 OR 2 OR 3 OR 4 OR 5 OR 7 OR 8, THEN SKIP TO QUESTION 22]

Q.21 Please describe how the child interacted with the TV or furniture.

[REQUIRE ANSWER]

( 2376-2625 )

Q.22 Did anyone else touch or interact with the TV or furniture right before the TV or furniture fell?

[REQUIRE ANSWER]

( 2626 )

- <sub>1</sub> Yes
- <sub>2</sub> No
- <sub>3</sub> Don't Know
- <sub>4</sub> Refused

[S - IF THE ANSWER IS 2 OR 3 OR 4, THEN SKIP TO QUESTION 26]

Q.23 Which best describes the interaction with the other person and the TV or furniture right before the TV or furniture fell?

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

( 2627 )

- <sub>1</sub> Climbing on the TV or furniture
- <sub>2</sub> Pulling on the TV or furniture
- <sub>3</sub> Pushing on the TV or furniture
- <sub>4</sub> Pulling on Cords or Wires Attached to TV
- <sub>5</sub> Other interaction with the TV or furniture
- <sub>6</sub> Don't know
- <sub>7</sub> Refused

[S - IF THE ANSWER IS 1 OR 2 OR 3 OR 4 OR 6 OR 7, THEN SKIP TO QUESTION 26]

Q.24 Please describe how the other person interacted with the TV or furniture.

[REQUIRE ANSWER]

( 2628-2877 )

Q.25 **TV Specific Questions**

Q.26 What type of television was involved in the incident?

**Instruction: Read choices except for Refused.**

**Interviewer:**

**Flat screen deals with the curvature of the screen whereas newer flat panel deals with the depth of the TV.**

**TUBE - CRT can also be flat screen, older TVs usually CRT.  
Flat panel - usually the newer tvs which are thin in depth.**

[REQUIRE ANSWER]

( 2878 )

- <sub>1</sub> Tube (CRT)
- <sub>2</sub> Flat panel (plasma, LCD)
- <sub>3</sub> Projection (rear projection)
- <sub>4</sub> Other
- <sub>5</sub> Don't know
- <sub>6</sub> Refused

[S - IF THE ANSWER IS 1 OR 2 OR 3 OR 5 OR 6, THEN SKIP TO QUESTION 28]

Q.27 Please describe the "other" type of television.

[REQUIRE ANSWER]

( 2879-3128 )

Q.28 What is the approximate screen size (**measured diagonally**) of the TV involved in incident? **Please specify units.**

**Interviewer: Height and width if the diagonal measurement is unknown.**

[REQUIRE ANSWER]

( 3129-3178 )

Q.29 What is the approximate depth of the TV from the front of the screen to the back of the TV?

**Interviewer: Don't read choices unless respondent is unsure, then interviewer could prompt. Don't read the refused choice.**

[REQUIRE ANSWER]

( 3179 )

- 1 Less than 6 Inches
- 2 6 inches to Less 12 inches
- 3 12 inches (1 Ft) to Less than 24 inches (2 Ft)
- 4 More than 24 Inches (2 Ft)
- 5 Don't Know
- 6 Refused

Q.30 What type of signal does the TV receive?

**Interviewer: This is the signal the TV receives without any type of converter box.**

[REQUIRE ANSWER]

( 3180 )

- 1 Analog
- 2 Digital
- 3 Don't Know
- 4 Refused

Q.31 What is the name brand of the TV involved in the incident?

[REQUIRE ANSWER]

\_\_\_\_\_ ( 3181-3230 )

Q.32 What is the Model and Model number?

[REQUIRE ANSWER]

\_\_\_\_\_ ( 3231-3280 )



Q.33 What is the approximate age of the TV?

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

( 3281 )

- 1 New or less than 1 year old
- 2 1 to less than 5 years old
- 3 5 to less than 10 years old
- 4 10 years or more
- 5 Don't know
- 6 Refused

Q.34 Which of the following best describes the base of the TV?

