SUPPORTING STATEMENT

DEFENSE BIOMETRIC IDENTIFICATION SYSTEM (DBIDS)

A. JUSTIFICATION

1. Need for Information Collection

In the post 9/11 era, the Department of Defense (DoD) is taking all requisite measures to enhance security for physical access to DoD facilities and access to DoD networks. This is being accomplished by applying prudent countermeasures for all potential vulnerabilities focusing on security actions to mitigate heightened threat conditions.

DoD Directive 1000.25, "DoD Personnel Identity Protection (PIP) Program," July 2004, establishes policy for the implementation and operation of the PIP Program, to include use of DoD identity credentials and operation of the Defense Biometric Identification System (DBIDS). DBIDS is a fully configurable force protection system and serves as a physical access control and critical property registration system. DBIDS is authorized to issue identity credentials to those individuals needing physical access and not otherwise credentialed under DoD Instruction 1000.13, "Identification (ID) Cards for Members of the Uniformed Services, Their Dependents, and Other Eligible Individuals," December 5, 1997. These credentials take the form of a DBIDS card which is used as an installation pass only. It is important to note that DBIDS cards are issued only to those individuals who are not eligible for a Common Access Card (CAC) which is the DoD's PIV-compliant credential, a Teslin Uniformed Services Identification and Privilege card, or an approved government agency HSPD-PIV credential; There are future plans to also PIV-I credentials once they have been approved and become available for review and testing with the system.

Directive-Type Memorandum (DTM) 08-003, "Next Generation Common Access Card (CAC) Implementation Guidance," December 1, 2008, updates the requirements for CAC eligibility. Specific populations are automatically eligible for a CAC based on their personnel category within the DoD. Examples include Uniformed Service personnel, DoD civilian employees, and specific categories of personnel assigned overseas in support of the Department. CAC eligibility for other populations, including DoD contractors, non-DoD federal civilians, state employees, and other non-DoD affiliates, is based on the DoD government sponsor's determination of the type and frequency of access required to DoD facilities or networks that will effectively support the mission. To be eligible for a CAC, the access requirement must meet one of the following criteria:

- (a) The individual requires access to multiple DoD facilities or access to multiple non-DoD Federal facilities on behalf of the Department on a recurring basis for a period of six months or more (this requirement is applicable to DoD contractors only).
- (b) The individual requires both access to a DoD facility and access to DoD networks on site or remotely.

(c) The individual requires remote access to DoD networks that use only the CAC logon for user authentication.

These criteria are consistent with the August 2005 OMB Memorandum M-05-24 that directs credentialing standards generally apply to such categories unless they are short-term employees (less than six months), in which case the agency has discretion based on risk and other factors. Based on these criteria, a DBIDS card for non-DoD contractor personnel (or for DoD contractor personnel for under six months) requiring recurring physical access to an installation meets a need that is not fulfilled by the HSPD-12 PIV credential policy.

Individuals responsible for the monitoring of access control points and the design of automated access control systems for DoD installations and facilities must have information with which to identify authorized individuals. The possession of a DoD or other credential, to include an HSPD-12 PIV credential, is not sufficient to warrant entry. There are rules surrounding entry to access areas, to include days and times and under which force protection conditions an individual may enter an installation. DBIDS was developed for the collection and maintenance of this access authorization information, and for providing it to authorized individuals and systems for decision-making purposes. DBIDS provides the capability to support tiered access control based on force protection condition and access control rules and capabilities across installations and/or regions.

Required fields for DBIDS registration include name, Personal Identifier Type (PID), personal identifier, date of birth. For a DoD ID cardholder, registration begins with a scan of the CAC or Teslin ID card. If authoritative reach back is available and configured, the DBIDS software version this will initiate an interface with the Defense Enrollment Eligibility Reporting System (DEERS) in order to validate the card. If the record is found, the personal information specified above is displayed on the DBIDS screen, along with a photo and fingerprints, when available. The DBIDS Registrar validates the fingerprints from DEERS or captures new ones, retakes the photo, if desired, and selects at least one access area prior to saving the record. The fingerprint requirement may be overridden when fingerprints are not attainable. The system has the ability to capture information about applicants' property (e.g., vehicles, weapons), if required by an installation commander. Once registered, the DoD ID card is then presented for access at the base's access control points. Again, only those individuals not authorized a CAC, Teslin card or other approved PIV credential are issued a DBIDS card, or installation pass, using the DBIDS system.

