

File a complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

1. What happened?
2. Desired resolution
3. My information
4. Product information
5. Review

My loan is *

- Federal loan (Stafford, Direct, consolidation, PLUS, Perkins)
- Non-federal loan (Private, alternate, other student loan)
- I am not sure

[Form trouble?](#)
[Chat now.](#)