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

( 3282 )

- 1 Built-in swivel base (moves, turns)
- 2 Stationary Base (does not move)
- 3 Other
- 4 Don't Know
- 5 Refused

[S - IF THE ANSWER IS 1 OR 2 OR 4 OR 5, THEN SKIP TO QUESTION 36]

Q.35 Please describe the "other" type of base.

[REQUIRE ANSWER]

\_\_\_\_\_ ( 3283-3382 )

Q.36 Did the base of the TV itself break or fail in some way?

**Interviewer: Asking about the base of the TV itself and not about a wall-mount or furniture breaking.**

[REQUIRE ANSWER]

( 3383 )

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

[S - IF THE ANSWER IS 2 OR 3 OR 4, THEN SKIP TO QUESTION 38]

Q.37 Please describe how the base of the TV broke or failed.

[REQUIRE ANSWER]

\_\_\_\_\_  
( 3384-3633)

Q.38 Which location describes where the TV was located at the time of the incident?

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

( 3634)

- <sub>1</sub> Living room or Family room or Den
- <sub>2</sub> Bedroom
- <sub>3</sub> Kitchen
- <sub>4</sub> Dining room
- <sub>5</sub> Other
- <sub>6</sub> Don't know
- <sub>7</sub> Refused

[S - IF THE ANSWER IS 1 OR 2 OR 3 OR 4 OR 6 OR 7, THEN SKIP TO QUESTION 40]

Q.39 Please describe the "other" location.

[REQUIRE ANSWER]

\_\_\_\_\_  
( 3635-3734)

Q.40 About how high was the television positioned measured from the floor to the bottom of the television? **Please specify units of measurement.**

[REQUIRE ANSWER]

\_\_\_\_\_  
( 3735-3784)

Q.41 **TV Placement/Mount Questions**

Q.42 Which describes the placement of the TV in the room prior to the incident?

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

(3785)

- 1 Freestanding (inside or on furniture, on the floor or countertop)
- 2 Wall-mounted (on the wall or some type of mount)
- 3 Other
- 4 Don't know
- 5 Refused

[S - IF THE ANSWER IS 1 OR 4 OR 5, THEN SKIP TO QUESTION 44]

[S - IF THE ANSWER IS 2, THEN SKIP TO QUESTION 49]

Q.43 Please describe the "other" type of placement.

[REQUIRE ANSWER]

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(3786-4035)

Q.44 Prior to the incident was the TV

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

(4036)

- 1 Inside of furniture (such as an entertainment center, cabinet, etc.)
- 2 On top of furniture (such as a tv stand, dresser, etc.)
- 3 On the floor
- 4 On a countertop
- 5 Other
- 6 Don't know
- 7 Refused

[S - IF THE ANSWER IS 1 OR 2, THEN SKIP TO QUESTION 57]

[S - IF THE ANSWER IS 3, THEN SKIP TO QUESTION 70]

[S - IF THE ANSWER IS 4, THEN SKIP TO QUESTION 47]

[S - IF THE ANSWER IS 6 OR 7, THEN SKIP TO QUESTION 72]

Q.45 Please describe other.

[REQUIRE ANSWER]

( 4037-4286)

Q.46 **Interviewer: Was the "other" a type of furniture?**

[REQUIRE ANSWER]

( 4287)

1 Yes (go to furniture section)

2 No

[S - IF THE ANSWER IS 1, THEN SKIP TO QUESTION 57]

Q.47 Did the item the TV was in or on break or fail in some way?

[REQUIRE ANSWER]

( 4288)

1 Yes

2 No

3 Don't know

4 Refused

[S - IF THE ANSWER IS 2 OR 3 OR 4, THEN SKIP TO QUESTION 72]

Q.48 Please describe how it broke or failed.