2. Use of Information

The information collected in DBIDS is used for the validation, verification and, if necessary, authentication of individuals seeking physical access to a DoD installation or station. It may also be used for the detection of fraudulent identification cards, the issuance of alerts for missing or wanted persons, and the recording of critical property, such as vehicles and weapons.

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The respondents included in this information collection are both DoD affiliated personnel as well as non-DoD affiliated personnel requiring recurring, unescorted or escorted access to an installation (i.e., vendors, contractors, laborers, and other country nationals).

3. <u>Improved Information Technology</u>

DBIDS is a centralized, rules-based access and identity management system that was developed as a force protection program to manage personnel, property, and installation access at DoD installations. It is a networked client/server database system designed to easily verify the access authorization of personnel entering military installations by the use of barcode technology, contact and contactless technology present on PIV compatible credentials, photograph, and fingerprint biometric identification. It uses the latest barcode scanning, contactless and contact technologies to verify captured data internally against the DBIDS database and externally against available authoritative sources such as DEERS. It also is compatible with commercial off-the-shelf software packages. Additionally, the DBIDS application will be modified to read and interpret data available via the contactless interface of a PIV credential.

The DBIDS system currently utilizes four types of workstations, each designed to perform specific tasks. Future plans call for the consolidation of all but Access Control Point functions on one general DBIDS workstation.

- Registration. The Registration workstation enables a Registrar to enter a person's information into the database either by scanning an identification card or by manually typing information into data field boxes. DBIDS cards (installation passes) are issued from the Registration workstation. There is a mobile registration station option available that can provide flexibility in registration location, but this station does not issue DBIDS cards.
- Access Control Point. Access Control Point machines (commonly called gate machines) are located at installation Access Control Points to authenticate persons entering the installation and in some iterations of the DBIDS software visitor passes can also be issued. For valid DoD-issued credentials, there is also the option to auto-register service members at the gate. There is a mobile gate option available to enable credential checking at rarely used gates or at other areas where a credential check for access is deemed desirable.
- <u>Visitor Center</u>. The Visitor Center allows for validating authorized personnel, and for sponsors to register escorted and authorized guests onto the installation.
- <u>Law Enforcement</u>. Law Enforcement systems allow for complete monitoring of personnel actions and authorities by any law enforcement activity. The system allows the Provost Marshal or Base Security Officer to flag individuals as Barred, Suspended, or Wanted.

4. Efforts to Identify Duplication

No other government agency is responsible for this program. There is no other information collection which duplicates the information collected for DBIDS for the purpose of physical access control at those bases and stations which use DBIDS. Due to the sensitivity and statutory restrictions on recording and disclosure of some law enforcement data, that information is retained in the authoritative law enforcement systems, such as NCIC. Personnel information is redundant in these systems.

Both CAC and Teslin cards are produced through the Real Time Automated Personnel and Identification System (RAPIDS). While DBIDS can register RAPIDS-issued credentials into the DBIDS database, and can use those credentials to scan for entry into an installation, the systems serve very different purposes, have different users and are physically located at different places on an installation. The two systems complement one another in that the credentials issued by RAPIDS are used in DBIDS. The architectures are radically different and would require significant effort and funding to develop the capability to accommodate the differing purposes and connection requirements. For example, RAPIDS works directly with the DEERS database for the sole purpose of updating personnel information or verifying benefits. DEERS is the DoD repository for all individuals who are or have been either directly employed by the DoD or who are entitled to DoD benefits, and is the authoritative database for identity of those personnel. There is a single connection between a RAPIDS station and the DEERS database. DBIDS is a database containing information used for access permissions, which has multiple connections to each site - registration stations, visitor centers, law enforcement offices, and access control points - for numerous interactions of many types. These interactions include entering and updating information at the registration stations, as well as functionality such as flagging barred personnel and verifying authority to enter a site, or confirming possession of registered property.

RAPIDS is funded centrally; DBIDS is customer-purchased and funded. The significance of this is that each DBIDS site is individually responsible for its records and access permissions. In DEERS, the responsibility for the accuracy and quality of the records forwarded for inclusion in the database is held at the Service level. A key feature of the DBIDS system is the ability to catch lost or stolen cards, and to ensure that personnel entering a site have permission to access the site. As previously stated, possession of a credential, whether PIV or not, does not in and of itself allow an individual access to a site. DBIDS provides a significant capability to ensure that only the right people enter a site, positively affecting the force protection posture. DBIDS is currently being used in CONUS, South Korea, Japan, Europe, and Southwest Asia (SWA); and these DoD installations rely on it to assist in keeping their installations safe. Similarly, RAPIDS is the repository for data supporting benefits and privileges eligibility for the DoD enterprise. Both systems have critical mission-specific purposes that are complementary. However, merging the two systems is not practical or feasible.

