

File a complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

- ✓ What happened?
- ✓ Desired resolution
- ✓ My information
- ✓ Product information
- 5. Review



[Form trouble?](#)
[Chat now.](#)

WHAT HAPPENED [\[EDIT\]](#)

Describe what happened so we can understand the issue...

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Product Non-federal loan (Private, alternate, other student loan)

Issue Getting a loan

DESIRED RESOLUTION [\[EDIT\]](#)

What do you think would be a fair resolution to your issue?

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MY INFORMATION [\[EDIT\]](#)

Contact information

Mailing address

Ms Jane Consumer
123 Consumer St.
Columbus OH 43215
United States

Email jane.consumer@email.com

Phone (555) 555-5555

I am filing on behalf of Myself

PRODUCT INFORMATION [\[EDIT\]](#)

Billing address is the same as mailing address.

Account/Loan number or SSN XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX9999

Information about the company

Example Company
United States

The information given is true to the best of my knowledge and belief. I understand that the CFPB cannot act as my lawyer, a court of law, or a financial advisor.

[Submit](#)