[REQUIRE ANSWER]

( 4289-4538)

[D - IF THE ANSWER TO QUESTION 47 IS 1, THEN SKIP TO QUESTION 72]

Q.49 Before the incident, what type of wall mount was the TV attached to

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

( 4539)

1 Fixed against the wall (does not tilt, extend or articulate from wall)

2 Against the wall but can swivel and tilt from wall

3 Fixed shelf attached to wall (does not swivel)

4 Swivel shelf attached to wall (angle can be adjusted)

5 Other

6 Don't know

7 Refused

[S - IF THE ANSWER IS 1 OR 2 OR 3 OR 4 OR 6 OR 7, THEN SKIP TO QUESTION 51]

Q.50 Please describe the "other" type of wall mount.

[REQUIRE ANSWER]

\_\_\_\_\_  
( 4540-4789)

Q.51 Please specify the brand name of the wall mount.

**Interviewer: If brand name is unknown, where purchased? Please state "purchased at (retailer)" in answer.**

[REQUIRE ANSWER]

\_\_\_\_\_  
( 4790-5039)

Q.52 What type of material is the mount made from?

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

( 5040 )

- 1 All Metal
- 2 All Plastic
- 3 Combination of Metal and Plastic
- 4 Wood
- 5 Other
- 6 Don't Know
- 7 Refused

[S - IF THE ANSWER IS 1 OR 2 OR 3 OR 4 OR 6 OR 7, THEN SKIP TO QUESTION 54]

Q.53 Please describe the "other" type of material mount made from.

[REQUIRE ANSWER]

\_\_\_\_\_  
( 5041-5290)

Q.54 Did the mount break or fail in some way?

[REQUIRE ANSWER]

( 5291 )

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

[S - IF THE ANSWER IS 2 OR 3 OR 4, THEN SKIP TO QUESTION 72]

Q.55 How did it break or fail?

[REQUIRE ANSWER]

\_\_\_\_\_  
( 5292-5541)

[D - IF THE ANSWER TO QUESTION 54 IS 1, THEN SKIP TO QUESTION 72]

Q.56 **Furniture Questions**

Q.57 What type of furniture was the TV placed in or on during the incident?

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

( 5542)

- 1 Entertainment Center
- 2 TV stand or cart
- 3 Dresser or Chest of Drawers or Bureau
- 4 Shelving or Bookcase or Cabinet
- 5 Other
- 6 Don't know
- 7 Refused

[S - IF THE ANSWER IS 1 OR 2 OR 3 OR 4 OR 6 OR 7, THEN SKIP TO QUESTION 59]

Q.58 Please describe the "other" type of furniture.

[REQUIRE ANSWER]

\_\_\_\_\_  
( 5543-5792)

Q.59 What is the brand name of the furniture?

**Interviewer: If brand name is unknown, where purchased? Please state "purchased at (retailer)" in answer.**

[REQUIRE ANSWER]

\_\_\_\_\_  
( 5793-5842)

Q.60 What is the model and model number?

[REQUIRE ANSWER]

\_\_\_\_\_  
( 5843-5892)

Q.61 Was the furniture stationary or can it move due to having wheels?

[REQUIRE ANSWER]

( 5893 )

- 1 Stationary
- 2 Wheels
- 3 Other
- 4 Don't know
- 5 Refused

[S - IF THE ANSWER IS 1 OR 2 OR 4 OR 5, THEN SKIP TO QUESTION 63]

Q.62 Please describe the "other" type of movement of the furniture.

[REQUIRE ANSWER]

\_\_\_\_\_ ( 5894-6143 )

Q.63 Did the furniture fail or break in some way?

[REQUIRE ANSWER]

( 6144 )

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

[S - IF THE ANSWER IS 2 OR 3 OR 4, THEN SKIP TO QUESTION 65]

Q.64 How did the furniture break or fail?

[REQUIRE ANSWER]

\_\_\_\_\_ ( 6145-6394 )

Q.65 What type of surface was the furniture on?

**Instruction: Read choices except for Refused.**

[REQUIRE ANSWER]

(6395)

- 1 Carpeting
- 2 Hardwood
- 3 Tile
- 4 Lineoleum
- 5 Rug on carpet
- 6 Rug on hard surface (hardwood, tile, or lineoleum)
- 7 Other
- 8 Don't know
- 9 Refused

[S - IF THE ANSWER IS 1 OR 2 OR 3 OR 4 OR 5 OR 6 OR 8 OR 9, THEN SKIP TO QUESTION 67]

Q.66 Please describe the "other" type of surface the furniture was on.