5. Methods Used to Minimize Burden on Small Entities

Collection of this information does not involve small entities.

6. <u>Consequences of Not Collecting the Information</u>

If information were not collected, the Department would not have viable security measures for identifying, controlling, and accounting for non-DoD personnel requiring physical access to DoD facilities, nor the ability to register and issue a DBIDS card to eligible recipients who are authorized access to DoD installations and facilities. Lost and stolen cards could be easily used by the finder, and counterfeit cards would be used for access at face value. The Department's overall security posture would be compromised. Additionally, without the capability to produce a DBIDS card, many other badges or cards would proliferate, resulting in an additional burden for those who are charged with verifying credentials for access and an additional cost to produce them.

DBIDS directly affects DoD's ability to prevent crime and stop terrorism. Some examples of this include:

- <u>Southwest Asia</u> Over 150 individuals were identified who had fraudulently obtained installation identification cards, and two individuals listed on the Terrorist Watch List were apprehended.
- <u>Japan</u> Used as a key investigative tool at Yokosuka in identifying a US Navy sailor who had attempted to murder two Japanese women off base. The suspect was sentenced to 8 years in prison.
- <u>Korea</u> Led to the discovery of a Korean contractor who was found to have a counterfeit Vehicle Safety/Registration Decal on his SUV when scanned coming through Camp Henry's Gate 2 in Daugu. Subsequent investigation revealed that the decal was not only counterfeit, but there were approximately 25 or more of the same exact counterfeit decals on vehicles, all being created by the same illegitimate Korean company.
- <u>Europe</u> Identified a male dependent spouse accused of multiple incidents of rape and assault. Additionally, a Cameroonian citizen with an expired passport was correctly denied access, Benjamin Franklin. The individual attempted to gain access at Funari Barracks and was detained and turned over to the host nation police and placed in pretrial confinement for illegal residence and immigration.
- <u>CONUS</u> Helped identify the shooter of a Security Officer on patrol at night near Kirtland Air Force Base.

7. Special Circumstances

There are no special circumstances associated with this data collection. This collection will be conducted in a manner consistent with guidelines contained in 5 CFR 1320.5(d)(2).

8. Agency 60-Day Federal Register Notice and Consultations Outside the Agency

An agency 60-day Federal Register Notice was published in Volume 78, Page 19689, on April 2, 2013. No comments were received.

9. Payments to Respondents

No payments will be made to respondents for collected information.

10. <u>Assurance of Confidentiality</u>

PIA: https://www.dmdc.osd.mil/dwp/docs/DBIDS PIA Final.pdf

SORNs: http://dpclo.defense.gov/privacy/SORNs/component/osd/DMDC10.html
Published in the Federal Registry on April 1st, 2011 (76 FR 18191).

Both the PIA and SORN for DBIDS are currently in the process of being redone and will be submitted for publishing by the end of July 2013.

11. Personal Identifying Information and Sensitive Questions

This information collection does not ask the respondent to submit proprietary, trade secret, or confidential information to the Department.

Personal Identifying Information (PII): Respondents are advised that their data are for OFFICIAL USE ONLY and will be maintained and used in strict confidence in accordance with Federal law and regulations and that those procedures are in place to protect the confidentiality of the information.

Protection of the Information: Records are maintained in secure, limited access, or monitored areas. Physical entry by unauthorized persons is restricted through the use of locks, passwords, or other administrative procedures. Access to personal information is limited to those individuals who require the records to perform their official assigned duties. All users of the DBIDS application are vetted by their respective commands and are given explicit access to the application as users.

The information is collected and stored in the DBIDS database. Database users are required to log into fixed DBIDS workstations using their ID card and fingerprint; name and password are required for mobile gate and mobile registration stations. These protection measures safeguard the access to DBIDS to authorized users only. Respondents are asked to read a Privacy Act Statement prior to providing the requested information. All data are protected by the Privacy Act of 1974 and according to the regulations therein and by related DoD instructions and directives.