[REQUIRE ANSWER]

\_\_\_\_\_ (6396-6495)

Q.67 Were there any anti-tipping or safety devices as part of the television or installed with the furniture?

[REQUIRE ANSWER]

(6496)

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

[S - IF THE ANSWER IS 2 OR 3 OR 4, THEN SKIP TO QUESTION 74]

Q.68 Please describe the types of devices installed?

[REQUIRE ANSWER]

\_\_\_\_\_ (6497-6746)

[D - IF THE ANSWER TO QUESTION 67 IS 1, THEN SKIP TO QUESTION 74]

Q.69 **General TV Tipover Questions**



Q.70 What type of surface was the TV on?

**Instruction: Read choices except for Refused.**

(6747)

- 1 Carpeting
- 2 Hardwood
- 3 Tile
- 4 Lineoleum
- 5 Rug on carpet
- 6 Rug on hard surface (hardwood, tile, or lineoleum)
- 7 Other
- 8 Don't know
- 9 Refused

[S - IF THE ANSWER IS 1 OR 2 OR 3 OR 4 OR 5 OR 6 OR 8 OR 9, THEN SKIP TO QUESTION 72]

Q.71 Please describe the "other" type of surface the TV was on.

\_\_\_\_\_ (6748-6847)

Q.72 Was there any anti-tipping or safety devices as part of the television?

[REQUIRE ANSWER]

(6848)

- 1 Yes
- 2 No
- 3 Don't Know
- 4 Refused

[S - IF THE ANSWER IS 2 OR 3 OR 4, THEN SKIP TO QUESTION 74]

Q.73 Please describe the types of devices installed.

[REQUIRE ANSWER]

\_\_\_\_\_ (6849-7098)

Q.74 Have there been any other incidents with this TV tipping or falling? If so, please describe briefly how many incidents and what happened in each incident.

[REQUIRE ANSWER]

\_\_\_\_\_ (7099-8098)

Q.75 Is there anything else about the incident that the CPSC should know about?

\_\_\_\_\_ (8099-9098)

Q.76 I'm now going to ask some information about       (Victim's Name)      .

What was       (Victim's Name)      's age at the time of the accident?

**Interviewer: If any age < 3 years, prompt for the age in months. Don't read choices unless respondent is unsure, then interviewer could prompt. Don't read the refused choice.**

[REQUIRE ANSWER]

(9099)

- <sub>1</sub> less than 6 months old
- <sub>2</sub> 6 to 11 months old
- <sub>3</sub> 12 to 17 months old
- <sub>4</sub> 18 to 23 months old
- <sub>5</sub> 24 to 29 months old
- <sub>6</sub> 30 to 35 months old
- <sub>7</sub> 3 yrs to less than 4 yrs old
- <sub>8</sub> 4 yrs old
- <sub>9</sub> Don't know
- <sub>0</sub> Refused

Q.77 How long was       (Victim's Name)       under medical care specifically after the accident?

**Interviewer: Probe for whether they were hospitalized, required rehabilitation, or periodic check-ups/follow-up visits.**

[REQUIRE ANSWER]

\_\_\_\_\_ (9100-9599)

Q.78 What is the long term medical outlook for       (Victim's Name)      ?

[REQUIRE ANSWER]

\_\_\_\_\_ (9600-9849)

Q.79 On behalf of the Consumer Product Safety Commission, I would like to thank you for your cooperation during this interview. If we need to follow-up on this interview, would it be alright for us to get back in touch with you?

[REQUIRE ANSWER]

(9850)

<sub>1</sub> Yes

<sub>2</sub> No

<sub>3</sub> Refused

Q.80 Thank you for your time.

**Interviewer: End Interview**

Q.81 ***Interviewer: What is the date this interview was completed (MMDDYY)?***

MMDDYY ..... \_\_\_\_\_ (9851-9856)