Social Security Number (SSN): Is sometimes requested, but is not required, to ensure accuracy of data involving the specified individual applicant. The SSN is obtained and stored in the initial record for proofing, vetting, and maintaining unambiguous identity for U.S. persons. With the SSN being used for personal identification in major DoD human resource systems (personnel, finance, and medical), it remains the one of the primary unique identifier that ensures the accuracy across all the systems for proper data retrieval. The minimum dataset

required for a Person record to be entered into the latest version of DBIDS is first and last name, date of birth, identifier type and the identifier (some of the legacy versions require some additional data). Whenever applicable, the SSN is masked completely or for all but the last four digits across all applications.

The Office of Management and Budget (OMB) has required that every Federal agency develop and implement a plan to reduce the unnecessary use of the SSN. To meet this requirement, DoD issued Directive Type Memorandum (DTM) 07-015 which focuses on reducing SSN use in DoD. This DTM mandates that SSNs should not be used in DoD unless there is a specific legal/legislative requirement for using the SSN. Also, the SSN Reduction Plan provides for a comprehensive review of new and existing DoD forms and systems where SSNs are currently used or proposed. This DTM will be followed by a DoD Instruction on SSN use over the next several months.

Sensitive Questions (i.e. gender, race and ethnicity): Gender is a field that can be (and typically is) captured across all of the DBIDS applications and is used to help insure that the identity being asserted is the same physical identity of the person making that assertion. Gender is not a factor in determination of eligibility.

Data collected on race is currently being captured by only one theater using DBIDS, but is only captured for Third Country Nationals (TCNs) and is not stored in the DBIDS database. It is packaged with a number of other data elements that are then sent to BIMA for vetting of that person. Once that vetting has been completed, the results are returned from BIMA to DBIDS.

12. <u>Estimates of Annual Response Burden and Labor Cost for Hour Burden to the Respondent for Collection of Information</u>

The following information is our best estimate. As we obtain more accurate data, updates will be provided.

a. Response Burden

(1) Initial Registration

Total average annual respondents:	1,955,511
Frequency of response:	Annually
Total average annual responses:	1,955,511
Average annual burden per response:	7 minutes
Total average burden hours:	228,143

(2) Revalidation/Renewal

Total average annual respondents: 473,585

Frequency of response:

Total average annual responses:

Average annual burden per response:

Total average burden hours:

Annually

473,585

7 minutes

55,252

Total average annual respondents: 2,429,096

Total average burden hours: 283,395

b. Explanation of How Burden was Estimated

Burden was estimated by observation of the process.

c. Labor Cost to Respondent

The labor cost to respondent is calculated in the following manner:

Low-pay respondents $(25\%) - 70,849(hrs) \times $5.28 =$	\$374,083
Medium pay respondents $(60\%) - 170,037$ (hrs) x \$12.66 =	\$2,152,668
High pay respondents $(15\%) - 42,509(hrs) \times $19.14 =$	\$813,622

Total \$3,340,393

(The pay rates were calculated using data from 2011 from the US Census Bureau. The low pay respondents were the average rate per person per household making less than \$50,000. The medium pay respondents were the average rate per person per household making \$50,000-100,000. The high pay respondents were the average rate per person per household making \$100,000-150,000)

13. Estimates of Other Cost Burden for the Respondent for Collection of Information

- a. Total Capital and Start-up Cost. There are no capital or start-up costs associated with this data collection. Respondents will not need to purchase equipment or services to respond to this information collection.
- b. Operation and Maintenance Cost. There are no operation or maintenance costs associated with this information collection.

14. Estimates of Cost to the Federal Government

Personnel specialists entering information, reviewing and processing forms for respondents

\$3,967,530

d processing forms for respondents

Military personnel: \$12 hr (average military pay grade E-4)

Federal civilian employees: \$13 hr (average grade GS-5)

Contractor personnel: \$16 hr (average hourly pay)

Overall average hourly wage: \$14 Average Processing Time: 7 minutes (283,395 hrs x \$14 = \$3,967,530)

15. Changes in Burden

Over the last couple of years, there has been an expansion of the DBIDS program, primarily in CONUS, with the number of installations increasing to around 100. This has caused the number of respondents to naturally increase as well.

16. Publication Plans/Time Schedule

The results of collection of this information will not be published for statistical use.

17. Approval Not to Display Expiration Date

Approval not to display the expiration date is not being requested.

18. Exceptions to the Certification Statement

No exceptions to the certification statement are being requested.

B. COLLECTION OF INFORMATION EMPLOYMENT STATISTICAL METHODS

Statistical methods are not employed for collection of this information.